

Wheel and Tire Package Using Fiori Sales App (FSA)

Introduction

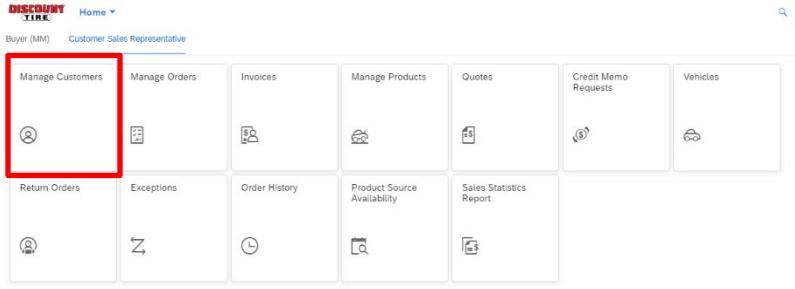
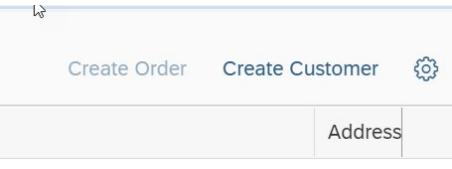
The Fiori Sale App (FSA) is a product of SAP. It is an online application that interfaces with the order management system for Discount Tire.

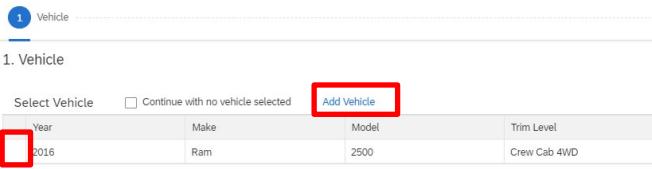
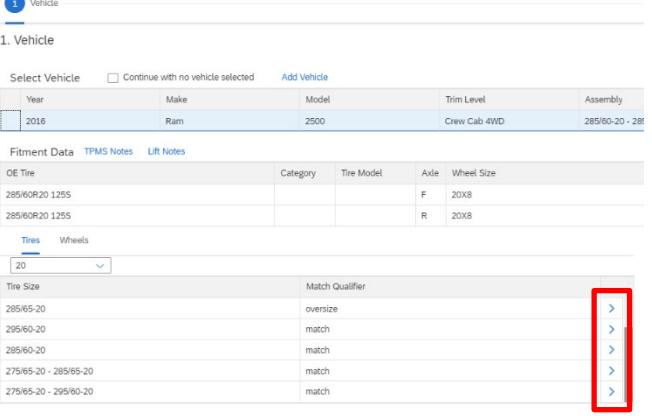
Purpose

The purpose of this document is to guide agents through the steps to complete a wheel and tire package using the Fiori Sales App (FSA).

Procedure

Follow these steps to complete a wheel and tire package using FSA:

Step	Action
1	<p>Select the Manage Customers tile from the dashboard.</p> 
2	<p>Identify the customer by entering first name, last name, and/or phone number. Then, click Go.</p>  <p>For a new customer, click on Create Customer then enter the required information.</p> 
3	<p>Once the existing customer is identified, click the chevron on the right to select the customer.</p> 

4	<p>From the customer profile screen, click Create Order.</p> 
5	<p>Select the customer vehicle by clicking the empty box on the left or if you need to add a vehicle, select Add Vehicle.</p>  <p>Note: If a vehicle is added here, it is a temporary add and will not be persisted on the customer profile. Vehicles added during customer create or from the customer profile/vehicles tab will be persisted on the customer profile.</p>
6	<p>Use the fitment data provided to choose a tire size for the customer. Select by clicking the chevron on the right.</p> 

7 Click on the **Wheels** tab below to view size options. Use the fitment data provided to select a wheel size for the customer. Select by clicking the chevron on the right.

