








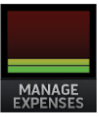




5S Business Review Worksheet

Store #: _____ Name: _____ Date: _____

Gauge	Month:
 <p>SQDC</p> <p>Where to look:  TRIR, DART  90 Day TO</p> <p>Best Practice & Visual Standards </p>	<div style="background-color: black; color: white; padding: 2px;">SQDC Primary Drivers</div> <p>TRIR: Rate _____ Cases _____</p> <p>DART: Rate _____ Cases _____</p> <p>90 PT Turnover: T/O Score _____ 90 Day PT T/O _____%</p>
 <p>SQDC</p> <p>Where to look:  RFS, GK/GL  Wait Time</p> <p>Secondary Drivers </p> <p>Best Practice & Visual Standards </p>	<div style="background-color: black; color: white; padding: 2px;">SQDC Primary Drivers</div> <p>Return For Service: Score _____ RFS _____%</p> <p>GK/GL: Score _____ Rate _____</p> <p>Wait Time: Score _____ Wait Time _____</p> <div style="text-align: center; margin-top: 10px;"><u>SQDC Secondary Drivers</u></div> <p>Return for Service Report: Rebalance _____% Repair _____% Total _____%</p>
 <p>UPI/UPUI</p> <p>Secondary Drivers </p> <p>Best Practice & Visual Standards </p>	<div style="background-color: black; color: white; padding: 2px;">UPI/UPUI Primary Drivers</div> <p>UPI: _____ +/- _____ UPUI: _____ +/- _____</p> <div style="text-align: center; margin-top: 10px;"><u>UPI/UPUI Secondary Drivers</u></div> <p>Capture Rate Detail: Total ADJ _____ Workmanship _____ In-Store Damage _____ Mileage _____</p> <p style="text-align: center;">Road Haz _____ Road Haz Rate _____ Capture Rate _____</p>
 <p>Products/Services</p> <p>Best Practice & Visual Standards </p>	<div style="background-color: black; color: white; padding: 2px;">OE Lugs Primary Drivers</div> <p>OE Lugs: OE Kits Sold QTY per day _____</p>
 <p>SQDC</p> <p>Where to look:  Bay Time  GK/GL</p> <p>Secondary Drivers </p> <p>Best Practice & Visual Standards </p> <p>IPLH</p> <p>Best Practice & Visual Standards </p> <p>Managing Inventory</p> <p>Best Practice & Visual Standards </p>	<div style="background-color: black; color: white; padding: 2px;">SQDC Primary Drivers</div> <p>Bay Time: Score _____ Bay Time _____</p> <p>GK/GL: (See above)</p> <div style="text-align: center; margin-top: 10px;"><u>SQDC Secondary Drivers</u></div> <p>CDI > 45 Min: _____% Diff +/- _____%</p> <div style="background-color: black; color: white; padding: 2px;">IPLH Primary Drivers</div> <p>IPLH: _____ +/- _____</p> <div style="background-color: black; color: white; padding: 2px;">Managing Inventory Drivers</div> <div style="text-align: center; margin-top: 10px;"><u>Managing Inventory Secondary Drivers</u></div> <p>Inventory Variance: Last Full Inv. Var. _____%</p>