

SAFETY LEADER CTA

FEBRUARY 2021

AMERICA'S
TIRE

DISCOUNT
TIRE

DISCOUNT
TIRE DIRECT

LET'S GET YOU TAKEN CARE OF®

FEBRUARY 2021 ACTION ITEMS

DUE FEB 27

- Feb 2021 CTA Acknowledgement survey



SURVEY

Do only the Safety Focus listed below that pertains to your location:

- Feb 2021 Store Safety Quality Focus
- Feb 2021 Facilities Safety Focus
- Feb 2021 DC Safety Focus



INJURY TRENDS | OUR PEOPLE

Gloves are Always Better than Bandages!

Share this with your team

- In January 2021, we conducted 30 follow-up calls on hand injuries to see if the injured employee was wearing gloves.
- In 20 of the 30 hand injuries, the employee that was injured was not wearing gloves. That means about **67%** of the hand injuries could have been prevented or much less severe if the employee was wearing gloves.
- **GO FIRST** by setting the example. You and your Management team need to wear gloves when servicing vehicles.
- As a Safety Leader, you need to encourage your non-glove wearing team members to wear gloves when servicing vehicles.
- While we know gloves won't prevent all hand injuries, it's a great start.

Gloves were not being worn in **67%** of the hand injuries investigated in January 2021





VEHICLE DAMAGE TRENDS

OUR CUSTOMERS

Jack and Lift Related Damage

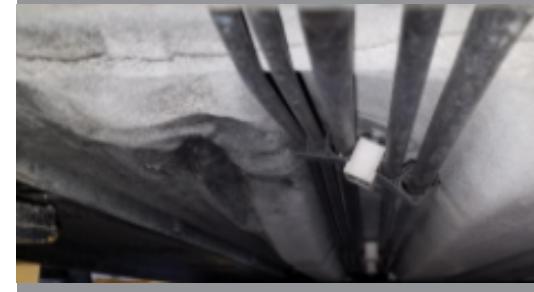
In 2020, 700 stores had at least 1 jack or lift related damage claim and at least 369 stores had 2 or more jack or lift related damage claims. The average jack related damage is \$1,460 and the average lift related damage is \$1,319. >

Top damaged parts for claims:

- 202 pinch welds
- 98 running boards
- 72 lifting on wrong spot
- 82 slip
- 51 bumpers
- 48 exhausts



A 2013 Bentley Continental GT had a damage bumper which cost \$18,442.



A 2016 Nissan GT-R was jacked up in the wrong spot which cost \$13,228.

► Minimize the chance of claims by reviewing the following with your team:

- Raising the Vehicle Best Practice
- Lifting Point Guide

(click the Dokshop login below if you need a new or replacement guide)



SAFETY LEADER SPOTLIGHT

OUR CULTURE

Covid Awareness

With the COVID-19 pandemic affect daily lives, we ask that you continue to practice good prevention to help stop the spread of COVID-19. It is up to us to focus on taking those proper preventative measures to ensure the safety of our people, our customers, and our families.

► Share this with your team.

- Wear a face mask at all times (ensure your nose and mouth are covered)
- Wash your hands with soap and water frequently
- Use hand sanitizer if soap and water are not readily available
- Maintain social distancing both at work and outside of work
- Clean and disinfect frequently touched objects and surfaces
- Always cover coughs and sneezes
- Monitor your health and that of your family on a daily basis

► Below is a list of resources.

COVID-19 Signs	Dokshop or DTPrints
Social Distancing Floor Decals	DTPrints (Username: Store code i.e. AZP99; Pwd: Discount1)
Social Distancing Showroom Poster	Safety Quality Focused Page (Poster & Frame Order Form)
Self-Health Assessment Poster	Dokshop (Username: Store code i.e. AZP99; Pwd: safety)



CONTEST WINNERS – January



Safety & Quality Focused Video Contest

Hugo Alvarez
CAL 03 - Montclair, CA

Don't forget to scan
and watch this month!

\$500 PRIZE

Close Call



Brad Sullivan
ILC Region - ILC 05 - 01/04/2021

Aaron Bench
OKO Region - MOO 03 - 01/11/21

Dominick McCord
ILC Region - ILC 01 - 01/18/21

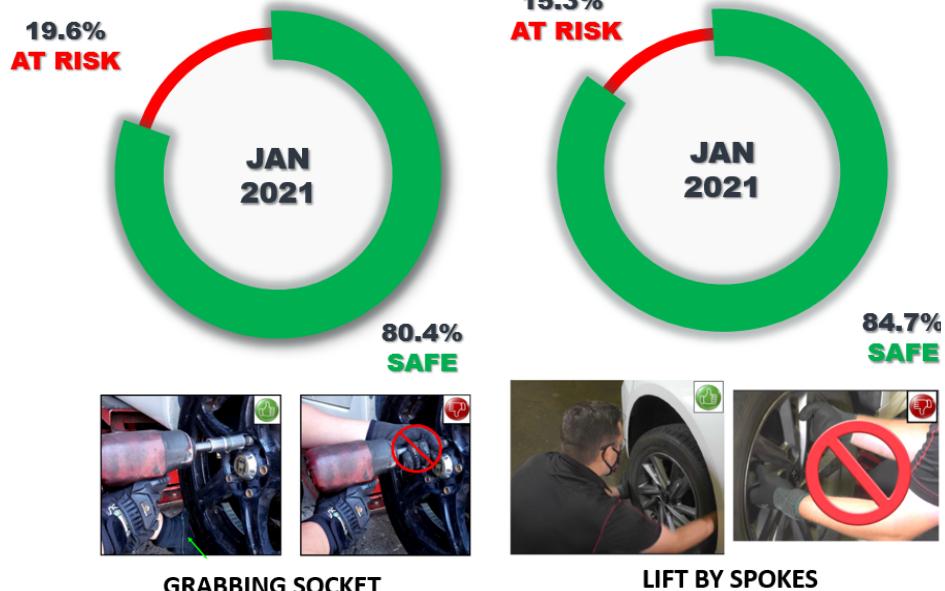
Angel Avila
TXD Region - LAS 01 - 01/25/21

Don't forget: When you report a Close Call,
you are automatically entered to win a \$50 gift card!

Observation Results

In January 2021, **19.6%** of the time, Our People grabbed on to the socket while removing lug nuts. Failure to follow this safe practice resulted in several hand injuries in the month of January.

Lifting assemblies by the wheel spokes only happened **15.3%** of the time in January 2021. Please continue to coach your team on the importance of lifting by the tread rather than the spokes to avoid painful hand injuries.



SAFETY ENGAGEMENT Through Jan 29th 2021

