



Preparation

- Print the participant guide and this guide.
- Once the learner has completed the course (approx.20 min.), ensure you are in a location where you can have an uninterrupted conversation.
- Your goal is to provide context and reinforce the information provided in the course.
- If you are unfamiliar with any of the course content, please revisit the module for clarification prior to conducting this mentorship session.

Discussion

After the module, discuss:

- | | |
|--|--|
| <input type="checkbox"/> The Four Layers of Workflow | <input type="checkbox"/> Types of Workcells |
| <input type="checkbox"/> Workflow Responsibilities | <input type="checkbox"/> Three Stages of Service |
| <input type="checkbox"/> Safety and Quality | <input type="checkbox"/> Understanding Inventory |

Demonstrate

- | | |
|--|--|
| <input type="checkbox"/> Pulling Vehicles into Bay | <input type="checkbox"/> Pulling and Staging Inventory |
| <input type="checkbox"/> Prepping the Vehicle | <input type="checkbox"/> 2-Person Workcell |

Practice

(minimum reps)

<input type="checkbox"/> Operating Customer Vehicle in Parking Lot	X10
<input type="checkbox"/> Pulling Vehicles into the Bay	X10
<input type="checkbox"/> Pulling and Staging Inventory	X10
<input type="checkbox"/> Executing 2-Person Workcell	X10

Requirements for Certification

This course requires completion of:

- | | |
|------------------------------------|--|
| <input type="checkbox"/> eLearning | <input type="checkbox"/> Observation (Store Manager) |
|------------------------------------|--|