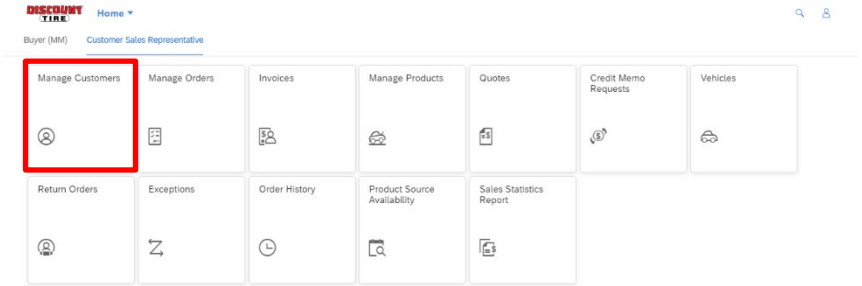
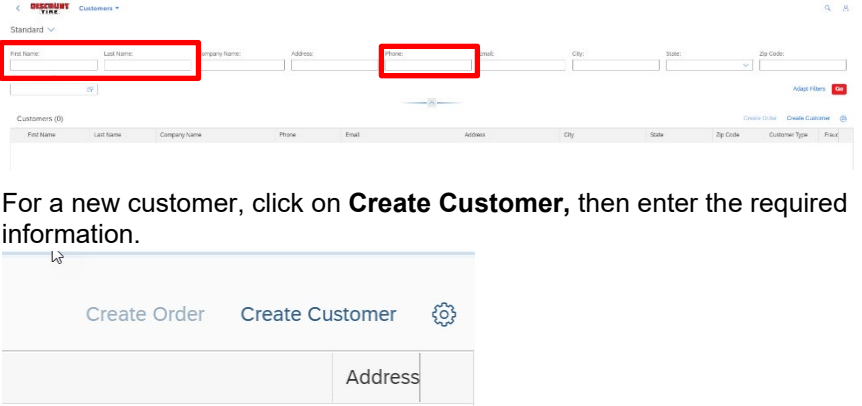



Tire Purchase Using the Fiori Sales App


Introduction The Fiori Sale App (FSA) is a product of SAP. It is an online application that interfaces with the order management system for Discount Tire.

Purpose The purpose of this document is to guide agents through the steps to complete a tire purchase using the Fiori Sales App (FSA).

Procedure Follow these steps to complete a tire purchase using FSA:

Step	Action
1	<p>Select the Manage Customers tile from the dashboard.</p> 
2	<p>Identify the customer by entering first name, last name, and/or phone number. Then, click Go.</p>  <p>For a new customer, click on Create Customer, then enter the required information.</p>
3	<p>Once the existing customer is identified, click the chevron on the right to select the customer.</p> 

4 From the customer profile screen, click **Create Order**.



5 Select the customer's vehicle by clicking the empty box on the left or **Continue with no vehicle selected**.
If you choose to add a vehicle, select **Add Vehicle**.

1. Vehicle

Select Vehicle ☐ Continue with no vehicle selected [Add Vehicle](#)

Year	Make	Model	Trim Level
2016	Ram	2500	Crew Cab 4WD

Note: If a vehicle is added here, it is a temporary add and will not be persisted on the customer profile. Vehicles added during customer create or from the customer profile/vehicles tab will be persisted on the customer profile.

6 Use the fitment data provided to choose a tire size for the customer. Select by clicking the chevron on the right.

1. Vehicle

Select Vehicle ☐ Continue with no vehicle selected [Add Vehicle](#)

Year	Make	Model	Trim Level	Assembly
2016	Ram	2500	Crew Cab 4WD	285/60-20 - 285/60-20

Fitment Data [TPMS Notes](#) [Lift Notes](#)

OE Tire	Category	Tire Model	Axle	Wheel Size
285/60R20 125S			F	20X8
285/60R20 125S			R	20X8

[Tires](#) [Wheels](#)

20

Tire Size	Match Qualifier
285/65-20	oversize
295/60-20	match
285/60-20	match
275/65-20 - 285/65-20	match
275/65-20 - 295/60-20	match

7 View Treadwell results by clicking **Next**.

Or, click **Skip Treadwell** to view the results for the size selected.

Selected Sizes

Type	Size	Match Qualifier	Staggered
Tire	285/60-20	match	

[Next](#) [Skip Treadwell](#) [Cancel](#)

- 13** On the Fulfillment Details screen, if shipping to the customer, verify the shipping address.
Otherwise, select a maintained installer from the list or select a DT store.

