

# SAFETY LEADER CTA

MAY 2021



LET'S GET YOU TAKEN CARE OF®

MAY2021

## ACTION ITEMS

**DUE JUNE 5**

- MAY 2021 CTA Acknowledgement survey



**SURVEY**

***Do only the Safety Focus listed below that pertains to your location:***

- MAY 2021 **Store** Safety Quality Focus
- MAY 2021 **Facilities** Safety Focus
- MAY 2021 **DC** Safety Focus



## INJURY TRENDS | OUR PEOPLE

### Are You Prepared?

**In 2020, there were 17 heat illness claims and close calls reported!**

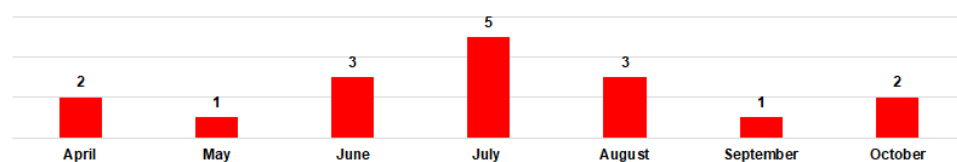
While that may not sound like a high number compared to some of the other injury claims, it's important to remember, that a heat stroke can be fatal.

While the majority of the heat illness claims were reported in June and July, there were a few cases reported as early as April and as late as October. It does not have to be scorching hot outside to be impacted by the heat.

One of the first lines of defense when it comes to preventing heat illness is being prepared. While that may sound obvious, we often fail to prepare our people and our environment to head off heat-related injuries. Creating awareness about the signs and symptoms of heat illness, watching out for one another when it comes to staying hydrated, and stopping to take breaks before you start feeling bad are key to prevention. We'll be covering this topic throughout the spring and summer, beginning this month. Check out this month's Safety & Quality Focused for more info.



2020 Heat Illness Cases by Month



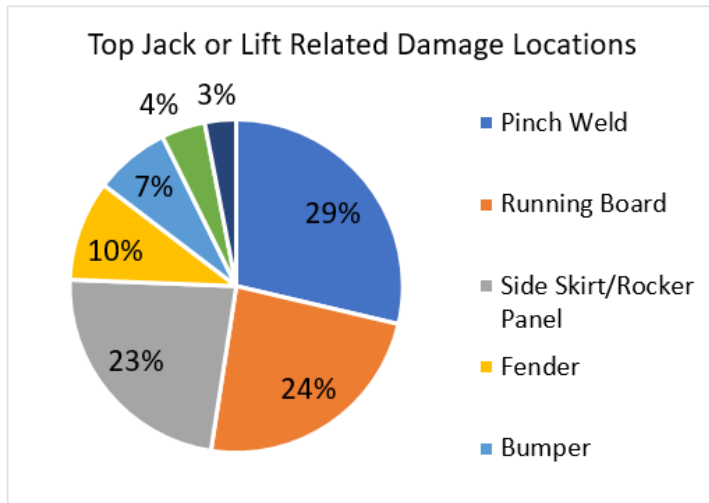


# VEHICLE DAMAGE TRENDS | OUR CUSTOMERS

## Jack and Lift Related Damage

In the last 90 days, there have been 243 claims related to jack and lift damage.

The claim with the most incurred was **\$7,171** on a 2019 Toyota Sienna where the LR was jacked and damaged the sliding door. The most common damage is from the pinch weld, followed by the running board or side skirt.



Jack and lift related damage is preventable when following Best Practices and using the correct lift points.

[Lowering the Vehicle Best Practice](#)

The correct lift points can be found in the Vehicle Lifting Point Guide.