1. Vehicle

Select Vehicle Continue with no vehicle selected [Add Vehicle](#)

Year	Make	Model	Trim Level	Assembly
2016	Ram	2500	Crew Cab 4WD	285/60-20 - 288

Fitment Data [TPMS Notes](#) [Lift Notes](#)

OE Tire	Category	Tire Model	Axle	Wheel Size
285/60R20 125S			F	20X8
285/60R20 125S			R	20X8

Tires [Wheels](#)

Rim Size

17B	>
18B	>
20B	>

8 View Treadwell results by clicking **Next**.
Or, click **Skip Treadwell** to view the results for the size selected.

Selected Sizes

Type	Size	Match Qualifier	Staggered
Tire	285/60-20	match	<input type="checkbox"/>
Wheel	20B		<input type="checkbox"/>

[Next](#) [Skip Treadwell](#) [Cancel](#)

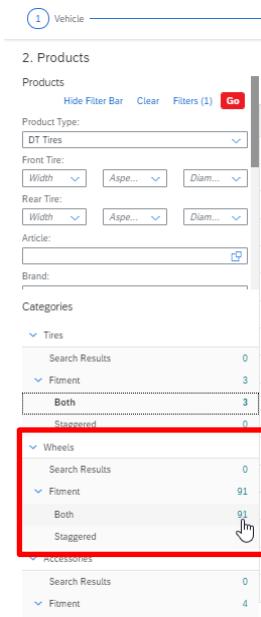
9 To select the preferred tire in stock, click the cart icon on the right.

2. Products

Products [Hide Filter Bar](#) [Clear](#) [Filters \(1\)](#) [Retail Price](#) [Wholesale Price](#) [?!](#)

Product Type:	Article	Brand	Description	Lead Time	Speed Rating	Axis	Available	GRN	Cross Site Status	Sparks	Price	Quantity
OT Tire	13604	360 FORD	LT270/60R20 125R B 900 W 1000 W 1000 R/T20V	125	R	B	723	8837	A (Active)	View	363.77	
Front Tire	30543	GOODFELLOW	LT285/60R20 125R W 100 W 1000 W 1000 R/T20V	125	R	B	0	8837	2 (Find of 12Wheels)	View	364.18	
Rear Tire	31306	GOODFELLOW	LT285/60R20 125Q B 900 W 1000 W 1000 R/T20V	125	Q	B	500	8837	A (Active)	View	365.00	

10 To view a wheel on the Product List page, scroll to the bottom on the left under Wheels, click on the number for Both.



11 To select the preferred wheel in stock, click the cart icon on the right.

Product	Product ID	Brand	Description	Lead Time	Speed Rating	Asse	Available	GWS Rating	Cross Site Status	Savings	Price	Quantity
DT Tires	73906	MB WHEEL	2010 R 105.12 255L HHR1 VDR/V	000	B	0	2 (End of Life/Obsolet)	0.02	— 4	36	36	
Front Tire	55806	VISION	2010 R 105.12 195K VHS BFR/1	000	B	8	2 (End of Life/Obsolet)	100.01	— 4	36	36	
Front Tire	55542	LEVEL 8	2010 R 105.12 195K LEV/GARDEN	000	B	4	2 (End of Life/Obsolet)	145.55	— 4	36	36	
Front Tire	55796	LEVEL 8	2010 R 105.12 215L LEV/ST1000	000	B	1	2 (End of Life/Obsolet)	150.85	— 5	36	36	
Front Tire	62248	LEVEL 8	2010 R 105.12 225L LEV/ST1000	000	B	0	D (Discontinued)	150.84	— 4	36	36	
Front Tire	63547	LEVEL 8	2010 R 105.12 125L LEV/ST1000	000	B	0	D (Discontinued)	150.84	— 4	36	36	
Front Tire	65000	MB WHEEL	2010 R 105.12 205K HHR1 F102	000	B	4	2 (End of Life/Obsolet)	150.40	— 4	36	36	
Front Tire	50137	MB WHEEL	2010 R 105.12 205K HHR VDR/	000	B	0	2 (End of Life/Obsolet)	150.00	— 4	36	36	
Front Tire	51090	VISION	2010 R 105.12 185K VHS BFR/	000	B	108	A (Active)	156.45	— 4	36	36	

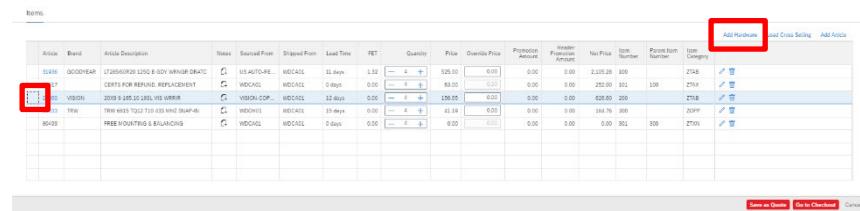
12 If the customer would like to purchase TPMS sensors, scroll to the bottom on the right under Accessories, select All.

