

SAFETY LEADER CTA

LET'S GET YOU TAKEN CARE OF®

NOVEMBER 2022

November ACTION ITEMS

DUE NOV 30

1 CTA ACKNOWLEDGEMENT SURVEY

[Take Survey Now](#)

2 SAFETY FOCUS

Do only the Safety Focus listed below that pertains to your location:

- A) [Store](#)
- B) [Facilities](#)
- C) [DC](#)



INJURY TRENDS | OUR PEOPLE

Balancer **INJURIES** Trending **DOWN** In 2022

Balancer Injury **COSTS** Trending **UP** In 2022

2022 YTD INJURIES **103** ■ **\$1417** AVERAGE COST

2021 YTD INJURIES **110** ■ **\$819** AVERAGE COST

-7

+\$598

BALANCER INJURY TYPES

- HAND FRACTURES
- HAND LACERATIONS
- BACK STRAINS

**IF YOU'RE NOT USING THE LIFT
YOU'RE RISKING INJURY**



VEHICLE DAMAGE TRENDS | OUR CUSTOMERS

The average store is expected to spend an estimated **\$13,878** on GK/GL claims by the end of this year!

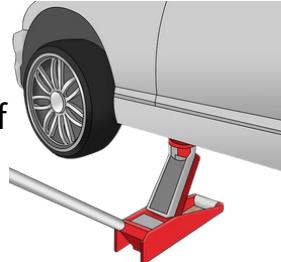
Vehicle Damage In OUR CARE

Garage Keeper claims on average cost **\$858**. This includes all vehicle damage in the bays.



Damage Includes:

- Damage to studs and/or hubs
- Wheel damage
- Jack or lift-related damage
- Air suspension damage
- Accident pulling into/out of bay



SAFETY LEADER SPOTLIGHT | OUR CULTURE

Safety Leader Expectations

Last month, we asked you to demonstrate safe lifting techniques in the morning huddle. Below are a few responses from your peers:

“ The way we lift things is instilled into the guys since day 1 to create a habit. They do a great job at reducing injuries from the workplace. The way we sustain is to hold everyone accountable "see something say something". ”

“ The biggest change was the speed in which we picked up...as our people demonstrated proper body mechanics, the better the body positioning was. ”

“ Demonstration was done in a morning meet. Had my workflow show the right way to lift. Doing the observations we were at a 70%. After the demonstration I am noticing better lifting techniques. Our hardest part of best practice lifting techniques is around our dunk tank. Its a small area and is hard lift an assembly. 360 awareness is how we are going to sustain. ”

“ The safe lifting demonstration went awesome, each tech wanted to demonstrate it to each other. Yes, it will definitely improve and keep my guys from having any injuries from improper lifting. I plan on observing my people at least once a week ”

“ Biggest area was my team was lifting the tires wrong not with there knees, they were coached on the proper movements and was observed doing it correctly ”

“ After watching the team lift safely, we found a huge area to improve in when it comes to lifting on the changer when it requires 2 people and using the balancer. We will continue to coach and train on lifting while using our SC and workflow manager to observe when not present and help all employees as need. ”

“ Our lifting observation went really well, not many guys put much thought into lifting at the dunk tank, but knew about lifting onto the changers. We took the time to acknowledge how rushing could cause problems with our backs not lifting properly. ”

CONTEST WINNERS – OCTOBER



SAFETY & QUALITY FOCUSED VIDEO CONTEST

Juan Marin
TXD_57 - Cedar Hill, TX

 Don't forget to scan
and watch this month!

\$500 PRIZE

CLOSE CALL



Don't forget: When you report a Close Call,
you are automatically entered to win a \$50 gift card!

Elnino Gojit
CAL Region - CAL 11 - 10/03/22

Sean Dill
OKO Region - KSW 03 - 10/10/22

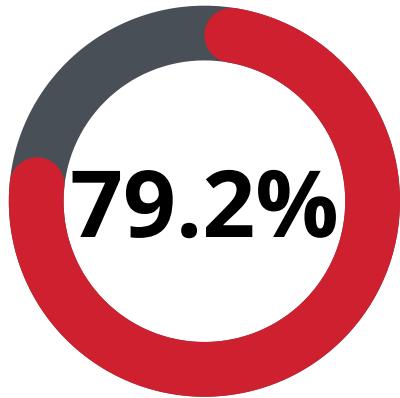
Emilio King
CAN Region - CAN 58 - 10/17/22

Cameron Bryant
CAN Region - CAN 15 - 10/24/22

Dion Cuneo
CAR Region - NCC 30 - 10/31/22

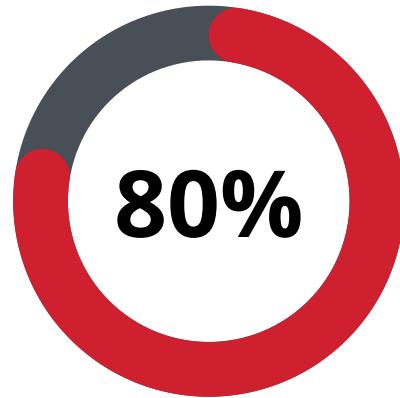
OCTOBER OBSERVATION RESULTS

Assembly Lift into Dunk Tank



79.2% Completed a SAFE Observation

Removing the Assembly



80% Completed a SAFE Observation

SAFETY ENGAGEMENT

Through November 2, 2022
(Last 6 Months)

