

SAFETY LEADER CTA

JULY
2023

LET'S GET YOU TAKEN CARE OF

JULY ACTION ITEMS

DUE JULY 31st

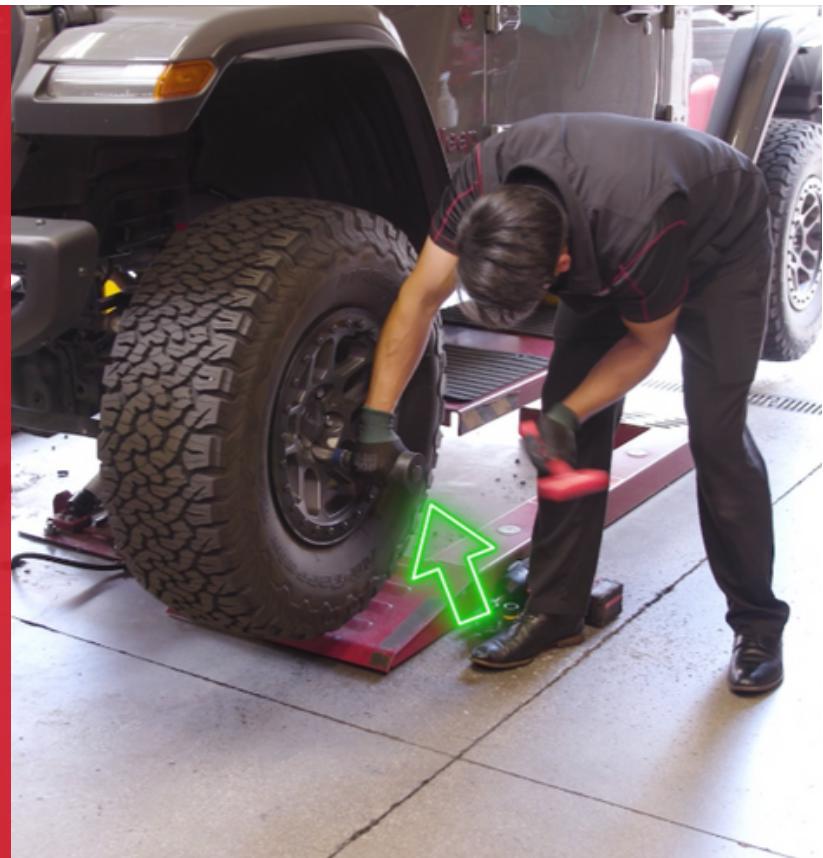
1 CTA ACKNOWLEDGEMENT SURVEY

[Take Survey Now](#)

2 SAFETY FOCUS

Do only the Safety Focus listed below that pertains to your location:

- A) [Store](#)
- B) [Facilities](#)
- C) [DC](#)



INJURY TRENDS

OUR PEOPLE

6 HEAT-RELATED INJURIES IN JUNE

3 of the 6 heat-related injuries that occurred in June happened to an employee doing air checks.

- Direct exposure to the sun in the air check lane can increase sweating, which can quickly lead to dehydration if the employee is not taking breaks and staying hydrated.



ACTUAL HEAT INJURY DESCRIPTION
EMPLOYEE WAS OUT IN THE PARKING LOT INSPECTING A VEHICLE IN THE HEAT WHEN HE FELT SYMPTOMS OF LIGHT HEADEDNESS, NAUSEA, AND EXPERIENCED AN EPISODE OF VOMITING SHORTLY AFTER.

CONTINUE TO CREATE AWARENESS TO PREVENT HEAT ILLNESS

STAY HYDRATED

Take a BREAK

KNOW THE SIGNS OF HEAT EXHAUSTION

RAPID PULSE PROFUSE SHALLOW BREATHS SWEATING DIZZINESS NAUSEA





SQDC Store Paid Customer Repair

What goes in to your SQDC store paid customer repair rate?

