



Service Area Workflow Basics Practice Observation

Note: Use for reference purposes only. For an employee to be certified, final observations must be completed in the LMS.

Done	Action
	Tech L/R Role – Completes work on assigned side of vehicle.
	Single Tech Role – Supports Crew Chief in preparing the vehicle for service and completes non-mirrored services.
	Effectively communicates and asks for help when needed.
	Completes work following Best Practices and Safety Protocols.

Comments