



Preparation

- Once the learner has completed the course (approx 15 min), take them to the Service Area.
- Your goal is to provide context and reinforce the information provided in the course.
- If you are unfamiliar with any of the course content, please revisit the module for clarification prior to conducting this mentorship session.

Discussions

After the module, discuss:

<input type="checkbox"/> What to do when each lug condition is found	<input type="checkbox"/> What to do when each hub condition is found
<input type="checkbox"/> What to do when each stud condition is found	<input type="checkbox"/> What to do when each wheel condition is found
<input type="checkbox"/> What to do when each tire condition is found	<input type="checkbox"/> What to do when each TPMS conditon is found
<input type="checkbox"/> Most common conditions found in your store	

Demonstrate

N/A

Practice

(minimum reps)

N/A	

Review Best Practices

N/A

Requirements for Certification

This course requires completion of:

<input checked="" type="checkbox"/> eLearning	<input checked="" type="checkbox"/> Assessment
<input type="checkbox"/> Acknowledgement	<input type="checkbox"/> Observation