



April 28, 2022

Hello Store Managers and Stores,

To help ensure we can maintain protection on our store computers and keep them up to date, our IT teams will be pushing out Windows updates to all net stations throughout the year.

### **What you need to know**

- Windows updates will be pushed out to select store computers on a monthly basis.
- While no action is required of store employees to apply the update, there may be instances where a computer is stuck/frozen on the update screen in the morning. If this occurs, you can turn the computer off, and power it back on to resolve this.

**NOTE:** Older computers may take longer to update than newer computers.

### **What's next**

- We have started rolling out Windows 10/Office 365 computer hardware and software to stores, with plans to have this equipment available in all stores by the end of the year.
- Additional information will be provided when your store is scheduled to receive this equipment.

If you have any questions or experience any technical issues when your computers receive Windows updates, please contact the Service Desk.

Thank you for striving to be the BEST!