13 Use the data provided to select a TPMS sensor for the customer. Click the cart icon on the right to add to the cart.

14 Click **View Cart** to proceed to checkout.

15 You will be presented with Cross Selling Articles that apply to the product selected.
Select articles then click **Add**.

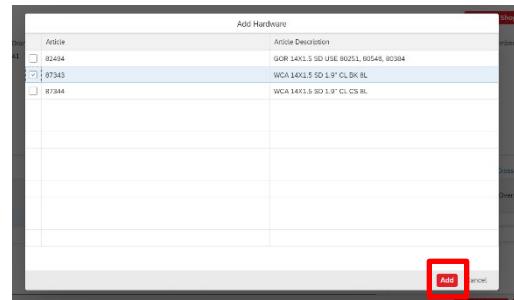
16 Hardware, such as lugs, will need to be added. Select the empty box next to the wheel article then click **Add Hardware**.



Article	Brand	Article Description	Name	Sourced From	Shipped From	Lead Time	PET	Quantity	Price	Overline Price	Promotion Amount	Header Amount	Net Price	Item Number	Parent Item Number	Item Category
800498	GOODYEAR	LT285/60R20 1250 B GDY WRNGR DRATC	<input checked="" type="checkbox"/>	US AUTO-RE.	WDC021	13 days	1.00	- 4 +	520.00	0.00	0.00	3,105.20	300	Z748	<input checked="" type="checkbox"/>	WT
80017	VISION	CERTIS AIR REPAIR, REPLACEMENT	<input checked="" type="checkbox"/>	WDC021	WDC021	0 days	0.00	- 4 +	68.00	0.00	0.00	251.60	101	Z748	<input checked="" type="checkbox"/>	WT
80060	VISION	2019 R-165 101R, VLT, VLT, VLT	<input checked="" type="checkbox"/>	WDC021	WDC021	12 days	0.00	- 4 +	128.00	0.00	0.00	208.00	200	Z748	<input checked="" type="checkbox"/>	WT
80033	TRW	TRW K417 T02 T02 1001 K417 T02	<input checked="" type="checkbox"/>	WDC021	WDC021	15 days	0.00	- 4 +	41.00	0.00	0.00	144.76	300	Z099	<input checked="" type="checkbox"/>	WT
800499	WEST CO.	FREE MOUNTING & BALANCING	<input checked="" type="checkbox"/>	WDC021	WDC021	0 days	0.00	- 4 +	0.00	0.00	0.00	0.00	301	Z748	<input checked="" type="checkbox"/>	WT

Save as Order | Go to Checkout | Cancel

17 Select the proper hardware for the customer by checking the box. Then click **Add**.



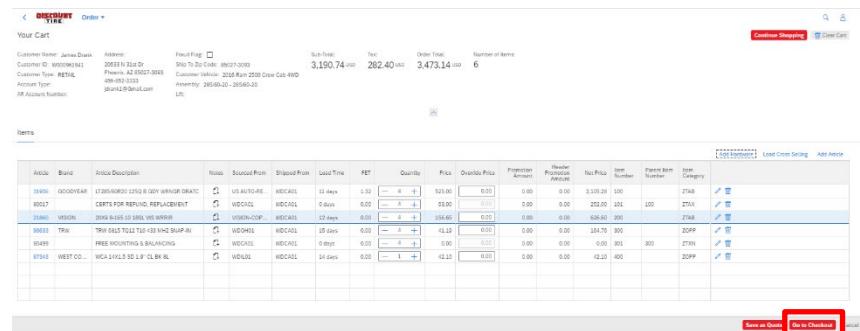
Add Hardware

Article	Article Description
82424	GOR 14X1.5 SD USE 80251, 80545, 80384
87343	WCA 14X1.5 SD 1.9" CL BK BL
87344	WCA 14X1.5 SD 1.9" CL CS BL

