



Hello Store Managers and Stores,

Effective today, to help better support you with offering and installing wiper blades, new Wiper Blade Sales and Service courses are now available in the DTU/LMS.

Wiper Blade Service Course

- The Wiper Blade Service course is designed to help you better understand the two-step procedure and tools involved for installing wiper blades.
- This course has been added to the Crew Chief Learning Path and assigned to all Crew Chiefs and above. New Crew Chiefs will be assigned the course as they enter the role.
- The course should take approximately 15 minutes to complete.

Wiper Blade Sales Course

- The Wiper Blade Sales course is designed to help you better understand the importance of addressing wiper blades (and other accessories) during the VTV to empower Our Customers to make safe, informed decisions.
- This course has been added to the Sales Apprentice Learning Path and assigned to all Sales Apprentices and above. New Sales Apprentices will be assigned the course as they enter the role.
- The course should take approximately 15 minutes to complete.

Our ask of you

- Access these courses through the [Learning Path page](#), or by clicking on the following link: [LMS](#) and log in to DTU.
- Under the Quick Actions section, select the My Learning Tile to view your To-Do list, and complete the course(s) no later than **Saturday, January 13**.

If you have any questions about the courses, please contact DTU_Learning@discounttire.com.

Thank you for striving to be the BEST!