

SAFETY LEADER CTA

JANUARY 2021

AMERICA'S
TIRE

DISCOUNT
TIRE

DISCOUNT
TIRE DIRECT

LET'S GET YOU TAKEN CARE OF®

JANUARY 2021 ACTION ITEMS

DUE JAN 30

- Jan 2021 Store Safety Quality Focus
- Jan 2021 Facilities Safety Focus
- Jan 2021 DC Safety Focus
- Jan 2021 CTA Acknowledgement survey

[SURVEY](#) ↗



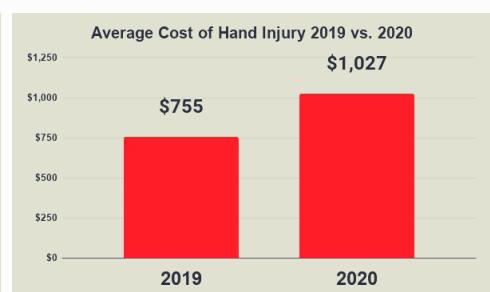
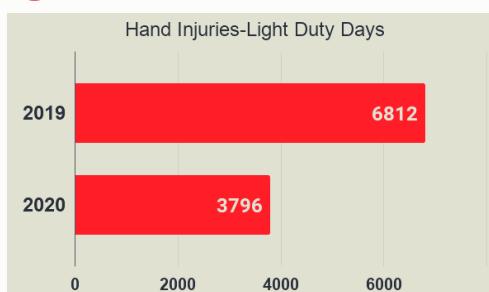
INJURY TRENDS | OUR PEOPLE

Safety is in Your Hands - Prevent Hand Injuries

- In 2020, about 900 employees suffered a hand injury
- One thing you can do to immediately help prevent hand injuries is to wear **gloves**
- Gloves are provided at no charge to all employees
- As a Safety Leader, you should go first, by wearing gloves yourself and encourage everyone on your team to wear gloves when servicing vehicles.
- Let's make it a top priority to prevent hand injuries in 2021



Share this with your team.





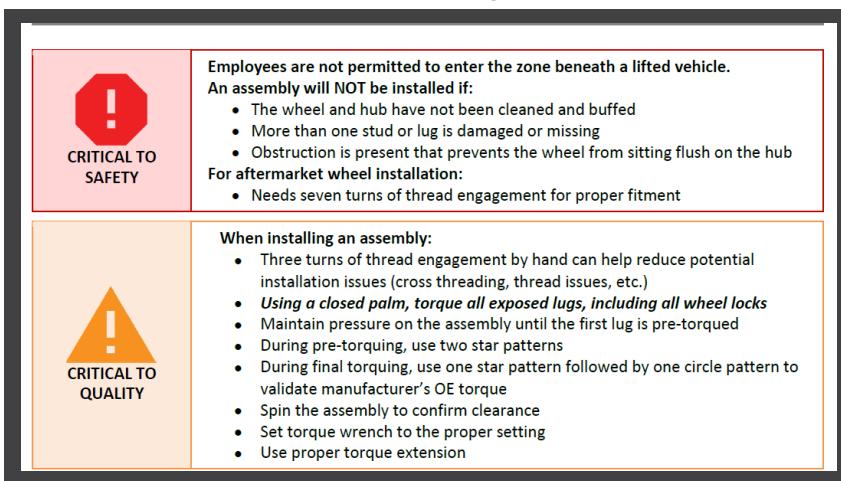
VEHICLE DAMAGE TRENDS

OUR CUSTOMERS

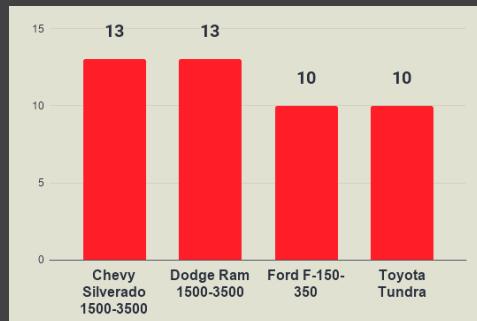
Wheel Detachment

In November 2020 there were **138** wheel detachment incidents reported at an average cost of **\$838** per incident. The chart to the right shows the top 4 makes and models reported as having a wheel detachment in November 2020. >

While we don't always know what the cause of a wheel detachment is, we do know that following our Best Practices gives us the best possible chance of making sure Our Customers leave our store safer than when they arrived. How well do You and Your People know the Critical to Safety and Quality components of Installing the Assembly?



