

AOR | Managing Through Your AORs

LEADERSHIP RESPONSIBILITIES

Assistant Manager	5S Assistant Manager	Workflow Assistant Manager	Marketing Assistant Manager	Senior Assistant Manager	Store Manager
Support the 5S Assistant Manager	ST Mentorship Receiving Cross Dock Inventory Storage Supplies Ordering Service Area 5S Building Maintenance	5S AM Mentorship SC Mentorship CC Mentorship SQDC Performance Service Area Workflow (Flow/Waste) Service Area Inspections Adjustments Service Area Process Air Checks Equipment Maintenance	SA Mentorship (Support Senior) Showroom Merchandising Customer Wait Times & Appointments Discount Tire Financing Special Orders BOPIS/Web Orders Adjustments Sales Process Quotes / Layaways TPMS Wiper Blades Fleet	SA Mentorship Earn the Visit 3 Phase CES Treadwell Certificates Greeter Role Mobility / VTV Wheels Safety Leader Office Organization	Recruiting / Training / Coaching / Mentoring <ul style="list-style-type: none"> Recruiting / Hiring / Onboarding Mentorship / People Development Share Dream Turnover / Retention Employee Evaluation Clear Roles and Responsibilities <ul style="list-style-type: none"> DTMS LEAD Manager Daily Duties Managing Through Your AORs Environment Ready <ul style="list-style-type: none"> Physical Inventory Right Number of Qualified People Scheduled <ul style="list-style-type: none"> Staffing Scheduling