

SAFETY LEADER CTA

JUNE
2023

LET'S GET YOU TAKEN CARE OF®

MAY ACTION ITEMS

DUE JUNE 30th

1 CTA ACKNOWLEDGEMENT SURVEY

[Take Survey Now](#)

2 SAFETY FOCUS

Do only the Safety Focus listed below that pertains to your location:

- A) [Store](#)
- B) [Facilities](#)
- C) [DC](#)



INJURY TRENDS

OUR PEOPLE

12 HEAT RELATED INJURIES IN 2022

IT CAN HAPPEN TO YOU

Below is an actual description from a heat related illness that happened last June, on an 85 degree day.

"Employee states he was working and became overheated. Employee was given water and taken into the office to cool down. The employee began shaking so the Manager called 911 and the employee was taken to the ER."

**MAKE HEAT AWARENESS A DAILY
TOPIC OF DISCUSSION WITH
YOUR TEAM**



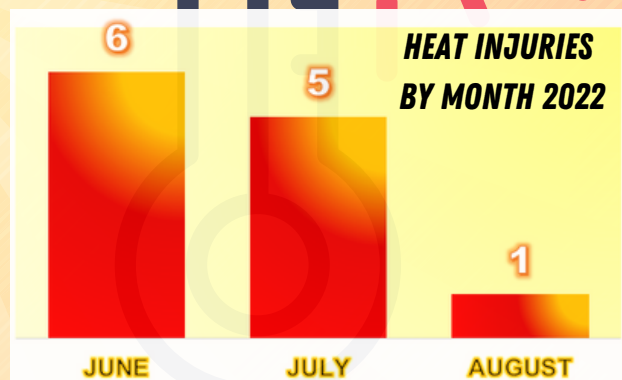
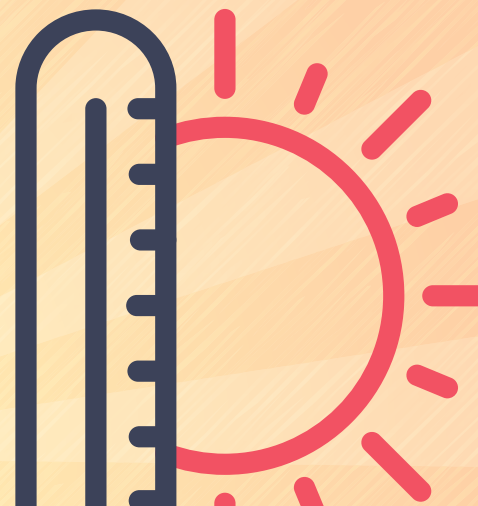
Hydrate
Hydrate
Hydrate



Know the
Signs and
Symptoms



Watch Out for
Eachother





VEHICLE DAMAGE TRENDS

OUR CUSTOMERS

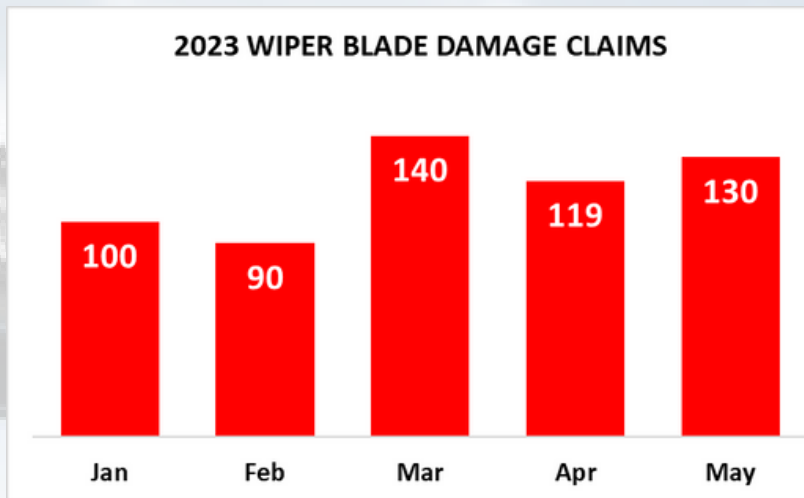
Wiper Blade Claims

Installing new wiper blades is a great way to help Our Customers leave safer than when they arrived. It's critical that our Best Practices are followed every time new wiper blades are installed, to avoid costly repairs.