Add

Save as Order | Go to Checkout | Cancel

18 Note the Sourced From location, Lead Time, and Order Total. Then click **Go to Checkout**.



Your Cart

Customer Name: James Dusk	Address: 20533 N 1st Dr	Freight Flag: <input type="checkbox"/>	Sub-Total: 3,190.74 USD	Tax: 262.40 USD	Order Total: 3,473.14 USD	Number of Items: 6
Customer ID: W00000161	Phone: 407-242-3049	Ship To Zip Code: 85023-3003				
Customer Type: RETAIL	Customer Vehicle: 2018 Ram 2500 Crew Cab 4WD	Customer Location: Orlando, Florida				
Shipping Address: 406-182-3333	Shipping Method: Standard	Delivery Address: 406-182-3333				
MR Account Number: 87412@msn.com	URL:					

Items

Article	Brand	Article Description	Name	Sourced From	Shipped From	Lead Time	PET	Quantity	Price	Overline Price	Promotion Amount	Header Amount	Net Price	Item Number	Parent Item Number	Item Category
800498	GOODYEAR	LT285/60R20 1250 B GDY WRNGR DRATC	<input checked="" type="checkbox"/>	US AUTO-RE.	WDC021	13 days	1.00	- 4 +	520.00	0.00	0.00	3,105.20	300	Z748	<input checked="" type="checkbox"/>	WT
80017	VISION	CERTIS AIR REPAIR, REPLACEMENT	<input checked="" type="checkbox"/>	WDC021	WDC021	0 days	0.00	- 4 +	68.00	0.00	0.00	251.60	101	Z748	<input checked="" type="checkbox"/>	WT
80060	VISION	2019 R-165 101R, VLT, VLT, VLT	<input checked="" type="checkbox"/>	WDC021	WDC021	12 days	0.00	- 4 +	128.00	0.00	0.00	208.00	200	Z748	<input checked="" type="checkbox"/>	WT
80033	TRW	TRW K417 T02 T02 1001 K417 T02	<input checked="" type="checkbox"/>	WDC021	WDC021	15 days	0.00	- 4 +	41.00	0.00	0.00	144.76	300	Z099	<input checked="" type="checkbox"/>	WT
800499	WEST CO.	FREE MOUNTING & BALANCING	<input checked="" type="checkbox"/>	WDC021	WDC021	0 days	0.00	- 4 +	0.00	0.00	0.00	0.00	301	Z748	<input checked="" type="checkbox"/>	WT

Save as Order | Go to Checkout | Cancel

19 You may receive a pop up for Fitment Validation. Make sure the product selected is a match. If so, click **Continue**.



Fitment Validation

Product	Description (Product Description)	Axle	Match Qualifier	Advisory	Load Advisory	Size Advisory	Speed Advisory
31936	LT285/60R20 1250 B GDY WRNGR DRATC	B	match	ADVISORY_NEEDED			LOWER_SPEED_P...

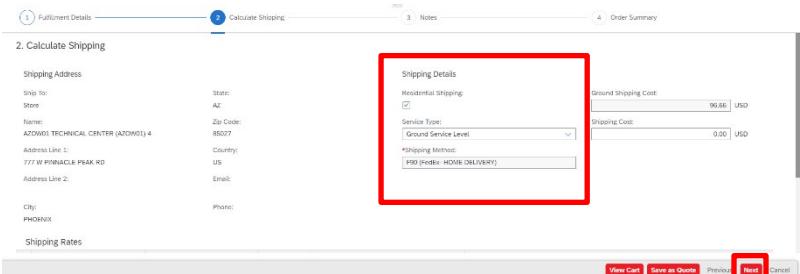
Continue | Close

20 On the Fulfillment Details screen, if shipping to the customer, verify the shipping address.
Otherwise, select a maintained installer from the list or select a DT store.

21 If selecting a store, click on the blue boxes in the store field.

Enter the customer zip code, click **Go**.

Then, select a store from the list provided by clicking the empty box next to the store number.

	<p>When you return to the Fulfillment Details screen, click Next.</p> 
22	<p>On the Calculate Shipping screen, select the preferred shipping method, then click Next.</p> 
23	<p>On the Notes screen, enter any notes relevant to the order. Special Instructions will go to the Distribution Center (DC). When finished, click Next.</p> <p>Note: If you choose to Save as Quote, any notes entered at this point will not be saved.</p>

24 On the Order Summary Screen, perform the benediction. Review every aspect of the order to make sure all information is entered correctly.

Click Make Payment.

