

## LEADER ACCOUNTABILITY PLAN

### 1 SELF TRUST—Credibility

*The 4 Cores of Credibility*—Which core will I focus on?

### 2 RELATIONSHIP TRUST—Behavior

*The 13 Behaviors*—Which behaviors will I focus on?

Speed of Trust Talks

#### WITH WHOM?

“Develop Trust” Talk

“Restore Trust” Talk

“Extend Smart Trust” Talk

#### BY WHEN?

Which symbols of trust will I create?

*Systems and Processes* —Which system/process will I improve and how will I do it?

### 3 ORGANIZATIONAL TRUST—Alignment

*Organizational Credibility*—How will I improve my target organization's credibility?

Symbols—Which symbols of distrust will I eliminate?

### 2

### 4 MARKET TRUST—Reputation

*Target Organization's Reputation*—With which stakeholder will I increase trust and how will I do it?

Which symbols of trust will I create?

### 5 PEER ACCOUNTABILITY PROCESS

*Accountability-Partner Information*

Name:

Contact:

First Meeting:

*Peer Accountability Meeting Agenda:*

1. Report on your successes and challenges.
2. Make commitments to improve.
3. Schedule your next meeting.

