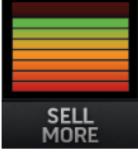


## Service Coordinator Business Review Worksheet

Store #: \_\_\_\_\_

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Gauge	Month:
 <p><b>SQDC</b> Where to look: Turnover, Tenure Scores</p>	<p><b>SQDC Primary Drivers</b></p> <p><b>90 Day T/O:</b> _____ %</p> <p><b>PT Tenure:</b> # of Days _____</p>
 <p><b>SQDC</b> Where to look: CDI Total Wait Time/Score Bay Time/Score, Wait Time/Score Best Practice &amp; Visual Standards</p>	<p><b>SQDC Primary Drivers</b></p> <p><b>CDI Total Time:</b> Score _____ Rate _____ %</p> <p><b>Bay Time:</b> Score _____ Bay Time _____</p> <p><b>Wait Time:</b> Score _____ Wait Time _____</p>
 <p><b>UPI/UPUI</b> Best Practice &amp; Visual Standards</p>	<p><b>UPI/UPUI Primary Drivers</b></p> <p><b>UPI:</b> _____ +/- _____      <b>UPUI:</b> _____ +/- _____</p>
 <p><b>Products/Services</b> Best Practice &amp; Visual Standards</p>	<p><b>Products/Services Drivers</b></p> <p><b>Products/Services Secondary Drivers</b></p> <p><b>Wiper Blades:</b> _____ %</p> <p><b>OE Lugs:</b> OE Kits Sold QTY per Business Day _____</p>