

SAFETY LEADER CTA

LET'S GET YOU TAKEN CARE OF®

JUNE 2022

MAY ACTION ITEMS

DUE JUL 2

1 CTA ACKNOWLEDGEMENT SURVEY

[Take Survey Now](#)

2 SAFETY FOCUS

Do only the Safety Focus listed below that pertains to your location:

- A) [Store](#)
- B) [Facilities](#)
- C) [DC](#)

PLEASE STAY
HYDRATED,
DRINK WATER.



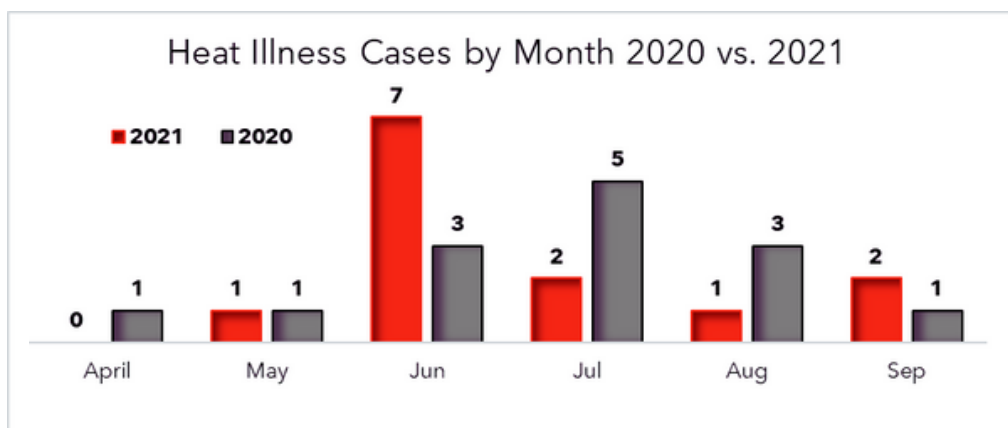
INJURY TRENDS | OUR PEOPLE

15 of Our People Suffered a Heat Related Illness last year

In June 2021 alone, we saw 7 serious heat illness cases. **The one thing they all had in common was dehydration.**

15 heat illness cases all year may not seem like a lot but **each case has the potential to be deadly.**

If you think it can't happen to you, you're wrong.



Buddy
Up.



Drink
Water.



Take a
Break.





VEHICLE DAMAGE TRENDS | OUR CUSTOMERS

Stop Crushing Pinch Welds!



Yes, this is an actual picture a customer took while their vehicle was in for service.

The end result was a claim for \$3673!

This year alone, we've damaged the pinch welds on over **70 vehicles**. The average claim cost is about **\$599** with many claims exceeding **\$4000**.

These claims are avoidable!

- Find a better spot to place the blocks or use floor jacks.
- Talk to the customer before lifting if their pinch welds are in bad shape.



SAFETY LEADER SPOTLIGHT | OUR CULTURE

Best Practice Execution and Struggles

Last month, we asked you and your team to choose a Best Practice you struggle with and use it as a coaching tool. Here are what some of your peers had to say:

“ Biggest opportunity lies with **Air Check Best Practice** making sure the vehicle is off before performing inspections. I will continue to focus on this to minimize risk of injuries. ”

“ We focused on best practice for **raising and lowering vehicles**, making sure to call out and wait for response. That is one of the struggling best practices we have as well. ”

“ I chose **removing and installing the assembly**. I chose this due to the critical to safety piece since we do this all day, I feel that we get comfortable with the process and can forget a step or two. ”

“ **Installing the assembly** is the best practice we chose. We chose this best practice because we continue to have employees that sit down while bolting up and we know this can lead to injury. ”

“ As a store we chose **removing the assembly** from the vehicle. My team feels they can curb the trend of our store of grabbing the spokes and truly diminish hand injuries in our store. ”

“ Each month's safety quality focus is important. This month has helped me check myself with the focus on **removing the assembly**. My technician noticed I had grabbed the wheel by the spokes to remove it from the hub and quickly reminded me to protect myself from possible injury by grabbing it by the outside of the tire. ”

“ We chose the **Balancing Best Practice**. We consistently are trying to make sure all of our people are using the Balancer lift every single time, and that we are not trying to stop the balancer from spinning with our hands, knees, or tools. ”

CONTEST WINNERS – MAY



SAFETY & QUALITY FOCUSED VIDEO CONTEST

Justin Evans
AZN 02 - Prescott, AZ



Don't forget to scan
and watch this month!

\$500 PRIZE

CLOSE CALL



Zach Seibert

CAN Region - CAN 47 - 5/02/22

Zac Hardman

CAN Region - CAN 21 - 5/09/22

Kyle Laczavics

CAN Region - CAN 26 - 5/16/22

Joe Pettinato

CAN Region - CAN 38 - 5/23/22

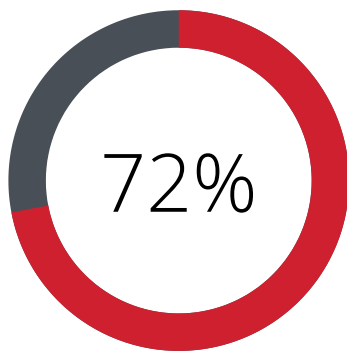
David Lafuente

TXS Region - TXA 09 - 5/31/22

Don't forget: When you report a Close Call,
you are automatically entered to win a \$50 gift card!

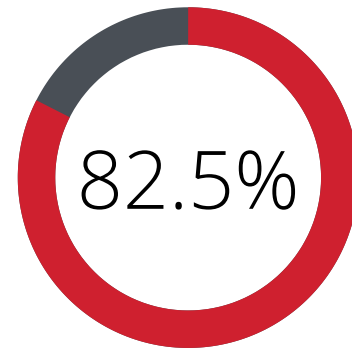
OBSERVATION RESULTS

Air Check Best Practice observation



Vehicle was left running 28%
of the time

Removing the Assembly from the Hub observation



Assembly removed by
spokes 17.5% of the time

SAFETY ENGAGEMENT Through June 2, 2022 (Last 6 Months)

