

# SAFETY LEADER CTA

MARCH 2021

AMERICA'S  
TIRE

DISCOUNT  
TIRE

DISCOUNT  
TIRE DIRECT

LET'S GET YOU TAKEN CARE OF®

## MARCH 2021 ACTION ITEMS

**DUE APR 3**

- Mar 2021 CTA Acknowledgement survey



**SURVEY**

***Do only the Safety Focus listed below that pertains to your location:***

- Mar 2021 **Store** Safety Quality Focus
- Mar 2021 **Facilities** Safety Focus
- Mar 2021 **DC** Safety Focus



## INJURY TRENDS | OUR PEOPLE

### We've Got Your Back

Changing tires requires constant lifting and reaching. During the past 12 months, almost **400** cases of back strains and sprains have occurred. Although it is difficult to specify the number of lower back versus upper back injuries, it is just as important to know what jobs and tasks contribute to back injuries. **Watch this month's Safety & Quality Focused video to learn more about safe lifting.**

The **top 5 jobs contributing to back strain** are listed below. The category of "non-specific" indicates that the employee could not identify the specific job performed. In many of these cases, the strain was not felt until after the shift was over.

Changing Tires	89
Non-Specific	56
Installing Assembly	39
Inventory	31
Removing Assembly	25

The **Top Tasks** are as follows:

Task	# of Occurrences
Lifting	92
Unknown	70
Other	25
Lifting assembly to changer	25

Injuries while lifting were commonly reported when the employee was simply attempting to "pick the tire/assembly up from the floor."



**Share this information with your team**



## VEHICLE DAMAGE TRENDS | OUR CUSTOMERS

### Mismatched Tire Claims

A claim for mismatched tires is where at least one tire is a different size than the others and causes damage to the vehicle. All claims are due to at least one tire being a different size on a vehicle that is AWD or 4WD.

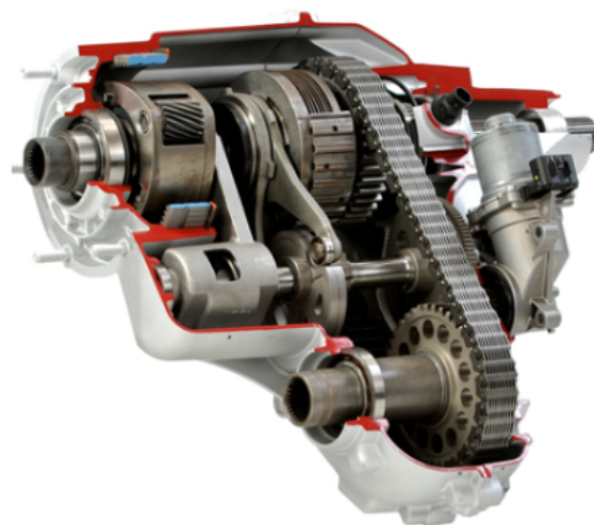
For the past 12 months, the average cost for mismatched tires or tires not replaced in sets is \$2,195. The most expensive repair was on a 2012 Nissan Rogue for \$9,307. Repairs can involve the replacement of the transfer assembly, the differential, axle, and 4 new tires.

A size difference that causes damage can be as small as 10mm section width. For example, there was a claim for 235/50-18s installed with 225/55-18s, which damaged the AWD system and cost the store \$3,262 to repair. This has also happened on a vehicle with 225/60-17s paired with 225/65-17s.

It is important to let the customer know the potential issues with mismatched tires and always verify the right tires have been installed on every vehicle, every time.



Review the [Service Guide for Tire Mixing](#)



## SAFETY LEADER SPOTLIGHT | OUR CULTURE

### Ways to Prevent Safety Glasses From Fogging Up

When you exhale while wearing a mask, the water molecules in your breath hit your face covering. These molecules are redirected and escape out the nearest, easiest exit - often the space at the top, between your mask and your cheeks. The best solution for your fogging problem is to prevent warm air from escaping through the top of your mask.



#### Simple tips to prevent your safety glasses from fogging up:

**Use a Tissue:** Fold a tissue and place it on the inside of your mask, along the top edge, so it sits right over the bridge of your nose and lays against your cheeks. Press the nose piece down so it fits tightly against your nose. Adjust the mask and place your glasses over it for best results.

**Wear a Tight-fitting Mask:** The less room there is between your mask and your face, the better. Find a mask that best suits your face and fits tightly. Firmly press the nose piece down over the bridge of your nose to prevent air from escaping through the top of your mask. If you're using a mask with adjustable ear loops, make sure they are comfortably tight.



**SEND US SOME FEEDBACK ABOUT WHAT YOU AND YOUR PEOPLE DO TO KEEP YOUR GLASSES FROM FOGGING UP WHILE WEARING A MASK**

# CONTEST WINNERS – February



## Safety & Quality Focused Video Contest

**Zwade Blandin**  
FLJ 05 - Jacksonville, FL

Don't forget to scan  
and watch this month!

**\$500 PRIZE**

## Close Call



**Edward Vega**  
CAN Region - CAN 42 - 02/01/2021

**Allen Lambert**  
MIA Region - MIF 05 - 02/08/21

**Nathan Larson**  
CAN Region - CAN 52 - 02/15/21

**Gabe Sorber**  
CAN Region - CAN 30 - 02/22/21

Don't forget: When you report a Close Call,  
you are automatically entered to win a \$50 gift card!

## Observation Results

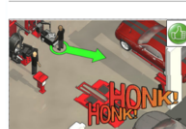
February 2021 Moving Vehicle observation results indicated that **13.5%** of the time, Our People stood in front of or behind a vehicle moving in/out of the bay. Failure to follow this safe practice can result in employees or customers being stuck by a moving vehicle.

In Feb 2021 Our People placed their hand in the path of the drill **9.5%** of the time. Continue to coach your team to place both hands on the drill and away from drill/carbide cutter when repairing an injury. Proper hand placement can help prevent hand injuries.

**13.5%  
AT RISK**

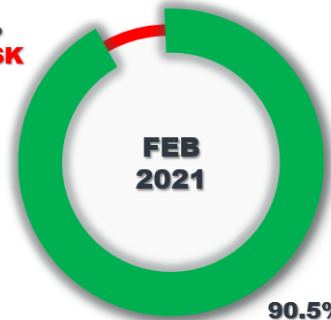


**86.5%  
SAFE**



MOVING VEHICLES

**9.5%  
AT RISK**



**90.5%  
SAFE**



REAMING THE INJURY

## SAFETY ENGAGEMENT Through Feb 26th 2021

