

# SAFETY LEADER CTA

LET'S GET YOU TAKEN CARE OF®

DECEMBER 2022

## November ACTION ITEMS

DUE DEC 31

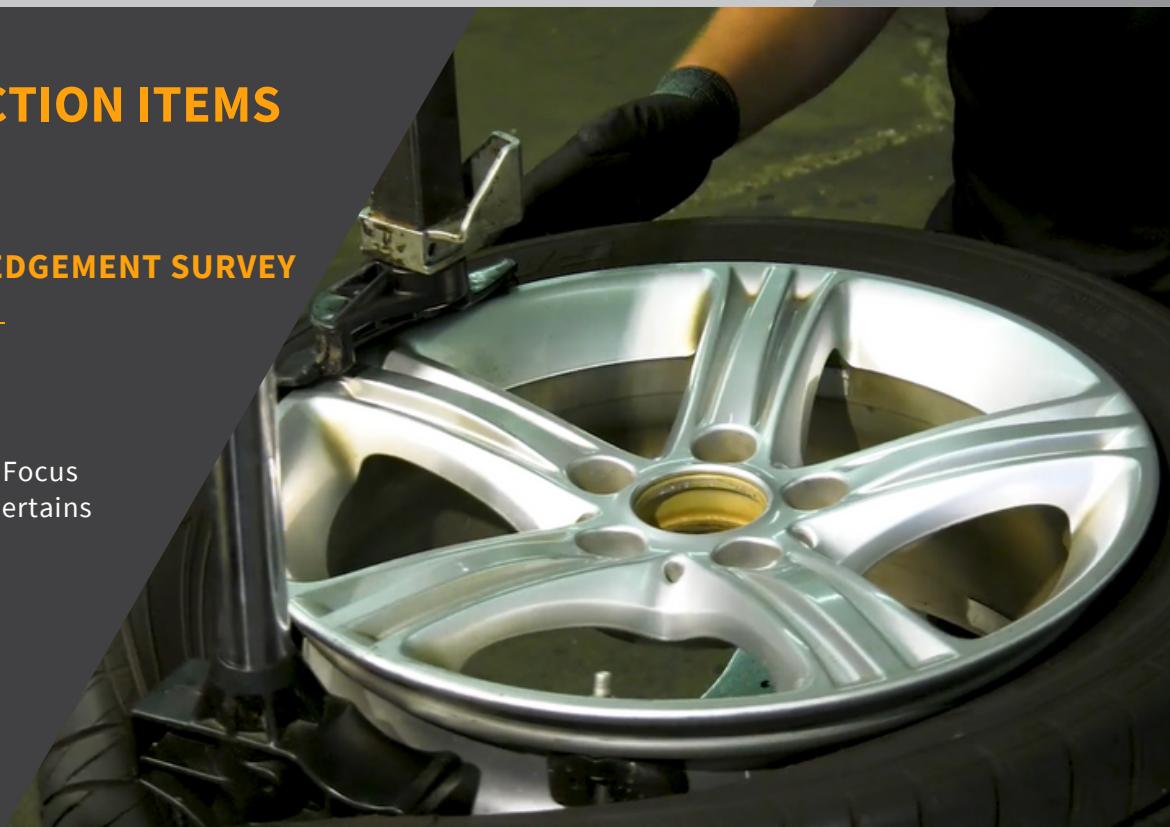
### 1 CTA ACKNOWLEDGEMENT SURVEY

[Take Survey Now](#)

### 2 SAFETY FOCUS

Do only the Safety Focus listed below that pertains to your location:

- A) [Store](#)
- B) [Facilities](#)
- C) [DC](#)



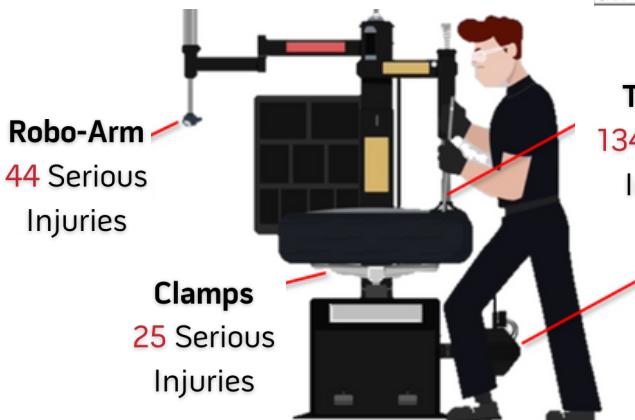
## INJURY TRENDS | OUR PEOPLE

### Assess Your Gauges -TRIR

Total Recordable Incidence Rate represents the number of injuries per 100 employees that required more than first aid treatment. Review the chart to the right to see where your region stands compared to last year. Remember, a lower number is better. You can review your stores TRIR cases and ranking on the SQDC scorecard.

