



WORKFORCE MANAGEMENT

WFM DTMS IMPLEMENTATION

Use this alignment exercise to critically think and establish ownership and accountability to execute on the WFM Battle WIG.

Who We Are	What We Do	Assessing Our Gauges	Setting Up the WIN
<p>Servant Leadership</p> <p>ALIGN:</p>  <ol style="list-style-type: none"> 1. Values 2. Self-Reflect 3. Engage Our People <p>How does WFM impact Our People's Dreams?</p> <p>What Leadership Characteristics and Actions do I need to improve?</p> <p>Where are my people currently?</p>	<p>Deliver</p> <p>EXECUTE:</p>  <ol style="list-style-type: none"> 1. Brand Promise 2. Brand Dimensions 3. 3 Core Fundamentals 4. SQDC <p>How does Training, Staffing Roster, Turnover, and Work Life Balance impact the delivery of Our Strategy?</p> <p>What Best Practices are available for WFM?</p> <p>Best Practices/QRG</p>	<p>Engage</p> <p>MEASURE:</p>  <ol style="list-style-type: none"> 1. Drivers 2. Best Practices/Visual Standards 3. Brand Dimensions <p>What do I see? Where am I currently? How do I improve?</p> <p>Recruiting Training CREW Time Turnover</p>	<p>Discipline</p> <p>ACTION:</p>  <ol style="list-style-type: none"> 1. LEAD 2. Store Business Review (CTA) 3. Audit <p>What specific targets can be set for improvement - From X to Y by WHEN? (drivers and training)</p> <p>Where will I set the targets? (CTA or LEAD)</p> <p>When do I schedule a follow-up and audit?</p>