

Cisco IP Phone: Remote Access

Accessing voicemail and other setup options

Follow these steps to access your voicemail while away from your desk or change the Setup Options on the Cisco IP phone remotely:

Step	Action	
1	While away from your desk:	
	From another Cisco phone on a DT network,	Press the Voicemail button.
	From outside the network,	Dial your own work phone number and wait for voicemail to answer.
2	If the desk phone is forwarded,	
	From off the Network, call 480-606-6100 to access voicemail services.	
2	During the greeting, press the asterisk *.	
3	When prompted, enter your user ID and password: • Enter your ID: Dial your 5-digit phone extension number pad and press #. • Enter your PIN: Enter your voicemail password and press #.	
4	Listen to the Main Menu options and follow the voice instructions: To access your Mailbox, press 2 .	
5	Listen to the mail box options and follow the voice instructions: 1 - Play new message 2 - Send a message 3 - Review old messages 4 - Setup Options 0 - Help * - Exit	

Contact

If you have questions or concerns, please contact the Service Desk at support@discounttire.com or 480-606-6008.
