



## Preparation

- Print this guide.
- Once the learner has completed the course (approx.25 min.), ensure you are in a location where you can have an uninterrupted conversation.
- Your goal is to provide context and reinforce the information provided in the course.
- If you are unfamiliar with any of the course content, please revisit the module for clarification prior to conducting this mentorship session.

## Discussion

After the course, discuss:

- |  |  |
|--|--|
| <input type="checkbox"/> The Four Layers of Workflow | <input type="checkbox"/> Types of Workcells                |
| <input type="checkbox"/> Executing Workflow          | <input type="checkbox"/> Three Stages of Service           |
| <input type="checkbox"/> Safety and Quality          | <input type="checkbox"/> Mirrored Vs. Non-Mirrored Service |

## Demonstrate

- |  |   |
|--|---|
| <input type="checkbox"/> Mirrored Service                | <input type="checkbox"/> Non-Mirrored Service   |
| <input type="checkbox"/> Support as a Singles Tech       | <input type="checkbox"/> Transitioning Vehicles |
| <input type="checkbox"/> 5S Principles (clean as you go) |   |

## Practice

(minimum reps)

<input type="checkbox"/> Mirrored Service	X10
<input type="checkbox"/> Non-Mirrored Service	X10
<input type="checkbox"/> Supporting as a Singles Tech	X5
<input type="checkbox"/> Transitioning Vehicles	X10
<input type="checkbox"/> Demonstrating 5S Principles	X10

## Requirements for Certification

This course requires completion of:

- |                                    |  |
|------------------------------------|--|
| <input type="checkbox"/> eLearning | <input type="checkbox"/> Observation (Store Manager) |
|------------------------------------|--|