

# SAFETY LEADER CTA

LET'S GET YOU TAKEN CARE OF®

MAY 2022

## MAY ACTION ITEMS

DUE JUN 4

### 1 CTA ACKNOWLEDGEMENT SURVEY

[Take Survey Now](#)

### 2 SAFETY FOCUS

Do only the Safety Focus listed below that pertains to your location:

- A) [Store](#)
- B) [Facilities](#)
- C) [DC](#)



## INJURY TRENDS | OUR PEOPLE

### 14 Regions With Better Injury Rate than Company Average

Region	Q1 2022 Injury Rate (TRIR)
SKS	1.22
NVL	3.48
MNM	3.65
NCC	4.56
CAN	4.9
MIA	5.42
TXH	5.99
CAS	6.14
NMA	6.18
CAL	6.39
TXS	6.51
GAA	6.52
FLO	6.52
WAS	7.28
Company Average	7.42
OKO	8.34
TNN	9.42
VAB	9.6
ILC	9.81
AZP	10.82
COD	13.32
UTS	14.62
INI	17.64

#### Total Recordable Incident Rate

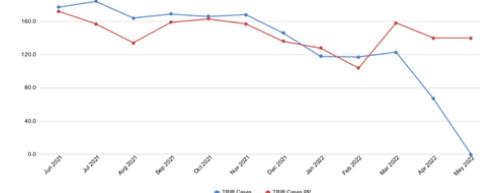
Your Total Recordable Incident Rate (TRIR), is the number of serious injuries that occur per 100 employees. The lower the number the better your rate is.

As you likely already know, this rate is part of your SQDC Safety score.

When an employee is injured, it impacts your Safety Score for 6 months. After 6 months the injury falls off of your score.

#### Use Trendlines to Identify Opportunities and Set Goals.

On the SQDC scorecard there is a great trendline feature you can use to see your injury claims over time and anticipate periods where you may be at higher risk for injuries to occur. More injuries happen in the summer months than any other time of the year.





## Ford F-150 20" PVD Wheel - Most Common Wheel Damage Claim

The Ford-F150 is one of the most common vehicles we work on at DT. In 2021, the Ford F-150 20" PVD coated wheel was the most common wheel to appear on a wheel damage claim. Nearly all of these claims mention peeling around the edge of the face of the wheel.

**Here's a few things you can do to prevent wheel damage claims during your Visit the Vehicle:**

- Always do a thorough inspection in the parking lot and note any damage you see.
- Have a positive discussion with the customer about any wheel damage you observe.

**In the Bay:**

- Use the adjustment knob on the tire changer
- Treat every wheel like it's your own



## Best Practice Quiz Results

Last month, we asked you and your team to take the Best Practice quiz. Here are what some of your peers had to say:

“ We did pretty well on the quiz, my air check guy didn't know that the customers must turn their engine off. He understood the reasoning but didn't know it was a best practice. ”

“ We have realized as coaches/leaders we have not done a good job at helping our people understand the whys behind these Best Practices. So we've started sharing the whys and have seen a increase in BPs executed the right way. ”

“ Our team missed part of 1 question on the quiz. We struggle most with wearing the face shield during flat repairs. ”

“ The Best Practice we have issues with is Legs and Feet under a vehicle. We have a couple team members that struggle with installing the assembly without sitting down. The feedback we get is they just have discomfort or can not lift the tire due to their size. ”

“ The main BP that we consistently have an issue with is when dropping a vehicle all the way our guys don't give a going down or clear. ”

“ Our main struggle was Changing tires and knowing that tires should have ZERO PSI in them before we break down tires. Again, we cleared the air and made sure we had a plan to speed up the process by releasing the air as soon as we unbolt assembly. That way by the time we brush hubs, take off weights, the air should be at ZERO! ”

“ The Best Practice that we struggle with is putting tools away to prevent tripping hazards and promote a safe work environment. The excuse given is that the techs are trying to move quickly, the reality is that an injury would slow us down and jeopardize a co-worker; which is by far more costly. ”

# CONTEST WINNERS – APRIL



## SAFETY & QUALITY FOCUSED VIDEO CONTEST

JAKE SCHMIDT  
WAS 28

 Don't forget to scan  
and watch this month!

**\$500 PRIZE**

## CLOSE CALL



**David LaFuente**  
TXS Region - TXA 09 - 4/04/22

**Danny Odonohue**  
WAS Region - WAV 01 - 4/11/22

**Matthew Eierman**  
CAN Region - CAN 15 - 4/18/22

**Gregory Johnson**  
CAN Region - CAN 39 - 4/25/22

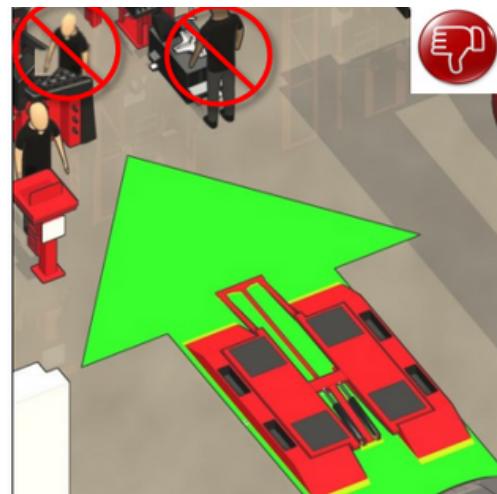
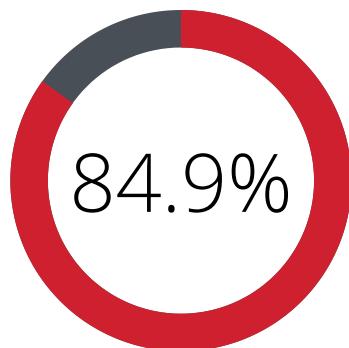
Don't forget: When you report a Close Call,  
you are automatically entered to win a \$50 gift card!

## OBSERVATION RESULTS - Moving Vehicles

In April, you reported our Best Practice  
for not being in front of or behind a  
running vehicle was only followed  
**84.9%** of the time.

**This is a Critical to Safety Best  
Practice!!**

As a Safety Leader, you are responsible  
for making sure this BP is followed  
100% of the time, to prevent a serious  
injury from occurring.



## SAFETY ENGAGEMENT Through April 29, 2022 (Last 6 Months)

