



June 27, 2022

Hello Store Managers, Senior Assistant Managers and Stores,

To help provide basic Point of Service (POS) knowledge to new Sales Apprentices, effective today, a new course is now available: **Intro to POS**.

What you need to know

- The Intro to POS course is intended to guide new Sales Apprentices through the POS system using videos and hands-on exercises to help them better understand the common functions they will utilize when serving Our Customers.
- The course has been assigned to employees that are currently in the Sales Apprentice program. New Sales Apprentices will be assigned the course as they enter the role.

NOTE: If an employee has already completed the Sales Apprentice program, they will not be assigned this course.

- In addition to the course, an Intro to POS KC page has also been developed to offer quick access to these materials. This page can be accessed from the Helpful Links section of the 3 Phase CES Leadership Responsibilities page, or by clicking the following link: [Intro to POS KC page](#).

Our ask of you

- If you have been assigned the Intro to POS course, please access it through the [Learning Path Page](#) or DTU/LMS to complete it.

Store Managers and Senior Assistant Managers: Please be prepared to help observe and mentor employees through the hands-on certification exercises within the course.

If you have any questions, please contact L&D_LogisticsMembers@discounttire.com.

Thank you for striving to be the BEST!