Top Make/Model November 2020 Wheel Detachment Incidents



SAFETY LEADER SPOTLIGHT

OUR CULTURE

Winter Safety Reminders

As the temperatures fall and the snow flies in many of our regions, the list of potential hazards grows. Here are a few reminders to help you safely navigate the winter season.

Fuel-powered heaters are prohibited - Fires and carbon monoxide poisoning are just a few of the hazards these types of heaters present. In addition, our stores are not properly equipped to store the fuel for fuel-powered heaters.

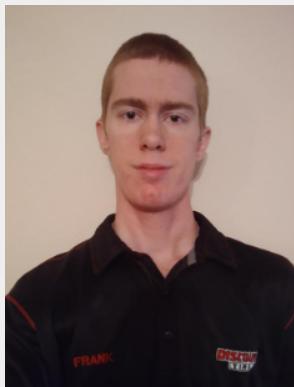
Slips and falls - Icy conditions can pose a hazard to Our People and Our Customers. It is critical that you and your team do a thorough job of clearing snow and applying ice melt to parking lots and walkways.

Moving Vehicles - Take the extra time to clear windows before pulling snow and ice covered vehicles in. Make sure your store has plenty of snow brushes/scrapers. Use caution when pulling into and out of bays to avoid wheel spin on lifts.



Fuel Powered
Heaters Are
Prohibited!

CONTEST WINNERS – DECEMBER



Safety & Quality Focused Video Contest

Frank Hayes
TXD 64 - Mansfield, TX

Don't forget to scan
and watch this month!

\$500 PRIZE

Close Call



Don't forget: When you report a Close Call,
you are automatically entered to win a \$50 gift card!

Kyle Jones
NVL Region - NVL 03 - 12/07/2020

Travis Seymour
WAS Region - MIL 28 - 12/14/20

Paul Perales
OKO Region - OKO 10 - 12/21/20

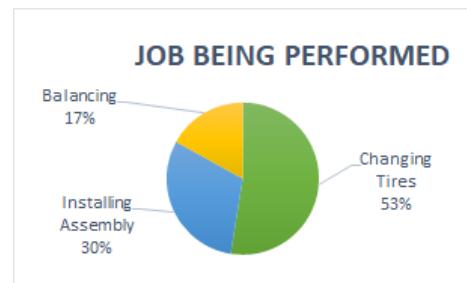
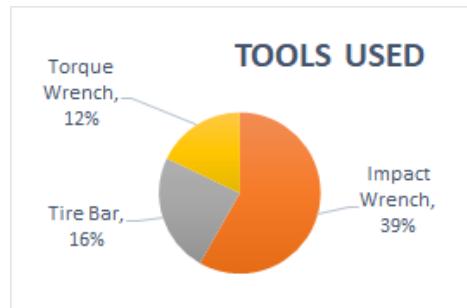
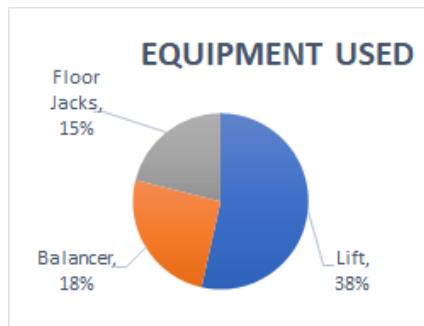
Tony Huynh
COD Region - COD 02 - 12/28/20

CLOSE CALL REPORTING

Close calls will now need to
be reported via the Incident
Reporting ([link below](#))

The benefits of moving close
call reporting is that we can
categorize close calls by :

- Tools used
- Equipment used
- Jobs being performed



[Incident Reporting Portal link](#)

KC --> Claims Page --> Incident/Claim/Close Call --> File Report

SAFETY ENGAGEMENT Through Dec 30th 2020