Can be ordered through the [Order Safety Materials](#) link



## SAFETY LEADER SPOTLIGHT | OUR CULTURE

### CAN Region "GOES BIG" with close call reporting

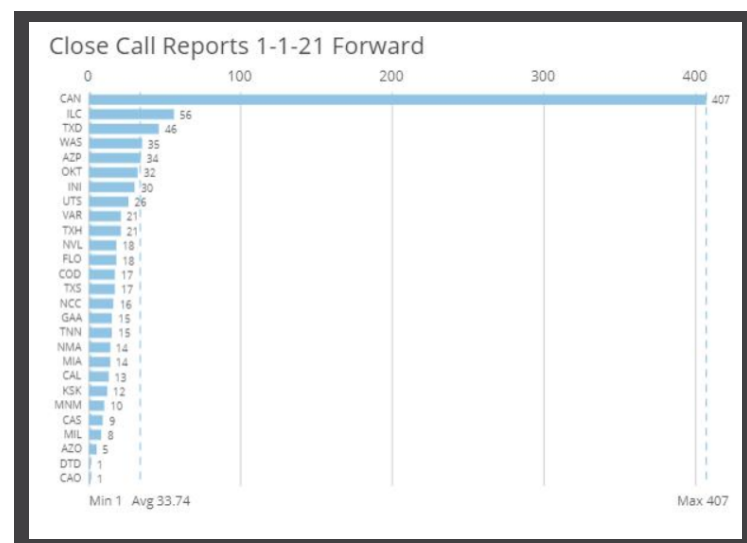
This year, the CAN region is leveraging LEAD to improve close call reporting. We wanted to share their success. Since the beginning of this year, CAN region has reported 407 close calls. The average close calls reported for the entire company since the beginning of 2021 is 33.74. For the month of April, all of our close call winners were from the CAN region.

**Encourage your employees to report close calls! Participants are entered in a drawing to win a \$50 Visa gift card (awarded weekly).**

When a close call happens, it should immediately send up a red warning flag that something was wrong, unplanned, unexpected, and could happen again. The next time it happens, it could result in serious damage, injury, or death.

Obviously, every close call is a call for action. Sometimes it's something you can fix right away yourself; other times it requires specialized attention. In either case, the close call should never be ignored and should always be reported.

When reporting a close call, be as specific as you can giving all the details and corrective actions you may have taken.



**Report Today's Close Call,  
Prevent Tomorrow's Accident**

# CONTEST WINNERS – April



## Safety & Quality Focused Video Contest

**Nitzia De Hoyos**  
TXD 71- Crossroads, TX

Don't forget to scan  
and watch this month!

**\$500 PRIZE**

## Close Call



**Horacio Vargas**  
CAN Region - CAN 07 - 04/05/2021

**David Snowden**  
CAN Region - CAN 29 - 04/12/21

**Mac Osoteo**  
CAN Region - CAN 13 - 04/19/21

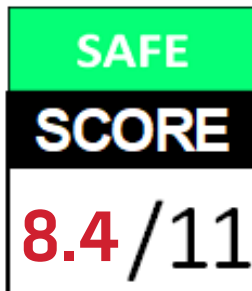
**Luis Mendoza**  
CAN Region - CAN 44 - 04/26/21

Don't forget: When you report a Close Call,  
you are automatically entered to win a \$50 gift card!

## Observation Results

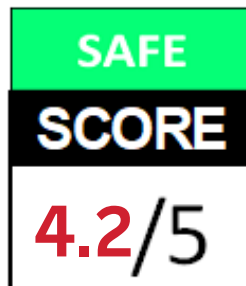
### OBSERVE AND COACH

REMOVING THE ASSEMBLY  
COMPANY AVERAGE SCORE



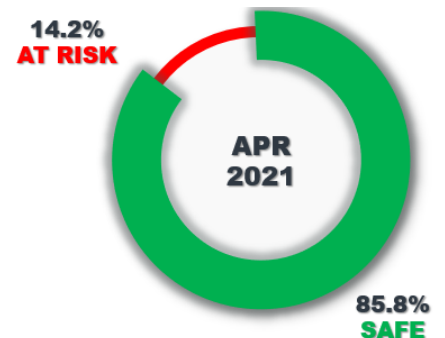
### OBSERVE AND COACH

RAISING THE VEHICLE  
COMPANY AVERAGE SCORE



### OBSERVE AND COACH

MOVING VEHICLES  
COMPANY AVERAGE %



## SAFETY ENGAGEMENT Through Apr 30th 2021