1. Use the red mat to protect the the glass every time, no exceptions
2. Use the fender cover every time to prevent scratches and dings
3. Always verify the blade locked in place by pulling on it

**THE AVERAGE COST OF
WIPER BLADE DAMAGE
CLAIM IS \$729**

2023 WIPER BLADE DAMAGE CLAIMS



SAFETY LEADER SPOTLIGHT

Leadership for Success

OUR CULTURE

This month, we interviewed Safety Leader Marlon "Andre" Campbell in the NCC Region. Thanks for all that you do to Keep Our People and Our Customers safe Marlon!

How long have you been in your Regional Safety Coordinator position?

"January of this year is when I became the Safety Coordinator for my group."

What advice would you give to a new Safety Leader?

"Be aware of how important your role is. Your role is going to protect our people and customers from damages and injuries but also can ultimately influence our future business leaders to do the same. Make safety for our people and our customers your top priority."

What would you say is your daily role in safety?

"Calling stores about incidents and following up, looking for the root cause to identify our opportunities and share with my team so we can learn from these incidents and grow to continue to keep our people and our customers safe."

How can a Safety Leader be successful at the store level?

"Keeping their people engaged. Making safety fun and obtainable by following best practices. Going over with their team everyone's role within safety and most importantly expressing their importance while doing so. From Store Manager down to trainees, everyone has a role."

How has the Safety Program helped in the region?

"It helped keep us continuously engaged. Helped us clarify expectations to reduce any claims or incidents from happening. Also helped so if we have any head winds, we can always realign our focus to address these head on and take proper precaution moving forward."

Why are you passionate about safety?

"As a leader I want to assure that the environment is safe for those who are putting their trust in me. It brings me joy to teach and mentor our best practices so in turn, those I teach can grow and teach those around them the importance of safety for not just ourselves but also our customers. Keeping people safe so we can all return each day to our loved ones. A safe environment is a fun environment."



Marlon Campbell
Safety Leader

CONTEST WINNERS – MAY



SAFETY & QUALITY FOCUSED VIDEO CONTEST

Owen Bills
UTS_02 - Murray, UT

Don't forget to scan
and watch this month!

\$500 PRIZE

CLOSE CALL



- Danny O'Donohue
WAS Region - WAV 01 (5/01/23)
- Adrian Anaya
CAS Region - CAS 43 (5/08/23)
- Michael Macias
CAN Region - CAN 15 (5/15/23)
- Andrew Buren
CAN Region - CAN 57 (5/22/23)
- Austin Parker
CAN Region - CAN 40 (5/29/23)

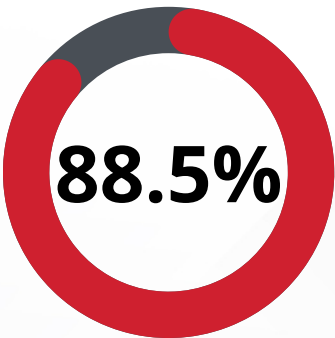
Don't forget: When you report a Close Call,
you are automatically entered to win a \$50 gift card!

OBSERVE & COACH RESULTS



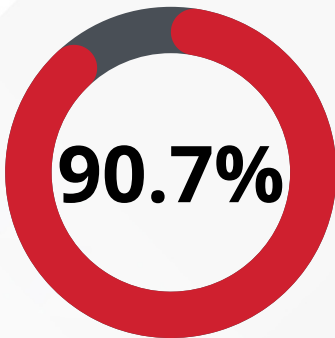
Continue coaching your people to make
sure that BPs are being followed and
recognize when coaching is needed.

Moving Vehicles



88.5% Completed the
Observation Safely

Tire Bar



90.7% Completed the
Observation Safely

SAFETY ENGAGEMENT

Through June 2, 2023
(Last 6 Months)

