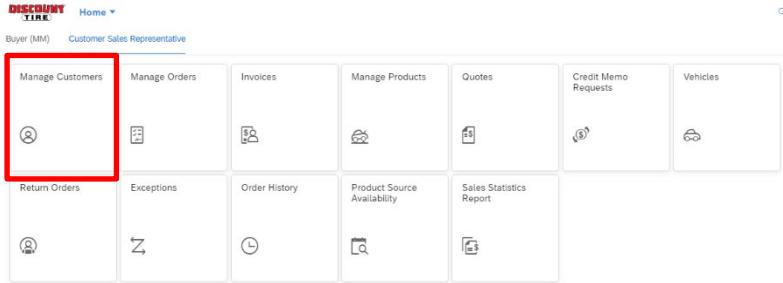
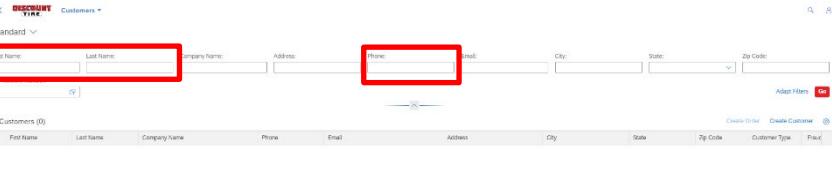
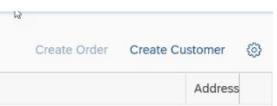


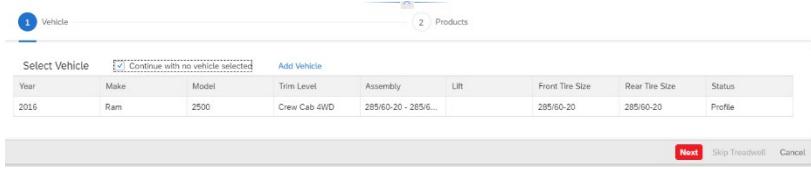
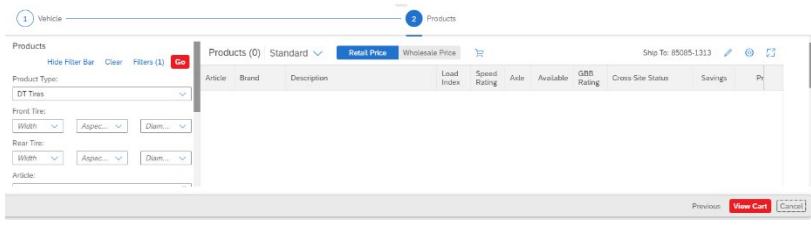
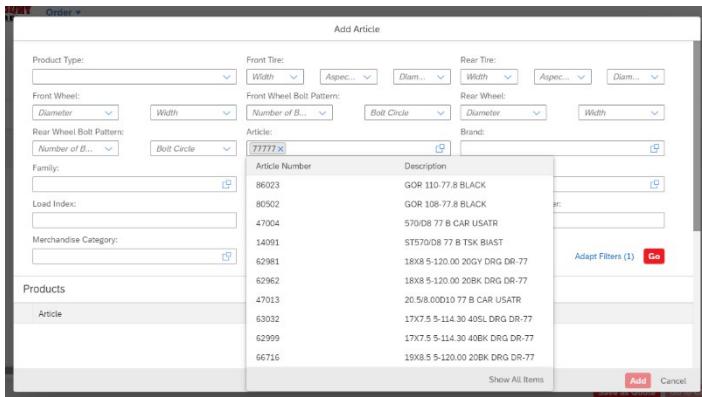
Miscellaneous Wheel and Tire Purchase Using FSA

Introduction The Fiori Sale App (FSA) is a product of SAP. It is an online application that interfaces with the order management system for Discount Tire.

Purpose The purpose of this document is to guide agents through the steps to complete a miscellaneous tire and wheel purchase using the Fiori Sales App (FSA).

Procedure Follow these steps for a miscellaneous tire and wheel purchase using FSA:

Step	Action
1	Select the Manage Customers tile from the dashboard.
2	<p>Identify the customer by entering first name, last name, and/or phone number. Then, click Go.</p>  <p>For a new customer, click on Create Customer then enter the required information.</p>  
3	Once the existing customer is identified, click the chevron on the right to select the customer.