MTD CASH PAYMENT/RECEIPT VOUCHERS (MONTH END ONLY)				05/2023
DATE	FORM #	AMOUNT	COMMENT	
06 CUSTOMER REPAIR				
05-10-2023	2537682	-489.80	JACI MAY, N, OEM TPMS SENSORS	
05-18-2023	2538903	-123.08	CLIFFORD JEWELL, N, WHEEL SPACERS	
05-18-2023	2538917	-122.00	BRAD MULLNER, N, WHEEL STUDS	
05-18-2023	2538926	-166.85	JEFF MILLETT, N, WHEEL STUDS	
05-22-2023	2539562	-166.85	JEFF MILLETT, N, WHEEL STUDS	
05-22-2023	2539563	-118.10	RICHARD ALVARADO, N, LR WHEEL STUDS	
05-22-2023	2539564	-133.67	MARVIN HARRIS, N, RF WHEEL STUDS	
09 MISCELLANEOUS				
05-11-2023	2537832	-256.13	KEY FOB	
05-11-2023	2537841	-265.86	TPMS	



Call to Action

Make sure you are only putting Customer Repair in the Customer Repair section of the Cash Payment/Receipt Vouchers, NOT Miscellaneous

What's included in Customer Repair Rate

1. Payment vouchers for customer repairs
2. Miscellaneous payment vouchers for customer repair related items

What's NOT included in Customer Repair Rate

1. Miscellaneous items that are not related to customer repair
 - a. Meals
 - b. Office Supplies
 - c. Maintenance/Repairs
 - d. Gasoline



SAFETY LEADER SPOTLIGHT

Leadership for Success

OUR CULTURE

This month, we interviewed Safety Leader Pete Wullenwaber in the NCC Region. Thanks for all that you do to Keep Our People and Our Customers safe, Pete!

How long have you been in your Regional Safety Coordinator position?

"I have been in the Safety Coordinator position for about a year now."

What advice would you give to a new Safety Leader?

"Have fun with it! Engage with your group and get to know your group's seniors. Consistency is the key to success."

What would you say is your daily role in safety?

"My daily role is to coach and train. Work through my AOR's to help coach and train our people. Making safety a priority in my store and region. Again, consistency is key. Looking into trends of injuries and claims company wide to see where opportunities may be in my store and region."

How can a Safety Leader be successful at the store level?

"Consistency leads to success with safety at the store level. Engage with your team about the importance of our Best Practices. Work with your SC's and CC's to be your eyes and ears in the backroom. Coach with your Workflow Coordinator, SC's, CC's. Make sure to coach with Best Practices in hand."

How has the Safety Program helped in the region?

"The Safety Program has helped the Carolinas to identify potential hazards in our stores. When injuries do happen, we're able to take a step back to identify the root causes and make a plan of action to prevent future injuries"

Why are you passionate about safety?

"I'm passionate about safety because I'm passionate about my people. I want what's best for them. That includes their success, growth, and safety. I don't want to see my people get hurt. I'm passionate about helping people. Our people and our customers deserve our best!"



Pete Wullenwaber
Safety Leader

CONTEST WINNERS – JUNE



SAFETY & QUALITY FOCUSED VIDEO CONTEST

Aaron Smith
CAN 19 - Redding, CA

► Don't forget to scan
and watch this month!

\$500 PRIZE

CLOSE CALL



Thomas England
CAN Region - CAN 38 (6/05/23)

Harold Snyder
GAA Region - GAA 31 (6/12/23)

Jeffrey Bogaards
TXD Region - TXD 65 (6/19/23)

David Guerra
CAL Region - CAL 10 (6/26/23)

Don't forget: When you report a Close Call,
you are automatically entered to win a \$50 gift card!

OBSERVE & COACH RESULTS



► Continue coaching your people to make
sure that BPs are being followed and
recognize when coaching is needed.

Lowering the Vehicle



90.6% Completed the
Observation Safely

Robo-Arm



90.7% Completed the
Observation Safely

SAFETY ENGAGEMENT Through June 30, 2023 (Last 6 Months)

