

SAFETY LEADER CTA

LET'S GET YOU TAKEN CARE OF®

AUGUST 2022

AUGUST ACTION ITEMS

DUE AUG 30

1 CTA ACKNOWLEDGEMENT SURVEY

[Take Survey Now](#)

2 SAFETY FOCUS

Do only the Safety Focus listed below that pertains to your location:

- A) [Store](#)
- B) [Facilities](#)
- C) [DC](#)



INJURY TRENDS | OUR PEOPLE

Critical to Safety Best Practices Are Never Optional

Employee states he was balancing a tire and the tire slipped out of his hand and crushed his right middle finger between the tire and the balancer shaft.

Employee states he was dismounting a tire when his hand slipped off the tire bar which then came back and hit him in the lip, breaking his tooth off.

Employee states he was placing blocks when his coworker lifted the car and smashed his right index finger between the top of the block and pinch weld on the car.

Employee states he was breaking the bead and there was still air pressure in the tire. When the bead broke, the shovel bounced back and hit his right hand.





VEHICLE DAMAGE TRENDS | OUR CUSTOMERS

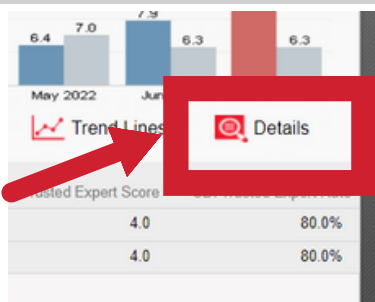
Using the SQDC Scorecard to Identify Your GK/GL Claims Trends

As of June 30th 2022, the average store is expected to spend an estimated **\$10,049** on GK/GL claims by the end of this year!

Did you Know?

You can see the last 3 months of claims that have happened at your store on the SQDC Scorecard

With the quality tab highlighted, click on "Details"



Click on GK & GL Claims tab

Date	Case ID	Description	Coverage	Accident Description	Vehicle Year
5/6/2022	ARL 01	Damage to studs and/or hub	GK	lug nuts came loose and wheel was wobbling. Damage to studs and hub.	2010
5/4/2022	ARL 01	Jack related damage	GK	customer claims there is a dent and paint chipped away above the LF fender well.	2020
4/1/2022	ARL 01	Tires not replaced in sets/pairs on 4WD/AWD	GL	We installed 2 different size of tires onto AWD vehicle. Vehicle was entered into the POS incorrectly causing us to sale 2 different models/sizes of tires.	2019

Review your GK & GL claims in your morning huddle



SAFETY LEADER SPOTLIGHT | OUR CULTURE

Safety Leader Expectations

Last month, we asked you how close the Safety Leader expectations listed on the Safety Focus are to what you actually do? Here are what some of your peers had to say:

"I have found that assigning all my assistant managers roles and having them execute observations, very helpful and having the whole team involved."

"I print everything out the first day its comes out and meet with each Manager going over each inspection sheet and having a due date and what other things to look out for while doing them"

"One thing I could do to improve the engagement in my store is hold more morning huddles about safety with my team."

"The safety program aligns with my daily activities at work. We all are looking for "unsafe" work ethics and employees not following best practices."

"We always open and go over the months items and what each AOR need to have completed."

"Having 2 Seniors currently is helpful for follow up on the focuses with the different levels, but one thing we could improve is that daily focus on follow up. We sometimes lose the different levels into the whirlwind until we see the safety emails/faxes instead of keeping them on the clipboard with the daily observations to make sure we are following up regularly."

"We can improve by going over the safety focus sooner. We do it during our Saturday morning meetings vs right when it comes out. As far as improvements, the only thing I think can be improved is the fire extinguisher reporting."

CONTEST WINNERS – JULY



SAFETY & QUALITY FOCUSED VIDEO CONTEST

Jaye Sparks
CAL 26 - Bakersfield, CA



Don't forget to scan
and watch this month!

\$500 PRIZE

CLOSE CALL



Johnny Dominguez
TXD Region - TXD 30 - 7/05/22

Robert Zuniga
CAL Region - CAL 02 - 7/11/22

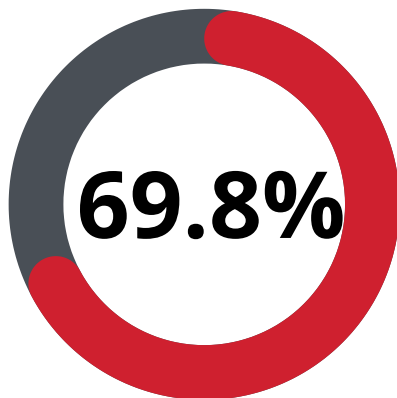
Brad Edwards
CAN Region - CAN 11 - 7/18/22

Nathon Willis
CAN Region - CAN 19 - 7/25/22

Don't forget: When you report a Close Call,
you are automatically entered to win a \$50 gift card!

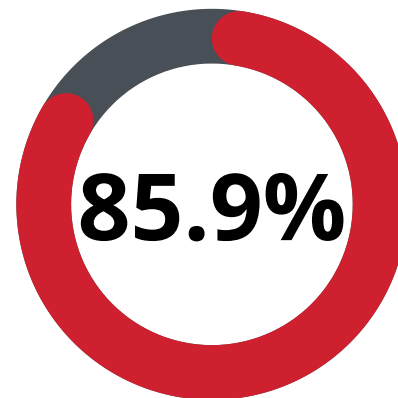
JULY OBSERVATION RESULTS

Raising the Vehicle



All 5 steps completed 69.8%

Robo-Arm



Safe observation 85.9%

SAFETY ENGAGEMENT Through July 29, 2022 (Last 6 Months)