Region	2021 TRIR	2022 TRIR	% Change 2021-2022	Region	2021 TRIR	2022 TRIR	% Change 2021-2022
UTS	5.8	8.4	45%	TXH	7.21	5.53	-23%
MNM	6.5	7.44	14%	WAS	10.17	7.76	-24%
TNN	11.91	12.55	5%	MIA	7.97	5.74	-28%
OKO	9.28	9.08	-2%	FLO	9.58	6.78	-29%
ILC	9.14	8.38	-8%	TXD	9.45	6.62	-30%
CAS	8.66	7.8	-10%	NVL	9.2	5.98	-35%
NMA	7.16	6.27	-12%	MOS	16.44	10.68	-35%
COD	13.03	11.19	-14%	TXS	10.98	6.86	-38%
CAL	8.75	7.35	-16%	GAA	11.98	7.1	-41%
AZP	14.41	11.7	-19%	JKS	8.24	4.11	-50%
INI	16.04	12.91	-20%	NCC	9.82	3.98	-59%
VAR	15.09	11.86	-21%	Corp	0.18	0	-100%
CAN	10.13	7.91	-22%	DTD	8.51	0	-100%

### 2022 SERIOUS INJURY TRENDS



**Tire Bar**  
134 Serious Injuries

**Bead Breaker**  
42 Serious Injuries





# VEHICLE DAMAGE TRENDS | OUR CUSTOMERS

## SLOW DOWN!!!

Take it slow when moving customer vehicles. Parking lot accidents are one of the top claim causes so far this year.

# 1174

Parking lot accidents in 2022  
That's about 1 per store!



AMERICA'S DISCOUNT TIRE DISCOUNT TIRE DIRECT

Moving Customer Vehicles in the Parking Lot



*A valid driver's license is necessary to move vehicles.*

- Always be aware of your surroundings as you approach the vehicle
- Adjust the seat and mirrors so you can see behind and beside the vehicle
- Remember to check your blind spot – Be aware of objects around you
- Make sure your path is clear to drive
- Backup slowly!
- Be aware of the front of the car while backing out
- Remember, there is not a guide! Take extra care to be aware of your surroundings.
- Do not play with the radio or use your phone while operating the vehicle.

Stay Focused on Best Practices to Prevent Accidents



# SAFETY LEADER SPOTLIGHT | OUR CULTURE

## Safety Leader Expectations

Last month, we asked you to demonstrate safe lifting techniques in the morning huddle. Below are a few responses from your peers:

“ Hand placement is a very important topic that was covered this month, wheels and lug nuts. Our service techs are very mindful of this and always are working safe. ”

“ The biggest struggle I found was the techs holding and opening their hand on the socket when bolting up. Getting them to not do it took specific in the moment coaching. ”

“ It starts with the initial training, so we are reinforcing the good habit and aren't having to break old habits. Everyone was receptive to understanding the why we do it this way. ”

“ Hand placement is a very important topic that was covered this month, wheels and lug nuts. Our service techs are very mindful of this and always are working safe. ”

“ As a team we are very good at making sure we get proper thread engagement and keeping our hands clear of the clamps on the tire changers. ”

“ My people were very receptive to the updated BP. one thing we really need to have gotten better at since is when using a hammer to either break locks or remove a swollen lug is use the shaker and the goggles, knowing now they are there to keep us from injuring our hands and eyes ”

“ One thing that still needs attention is clamping from the outside in. Everyone does a great job when we are slow until we get busy. We will continue to put focus on this but also cover the whys behind what we are asking. ”

# CONTEST WINNERS – NOVEMBER



## SAFETY & QUALITY FOCUSED VIDEO CONTEST

**Jorge Cruz**  
CAN 13 - Campbell, CA

 Don't forget to scan  
and watch this month!

**\$500 PRIZE**

## CLOSE CALL



**Jerad Wachtendorf**  
TXS Region - TXC 11 - 11/07/22

**Vaughn Rylander**  
CAN Region - CAN 39 - 11/14/22

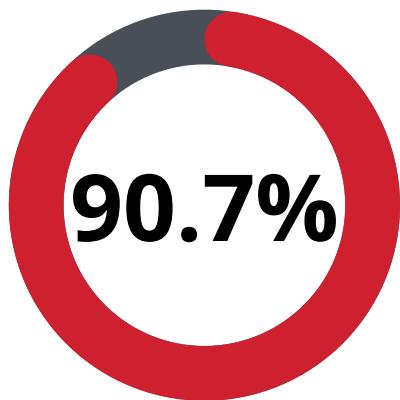
**Brandson Nootenboom**  
WAS Region - WAS 20 - 11/21/22

**Justin Gray**  
CAN Region - CAN 29 - 11/28/22

Don't forget: When you report a Close Call,  
you are automatically entered to win a \$50 gift card!

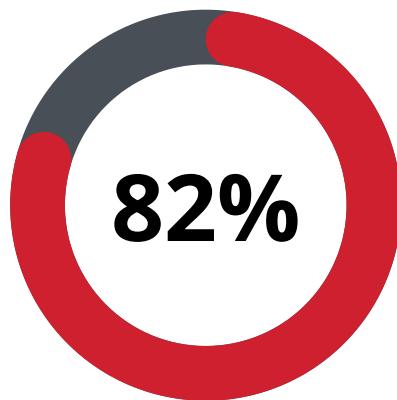
## NOVEMBER OBSERVATION RESULTS

### Clamping The Assembly



90.7% Completed a SAFE Observation

### Removing Lug Nuts



82% Completed a SAFE Observation

## SAFETY ENGAGEMENT

Through November 29, 2022  
(Last 6 Months)