1. Fulfillment Details

Shipping Address

Ship To: ☒ Customer ☐ Installer ☐ Store

Customer: 20633 N 31st Dr, Phoenix AZ 85027-3093

*First Name: James

Last Name: Drank

*Address Line 1: 20633 N 31st Dr

Address Line 2:

*City: Phoenix

*State: AZ (Arizona)

*Zip Code: 85027-3093

Country: USA (US)

*Email: jdrank1@gmail.com

*Phone: 456-852-3333

- 14** If selecting a store, click on the blue boxes in the store field.

1 Fulfillment Details 2 Calculate Shipping 3 Notes

Ship To: ☐ Customer ☐ Installer ☒ Store

*Store:

First Name:

Last Name:

Address Line 1:

Address Line 2:

City:

State:

Zip Code:

Country:

Same as Customer Address ☐

*Add Address

Enter the customer zip code, click **Go**.

Select: Ship To Store

Hide Advanced Search

Store:

City:

State:

Zip Code: 85027

First Name:

Last Name:

House Number:

Street:

Address Line 2:

Phone:

Items (2226)

Store	First Name	Last Name	Address Line 1	Address Line 2	City
4220	PRINACLES STORE				
4220	PRINACLES STORE				
4220	PRINACLES STORE				
4220	PRINACLES STORE				
4220	PRINACLES STORE				

Cancel

Then, select a store from the list provided by clicking the empty box next to the store number.

Select: Ship To Store

Hide Advanced Search

Store:

City:

State:

Zip Code: 85027

First Name:

Last Name:

House Number:

Street:

Address Line 2:

Phone:

Items (1)

Store	First Name	Last Name	Address Line 1	Address Line 2	City
4220	PRINACLES STORE				

Click to Select

When you return to the Fulfillment Details screen, click **Next**.

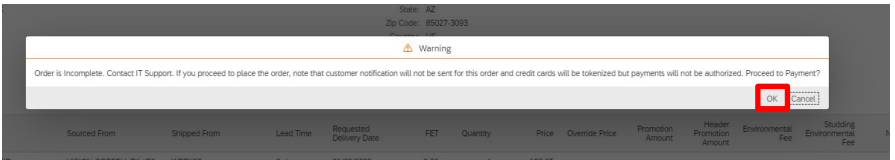
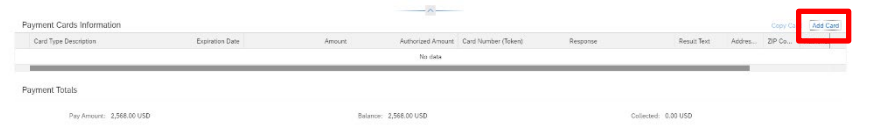
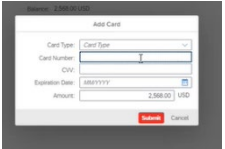
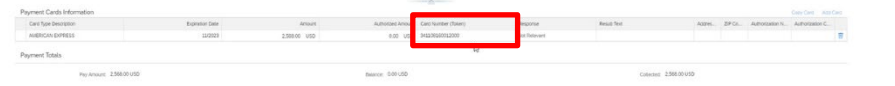
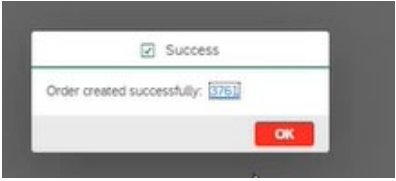
- 15** On the Calculate Shipping screen, select the preferred shipping method then click **Next**.

- 16** On the Notes screen, enter any notes relevant to the order. Special Instructions will go to the Distribution Center (DC). When finished, click **Next**.

Note: If you choose to Save as Quote, any notes entered will not be saved.

- 17** On the Order Summary Screen, perform the benediction. Review every aspect of the order to make sure everything entered is correct. Then click **Make Payment**.

Article	Brand	Article Description	Sourced From	Shipped From	Lead Time	Requested Delivery Date	FET	Quantity	Price	Override Price	Information Amount	Header Amount	Livelihoods	Standing	Exchange Fee	Net Price	Notes
33826	GOODYEAR	LT235/60R18 125G 8-GRY W/WRIGR (D47C)	US-AUTO-IRELANDS CA-77505	WDT102	7 days	02/01/2022	1.32	4	523.00				0.00			2,105.20	

18	<p>If there is an issue on the back end with receiving credit cards, a warning will pop up. If that occurs, it is acceptable to proceed with the sale and capture credit card information while you have the customer on the phone. Click OK.</p>  <p>Select Add Card.</p>  <p>Enter card details. Click Submit.</p>  <p>Note: For security purposes, the card number shown is tokenized. Only the last four digits displayed are from the actual card number</p> 
19	Click Place Order .
20	<p>Click on OK to complete or click on the order number to review the order.</p> 
21	<p>If you experienced any back-end issues in step 18, be sure to notify IT Support by sending an email to support@discounttire.com.</p>

ContactContact the Service Desk at support@discounttire.com or 800-366-4399.