

# SAFETY LEADER CTA

LET'S GET YOU TAKEN CARE OF®

JANUARY 2022

## JANUARY ACTION ITEMS

DUE FEB 5

### 1 CTA ACKNOWLEDGEMENT SURVEY

[Take Survey Now](#)

### 2 SAFETY FOCUS

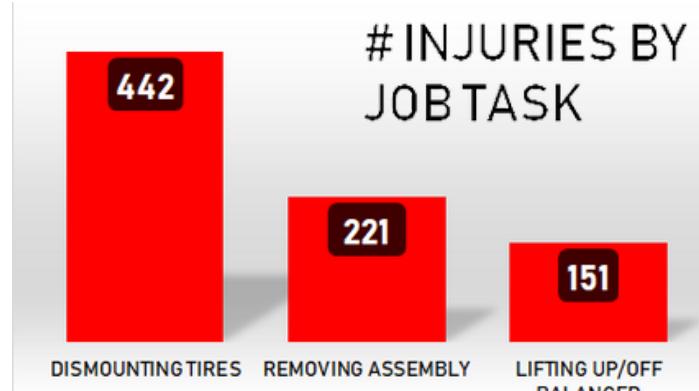
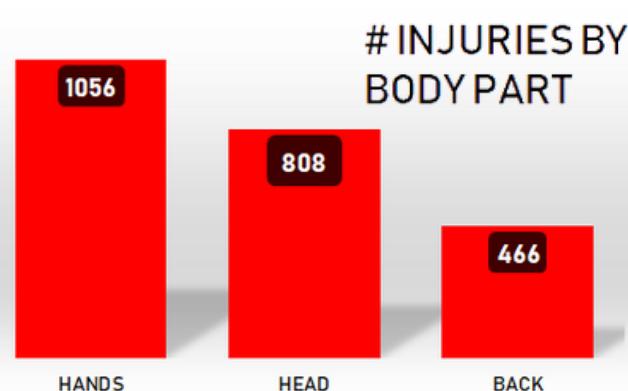
Do only the Safety Focus listed below that pertains to your location:

- A) [Store](#)
- B) [Facilities](#)
- C) [DC](#)



## INJURY TRENDS | OUR PEOPLE

### 2021 Year End Injury Trends



What can **YOU DO TODAY** to **PREVENT INJURIES**

WEAR  
GLOVES

TAPE  
TIRE BARS

TEAM  
LIFT

What can **YOU DO TODAY** to **PREVENT INJURIES**

NO OPEN PALM  
ON TIRE BAR

NO HANDS  
IN SPOKES

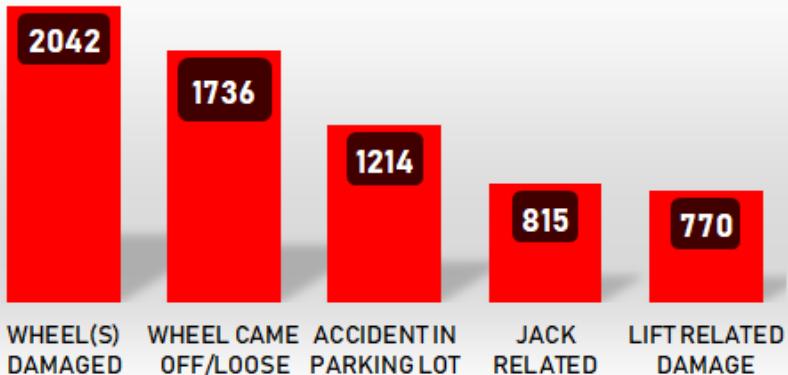
USE BALANCER  
LIFT



# VEHICLE DAMAGE TRENDS

OUR CUSTOMERS

## 2021 Year End Vehicle Damage Claim Trends Top 5



Average Claim Cost in 2021

**\$1047**



## SAFETY LEADER SPOTLIGHT

OUR CULTURE

### Store Inspection Feedback Responses

We read through some very good feedback responses last month. We asked you to come up with a sustainment plan to use throughout the year for your store inspection. You all had some great responses. Thank you for sharing!

Using this checklist throughout the year helps us maintain our equipment and keep our customers and employees safe.

-TXD 37

### We've added a new AOR section in the Safety Quality Focus monthly communication.



## TECHNICIANS

Your techs can contribute by conducting observations and parts of the store inspection throughout the year, as well as sharing anything they see with the Safety Leader to get it corrected immediately.

Doing the inspection on a quarterly basis would go with SQDC.

- GAA 12

First of all my plan is to have *Everyone* involved, starting from the higher up to the newest tech.

-NCC 16

# CONTEST WINNERS – DECEMBER



## SAFETY & QUALITY FOCUSED VIDEO CONTEST

**Chris Sheets**  
ILC 08 - Algonquin, IL

Don't forget to scan  
and watch this month!

**\$500 PRIZE**

## CLOSE CALL



**Andrew Arthur**  
CAN Region - CAN 20 - 12/06/21

**Joey Angell**  
TXH Region - TXH 04 - 12/13/21

**Lean Corpuz**  
CAN Region - CAN 14 - 12/20/21

**Jose Torres**  
CAN Region - CAN 18 - 12/27/21

Don't forget: When you report a Close Call,  
you are automatically entered to win a \$50 gift card!

## Coming in February New Safety Page!

Next month, we will go live with our new page.  
We have combined both Safety and Quality Focused items.

### 1 Monthly Safety Documents

Complete the Safety Leader CTA and your respective Safety Focus

### 2 Safety & Quality Focused Videos

Videos are on this page, no need to go back and forth between pages

### 3 Safety Feedback Portal

Choose your feedback topic and submit your response

1 Monthly Safety Focus  
DEC 2021 Safety Focus  
DEC 2021 Quality Safety Focus  
DEC 2021 Store Safety Quality Focus  
Safety Leader CTA December 2021  
Close Calls Reporting Winner

2 Safety & Quality Focused Videos  
Moving Vehicles 2 - Take Care of Me NEW  
How to be aware of your surroundings and follow the Best Practices that will keep you and others safe when moving vehicles.  
Take Assessment

3 Safety Feedback Portal  
Select Feedback Type \*  
Safety/Quality Focus  
Quality  
Customer/Concierge  
Close Call  
Safety Tools Library  
Forms and Manuals  
Manuals  
Regulatory Agency Visit Worksheet  
Store Inspection.pdf  
Monthly Chemical Checklist  
Regulatory Agency Visit Guidelines  
References  
Discount Tire Transport  
NSC Member Login  
RSC Contact List  
Safety Programs  
Store Damage Procedures  
Products & Materials  
Observations  
Library  
Moving Vehicles November 2021  
Air Checks 2-Person Play October 2021  
Managing with Clear Roles and Expectations / Pains & Strains September 2021

## SAFETY ENGAGEMENT Through December 29, 2021

