



## Preparation

- Print the participant guide and this guide.
- Once the learner has completed the course (approx. 15 min), take them to the workroom.
- Your goal is to provide context and reinforce the information provided in the course.
- If you are unfamiliar with any of the course content, please revisit the module for clarification prior to conducting this mentorship session.

## Discussions

After the module, discuss:

- |   |  |
|---|--|
| <input type="checkbox"/> The importance of the on-the-vehicle assembly inspection                           | <input type="checkbox"/> Questions that you could ask about vehicle conditions to help you build the relationship with your customer during Phase 1 CES. |
| <input type="checkbox"/> Offering wheels based on a safety, appearance, or upgrade need.                    | <input type="checkbox"/> TPMS Guarantee and recommending TPMS  |
| <input type="checkbox"/> Common tire conditions poster and the tire conditions page on the Knowledge Center | <input type="checkbox"/> Educating customers about tread wear  |
| <input type="checkbox"/> Adjustable conditions  | <input type="checkbox"/> Educating customers about tire age  |
| <input type="checkbox"/> The importance of complete and accurate data capture                               |  |

## Demonstrate

- ☐ Performing an on-the-vehicle assembly inspection

## Practice

(minimum reps)

N/A	

## Review Best Practices

N/A

## Requirements for Certification

This course requires completion of:

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> eLearning | <input checked="" type="checkbox"/> Assessment |
| <input type="checkbox"/> Acknowledgement      | <input type="checkbox"/> Observation           |