



Preparation

- Once the learner has completed the course (approx 15 min), take them to the Service Area.
- Your goal is to provide context and reinforce the information provided in the course.
- If you are unfamiliar with any of the course content, please revisit the module for clarification prior to conducting this mentorship session.

Discussions

After the module, discuss:

<input type="checkbox"/> Typical causes of lug conditions	<input type="checkbox"/> Typical causes of hub conditions
<input type="checkbox"/> Typical causes of stud conditions	<input type="checkbox"/> Typical causes of wheel conditions
<input type="checkbox"/> Typical causes of tire conditions	<input type="checkbox"/> Typical causes of TPMS conditions
<input type="checkbox"/> Best ways to communicate found conditions to customer	

Demonstrate

- Communicating identified conditions to customer
- Review Assembly Conditions Page on KC

Practice

(minimum reps)

N/A	

Review Best Practices

N/A

Requirements for Certification

This course requires completion of:

<input checked="" type="checkbox"/> eLearning	<input checked="" type="checkbox"/> Assessment
<input type="checkbox"/> Acknowledgement	<input type="checkbox"/> Observation