

eBay Caradvise Order using Fiori Sales App

Introduction

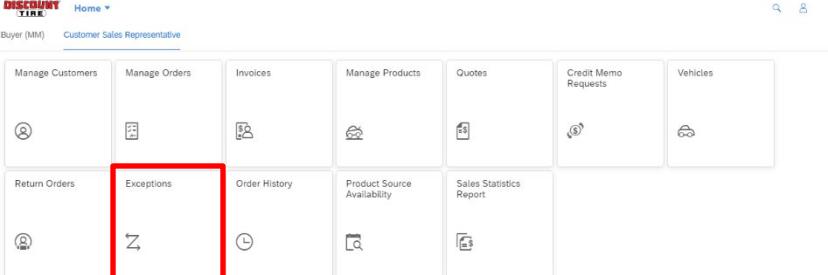
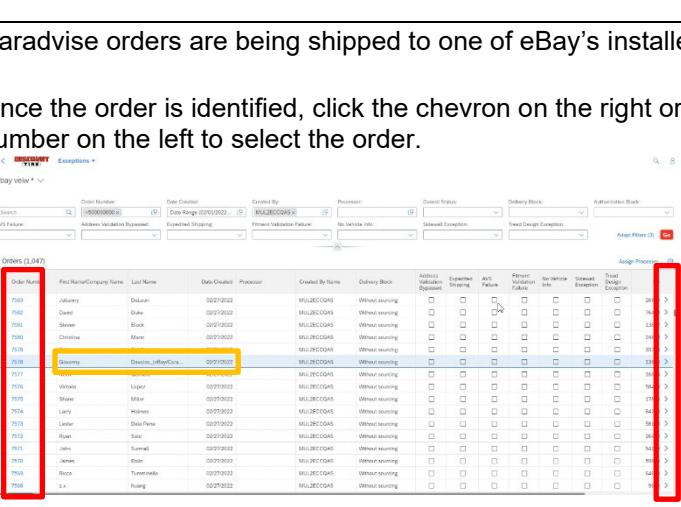
The Fiori Sale App (FSA) is a product of SAP. It is an online application that interfaces with the order management system for Discount Tire.

Purpose

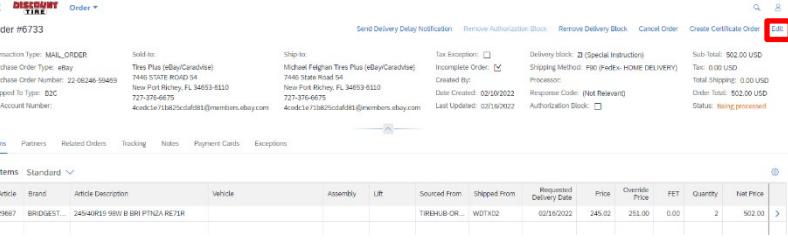
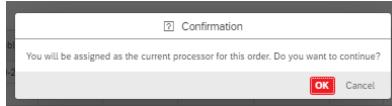
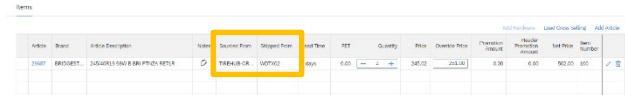
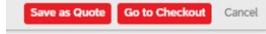
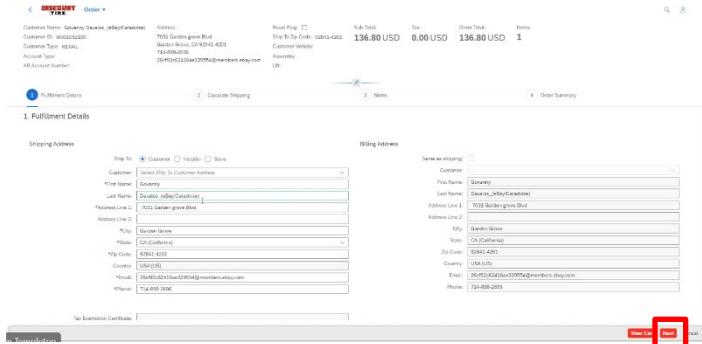
The purpose of this document is to guide agents through the steps to create an eBay Caradvise order using FSA.

eBay Caradvise Order

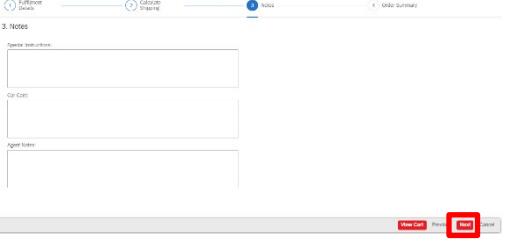
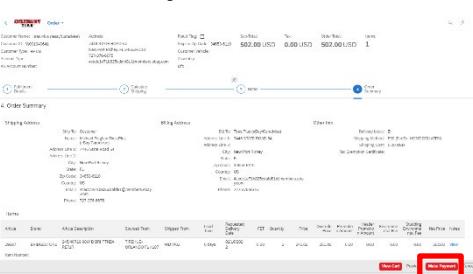
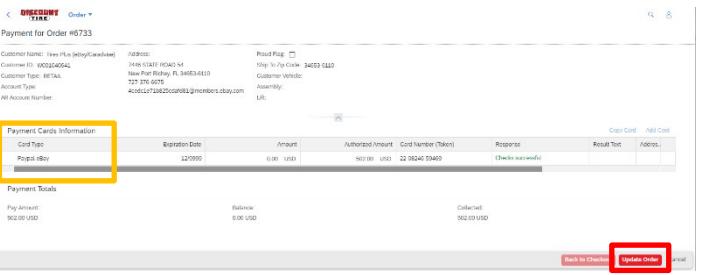
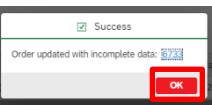
Follow these steps to create an eBay Caradvise order:

1	<p>Select the Exceptions tile from the dashboard.</p> 
2	<p>Select the Date Range for the exception you are searching. Then click Go.</p> 
3	<p>Caradvise orders are being shipped to one of eBay's installer programs.</p> <p>Once the order is identified, click the chevron on the right or the order number on the left to select the order.</p> 

**eBay
Caradvise
Order
(continued)**

4	<p>Click Edit in the upper right corner.</p> 
5	<p>A confirmation will display. Click OK.</p> 
6	<p>Verify the product has sourcing information and proceed to check out. If there is no sourcing information, proceed to manual sourcing and mark as an exception, if no stock is available.</p>  <p>When you are ready, click Go to Checkout in the lower right corner.</p> 
7	<p>The fulfillment details will remain the same as when the order was created. Click Next.</p> 
8	<p>There is no need to calculate shipping. Click Next.</p> 

**eBay
Caradvise
Order
(continued)**

9	<p>Add notes, if applicable, then click Next.</p> 
10	<p>Order Summary screen. Click Make Payment.</p> 
11	<p>PayPal eBay funds will already be here from when the order was created. Click Update Order.</p> 
12	<p>A message will pop up stating the order was updated successfully. Click OK to complete the order.</p> 

Contact

Contact the Service Desk at support@discounttire.com or 800-366-4399.