4	<p>From the customer profile screen, click Create Order.</p> 
5	<p>Select the customer vehicle by clicking the empty box on the left or You can also choose to continue with no vehicle selected. Then click Next.</p>  <p>Note: If vehicle is added here, it is a temporary add and will not be persisted on the customer profile. Vehicles added during customer create or from the Customer Profile/Vehicles tab will be persisted on the customer profile.</p>
6	<p>The Product List page is not needed for this type of transaction. Click View Cart.</p> 
7	<p>Click Add Article.</p> 
8	<p>In the search Article field, enter the miscellaneous wheel article 77777. Then click Go.</p> 

9 Click the check box next to the miscellaneous wheel article (77777).
 Then click **Add**.

10 Enter a quantity and price for the product.

Article	Brand	Article Description	Notes	Sourced From	Shipped From	Lead Time	F&T	Quantity	Price	Override Price	Promotion Amount	Header Promotion Amount	Net Price	Item Number	Parent Item Number	Item Category
77777		MISCELLANEOUS WHEEL	1			0 days	0.00	4	0.00	100.00	0.00	0.00	400.00	100		ZTAN

11 Select the edit icon at the far right to modify the article.

12 Enter the Gross Weight into the required field. This is a requirement to calculate shipping.

13 Enter a description into the Article Description field.

When finished, click **Submit**.

14 The article description will be shown in the cart. From here, you can click **Go to Checkout**.

OR to add a miscellaneous tire, click **Add Article**.

15 In the search Article field, enter the miscellaneous tire article 44444.
Then click **Go**.

Order →

Product Type:	Front Tire:	Rear Tire:
<input type="text"/>	<input type="text"/> Width... <input type="text"/> Aspect... <input type="text"/> Diam... <input type="text"/> Width... <input type="text"/> Aspect... <input type="text"/> Diam... <input type="text"/>	<input type="text"/> Width... <input type="text"/> Aspect... <input type="text"/> Diam... <input type="text"/>
Front Wheel:	Front Wheel Pattern:	Rear Wheel:
<input type="text"/> Diameter... <input type="text"/> Width... <input type="text"/>	<input type="text"/> Number of B... <input type="text"/> Bolt Circle... <input type="text"/> Diameter... <input type="text"/> Width... <input type="text"/>	<input type="text"/> Width... <input type="text"/>
Rear Wheel Pattern:	Article:	Brand:
<input type="text"/> Number of B... <input type="text"/> Bolt Circle... <input type="text"/>	<input type="text"/> 44444 <input type="button" value=""/>	<input type="text"/>
Family:	Article Number:	Description
<input type="text"/>	90256	24448 JAVA SIGNATURE COFFEE (42PH)
Load Index:	86334	GOR 12X1.5 BALL 947 USE 47344
<input type="text"/>	10189	2X8.00D 114.3 GBC DR7DV
Merchandise Category:	75829	22X10.5 112.0 44DG TSW GT58V
<input type="text"/>	75820	20X10.5 112.0 44DG TSW GT58V
Products	22693	18X9.5 114.30 44DG NBM TW12
Article	80814	GOR 915 TUR 1.44" OP CS
<input type="text"/>	69410	15X7.5 110.00N114.30 40SL DRG DR-44
<input type="text"/>	69409	15X7.5 110.00N114.30 40GD DRG DR-44
<input type="text"/>	69407	15X7.5 110.00N114.30 40BK DRG DR-44

Adapt Filters (1)  

Show All Items   

16 Click the check box next to the miscellaneous tire article (44444).
Then click **Add**.

Products	
Article	Article Description
<input checked="" type="checkbox"/> 44444	MISCELLANEOUS TIRE

17 Enter a quantity and price for the product

44444	MISCELLANEOUS TIRE		0 days	0.00	4	0.00	100.00	0.00	
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18 Select the edit icon at the far right to modify the article.

