



February 24, 2022

Hello Store Managers and 5S Assistant Managers,

To help you perform services in your trailer bay and reduce trips to the parking lot, your store will soon be receiving a new tool: **Milwaukee Cordless Impact Driver**.

### **What you need to know**

- The new tool is programmed to meet Discount Tire/America's Tire specifications, meaning it will stop when a set torque has been achieved.
- This new tool will function similarly to the existing impact guns you have been using with the standard forward and reverse switches on the side of the device.
- Each store will be supplied with **one** Milwaukee Cordless Impact Driver.
- Additional Cordless Impact Drivers will be ordered from EZ Garage **in the future**.

**IMPORTANT:** You should only be using the new Milwaukee Cordless Impact Driver provided by Discount Tire/America's Tire for servicing vehicles in the trailer bay. If you have other brands of Cordless Impact Drivers that did not come from Discount Tire or one of our approved vendors, **please remove it from the store immediately**.

- To ensure all employees understand the difference in process for installing the Assembly, a [QRG, Operational Best Practice](#), and [LMS Acknowledgement](#) have been developed. The [Certified Best Practice](#) has also been updated.

### **Our ask of you**

- **5S Manager:** All employees, including Store Managers, will be required to complete the LMS Acknowledgement, **no later than Thursday, March 17**.

**IMPORTANT:** The new Cordless Impact Drivers should **NOT** be used until all employees complete the Acknowledgement. New hires will also be required to complete the Acknowledgment.

**NOTE:** If you previously completed the Acknowledgement as a Bayside store, you are not required to complete it again.

For more information, please visit the [Tools and Equipment](#) KC page.

If you have any questions, please contact [DTC\\_EquipmentQuality@discounttire.com](mailto:DTC_EquipmentQuality@discounttire.com).  
If you need additional Milwaukee Impact Drivers, please contact  
[Kory.Connor@discounttire.com](mailto:Kory.Connor@discounttire.com).

Thank you for striving to be the BEST!