Order Summary

Customer Name: John Darni Address: 2003 N 31st Dr
Customer ID: W505061344 Zip To Be Code: 85027-3088
Customer Type: RETAIL
Phone: 480-555-1234 Customer Vehicle: 2018 Ram 2500 Crew Cab 4WD
Address Type: Assisted: 20580-20-20580-20
Email: j.darni123@gmail.com
All Account Number:

Sub Total: 3,190.74 USD Tax: 282.40 USD Order Total: 3,473.14 USD Items: 6

4. Order Summary

Shipping Address Billing Address Other Info

Ship To: Recipient Name: ADWINS TECHNICAL CENTER (ADW0114)
Address Line 1: 777 W PIRALADE PEAK RD
Address Line 2: City: PHOENIX
Zip Code: 85027-3088
State: AZ
Country: US
Email: j.darni123@gmail.com
Phone: 480-555-1234

Bill To: John Darni Address Line 1: 2003 N 31st Dr Address Line 2: City: Phoenix
Zip Code: 85027-3088 State: AZ
Country: US
Email: j.darni123@gmail.com
Phone: 480-555-1234

Delivery Info: Shipping Method: FWD Shipping Cost: 0.00 USD Tax Exemption Certificate:

Items

Article	Brand	Article Description	Received From	Shipped From	Lead Time	Requested Delivery Date	FET	Quantity	Price	Override Price	Promotion Amount	Header Amount	Environmental Fee	Studding Environment Fee	Non Price Notes	Item Number	Percent Complete	Item Category
21008	GOODYEAR	LT205/60R20 112W B-GVY WHAGR	US AUTO-RELAIANES	W50CA01	13 days	01/14/2022	1:32	4	825.00	0.00	0.00	8.00	0.00	0.00	2,105.28	100	27%	
80007		CERTS FOR REPAIRS REPLACEMENT	W50CA01	W50CA01	0 days			4	83.00	0.00	0.00	0.00	0.00	0.00	332.00	100	100	
21000	VISION	200W 145/80 105R 1655 100R	VISION-COPPEL TIRE	W50CA01	12 days	01/14/2022	0:00	4	136.85	0.00	0.00	0.00	0.00	0.00	547.40	200	27%	
80003	TWY	TWY 1017 1022 103 420 MNC SHAP	W50CA01	W50CA01	16 days	01/18/2022	0:00	4	41.39	0.00	0.00	0.00	0.00	0.00	165.56	300	20%	
80009		FREE MOUNTING & BALANCING	W50CA01	W50CA01	0 days			4	0.00	0.00	0.00	0.00	0.00	0.00	0.00	300	27%	
87002	WEST COAST	WCA LOGO 100 17 10 2000	W50CA01	W50CA01	14 days	01/14/2022	0:00	1	42.10	0.00	0.00	0.00	0.00	0.00	12.41	400	20%	

Notes

Special Instructions:

Car Care:

Payment Summary

Order Total: 3,473.14 USD

Make Payment

25 If there is an issue on the back end with receiving credit cards, a warning will pop up. If that occurs, it is acceptable to proceed with the sale and capture credit card information while you have the customer on the phone. Click **OK**.

Select Add Card.

Payment Cards Information

Card Type Description	Expiration Date	Amount	Authorized Amount	Card Number (Token)	Response	Result Text
						No data

Payment Totals

Pay Amount:	Balance:	Collected:
905.14 USD	905.14 USD	0.00 USD

Enter card details.

Click **Submit**.

Add Card

Card Type: Card Type
Card Number: 4212345678901234
CVV: 123
Expiration Date: 12/2023
Amount: 975.73 USD

Submit Cancel

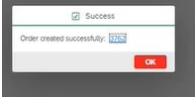
Note: For security purposes, the card number shown is tokenized. Only the last four digits displayed are from the actual card number.

Payment Cards Information

Card Type Description	Expiration Date	Amount	Authorized Amount	Card Number (Token)	Response	Result Text
AMERICAN EXPRESS	10/2023	975.73 USD	0.00 USD	4212345678901234		No data

Payment Totals

Pay Amount:	Balance:	Collected:
905.14 USD	905.14 USD	0.00 USD

26	Click Place Order .
27	Click OK or click on the order number to review the order. 
28	If you experienced any back-end issues in step 25, be sure to notify IT Support by sending an email to support@discounttire.com .

Contact

Contact the Service Desk at support@discounttire.com or 800-366-4399.