Add Hardware	Load Cross Selling	Add Article		
Net Price	Item Number	Parent Item Number	Item Category	
400.00	100		ZTAN	 
				 

19 Enter a description into the Article Description field.

Product

Item Number: 100
Parent Item Number: 100001
Style: 100001

Supplier

Learned From:
Shipped From:
Lead Time: days

Requested Delivery Date

Requested Delivery Date: 10/01/2009
DC Overdue:

Vendor Details

Vendor Overdue:

Initial Message

0

Quantity

- +

Pricing

Price: 0.00 USD
Overdue Price: 100.00 USD

Promotion

Promotion ID:
Promotion Article:
Promotion Description:
Promotion Type:
Promotion:

Search/Promotion

Miscellaneous Article Information

20 Enter the Gross Weight, Cross Section, Aspect Ratio, and Diameter in the required fields.

Product

Item Number: 200

Parent Item Number:

Article: 44444

Article Description: 245/45/17 goodyear supertire

Brand:

Install Mileage: 0

Quantity: - 4 +

Sourcing

Sourced From:

Shipped From:

Lead Time: 0 days

Requested Delivery Date:

DC Override:

Vendor Override:

Pricing

Price: 0.00 USD

Override Price: 100.00 USD

Promotion

Promotion ID:

Promotion Article:

Promotion Description:

Promotion Type:

Promotion: 0.00

Miscellaneous Article Information

Valuation Price: 0.00 USD

*Gross Weight: 25.00 LB

*Size: 245 45 17

Studding Tire Indicator:

Submit Cancel

21 The Studding Tire Indicator is an important field when entering a miscellaneous tire.

Select SBL(1) for a tire that is not studded but can be.

Select STD(2) for a tire that is already studded.

Miscellaneous Article Information

Valuation Price: 0.00 USD

*Gross Weight: 25.00 LB

*Size: 245 45 17

Studding Tire Indicator:

SBL(1)

STD(2)

22 Enter the current mileage for the customer's vehicle in the Install Mileage field.

Product

Item Number: 200

Parent Item Number:

Article: 44444

Article Description: 245/45/17 goodyear supertire

Brand:

Install Mileage: 25000

Quantity: - 4 +

23 When finished click **Submit**.

Submit Cancel

24 The article description will be shown in the cart. From here, you can click **Go to Checkout**.

Your Cart

Items

Article	Brand	Article Description	Notes	Sourced From	Shipped From	Lead Time	FET	Quantity	Price	Override Price	Promotion Amount	Add Hardware	Load Cross Selling	Add Article
77777		method mr305 17x8 5-100 35blk	<input type="text"/>			0 days	0.00	- 4 +	0.00	100.00	0.00	<input type="text"/>	<input type="text"/>	<input type="text"/>
44444		245/45/17 goodyear supertire	<input type="text"/>			0 days	0.00	- 4 +	0.00	100.00	0.00	<input type="text"/>	<input type="text"/>	<input type="text"/>

Continue Shopping Clear Cart

Save as Quote Go to Checkout Cancel

25 On the Fulfillment Details screen, if shipping to the customer, verify the shipping address.
Otherwise, select a maintained installer from the list or select a DT store.

26 If selecting a store, click on the blue boxes in the store field.

Enter the customer zip code, click **Go**.

Then select a store from the list provided by clicking the empty box next to the store number.

When you return to the Fulfillment Details screen, click **Next**.

27 On the Calculate Shipping screen, select the preferred shipping method then click **Next**.

28 On the Notes screen, enter any notes relevant to the order. Special Instructions will go to the Distribution Center (DC). When finished, click **Next**.

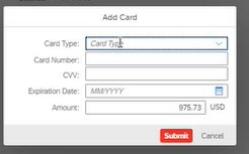
Note: If you choose to **Save as Quote**, any notes entered at this point will not be saved.

29 On the Order Summary Screen, perform the Benediction. Review every aspect of the order to make sure all information is entered correctly.

Click Make Payment.

30 If there is an issue on the back end with receiving credit cards, a warning will pop up. If that occurs, it is acceptable to proceed with the sale and capture credit card information while you have the customer on the phone. Click **OK**.



	<p>Select Add Card.</p>  <p>Enter Card details. Click Submit.</p>  <p>Note: For security purposes, the card number shown is tokenized. Only the last four digits displayed are from the actual card number.</p> 
31	Click Place Order.
32	Click on OK or click on the order number to review the order.
33	If you experienced any back-end issues in step 30, to notify IT Support by sending an email to support@discounttire.com .

ContactContact the Service Desk at support@discounttire.com or 800-366-4399.