

April 7, 2023

Hello Store Managers and Marketing Assistant Managers,

We have identified an issue with our Fleet application preventing stores from submitting a repair order. Until a fix has been determined, please use the following temporary workaround:

Temporary workaround

- When choosing Replace Tire, only select “**Wear and Tear**” from the drop down.

AZF 01 : Fleet

FLEET Repair Number 15359 VIN Entry Vehicle Detail Repair Summary Repair Status 02:47 pm

☐ Towed?
☒ Driver Waiting?
 98000
 Start Time
 03:00 pm
 Estimated Completion Time
 04:30 pm
 Replace 4 tires

2013 FORD TAURUS

LF
 3 3 3
☒ Replace Tire?
 Wear and Tear

RF
 2 2 2
☒ Replace Tire?
 Wear and Tear
 Accident Damage
 End of Life
 Impact Damage
 Preventative Maintenance
 Abuse
 Faulty Manufacturing
 Incorrectly Fitted
 Driver Request
 Underinflation
 Overinflation

LR
 4 4 4
☒ Replace Tire?
 Wear and Tear

SP
 10 10 10
☐ Replace Tire?

☐ Dually?

Next

We are working diligently to resolve this issue and will provide an update when a fix has been determined.

Thank you for your patience.