

SAFETY LEADER CTA

MAY
2023

LET'S GET YOU TAKEN CARE OF®

APRIL ACTION ITEMS

DUE May 1st

1 CTA ACKNOWLEDGEMENT SURVEY

[Take Survey Now](#)

2 SAFETY FOCUS

Do only the Safety Focus listed below that pertains to your location:

- A) [Store](#)
- B) [Facilities](#)
- C) [DC](#)



INJURY TRENDS

OUR PEOPLE

3D PRINTING SPEEDS UP SAFETY INNOVATION

Designing a safer tire bar

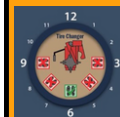


In the first 25 days of April 2023, 21 employees were injured by the tire bar, down from 28 in 2022. In our continued effort to reduce tire bar injuries, we've begun work on designing and 3D printing tire bars from new strong and lightweight materials. In the picture to the left, you can see an example of a carbon composite tire bar being printed. 3D printing allows us to quickly test out new materials and designs. While we work diligently to address this safety hazard, there are still several things you can do today to prevent tire bar injuries. Please stay on top of this with your team.

FOCUS ON PREVENTION



KEEP A FIRM GRIP ON THE
TIRE BAR



STAND AT THE 6 O'CLOCK
POSITION



RE-TAPE YOUR BARS
FREQUENTLY



You can view injury descriptions for injuries that happened at your store on the SQDC Scorecard using the Details tab.

[Details](#)



VEHICLE DAMAGE TRENDS

OUR CUSTOMERS

2023 Wheel Damage Claims

So far this year, there have been about **760** wheel damage claims reported!

Below are the top **4** most common makes and models reported for wheel damage:

98

CLAIMS



76

CLAIMS



62

CLAIMS



61

CLAIMS



PREVENTION

1. Use adjustment knob
2. Use great care when removing and installing lug nuts
3. Is your duck head in good condition?
4. Talk about it with your customer, when appropriate
5. Break the back bead first
6. Is your balancer cup rubber protector in good condition?



STORE MANAGER ~~SAFETY LEADER~~ SPOTLIGHT

Leadership for Success

OUR CULTURE

This month, we interviewed Store Manager Walter McCarley in the TXD Region. We want to share this interview with you because we thought Walter provided some great responses we can all learn from.

How long have you been in your Regional Safety Coordinator position?

"I have been in the Regional Safety Coordinator position for 1 year"

What advice would you give to a new Safety Leader?

"Safety is part of our culture. One of the most important things we are responsible for is keeping our people and customers safe. Go see the execution of best practices in your store to see what kind of actions and behaviors are being displayed to identify opportunities to coach proper execution. Then share it with your team. If it happens in your store then it is happening in others. Remember --- Safety is No Accident - it is part of Us."

What would you say is your daily role in safety?

"Watching behaviors on best practice execution in the service area. Also, identify on the spot coaching."

How can a Safety Leader be successful at the store level?

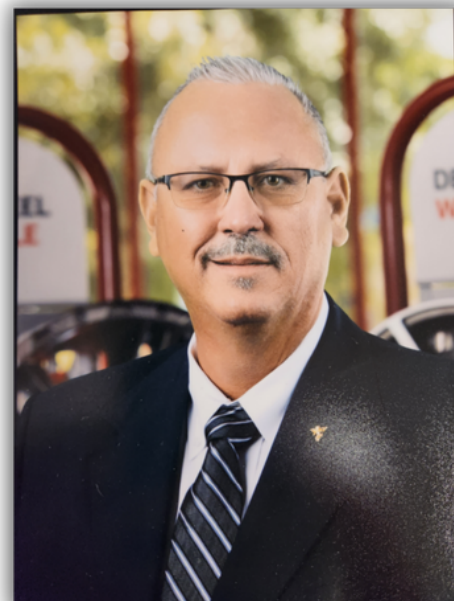
"Creating safety culture with everyone being involved to be successful. As a Safety leader you truly care about everyone's safety and hopefully inspire others to feel the same. "

How has the Safety Program helped in the region?

"Sharing information and working toward a common goal as well as better awareness and involvement in the stores."

Why are you passionate about safety?

"It is who we are. Our Culture. We become a family and the worst thing that can happen is for someone on your team get injured when it can be prevented."



Walter McCarley
Store Manager

CONTEST WINNERS – APRIL



SAFETY & QUALITY FOCUSED VIDEO CONTEST

Lawson Flores
OHC_03 - Columbus, OH

➤ Don't forget to scan
and watch this month!

\$500 PRIZE

CLOSE CALL



- Eric Ferris**
CAN Region - CAN 32 (4/03/23)
- Landon Ross**
OKO Region - OKO 12 (4/10/23)
- Brandon Aragon**
CAN Region - CAN 42 (4/17/23)
- Judd Phothisane**
CAN Region - CAN 52 (4/24/23)

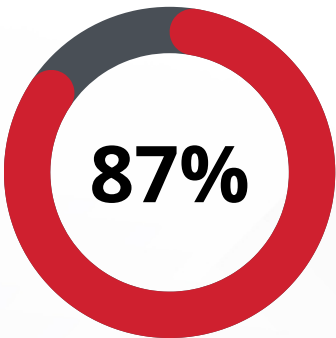
Don't forget: When you report a Close Call,
you are automatically entered to win a \$50 gift card!

OBSERVE & COACH RESULTS



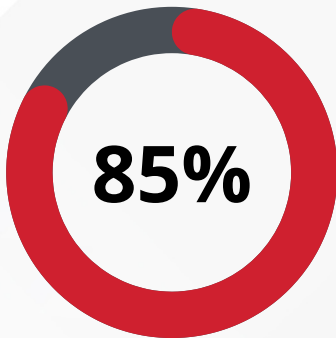
➤ Continue coaching your people to make
sure that BPs are being followed and
recognize when coaching is needed.

Moving Vehicles



87% Completed the
Observation Safely

Removing Lug Nuts



85% Completed the
Observation Safely

SAFETY ENGAGEMENT

Through APR 28, 2023
(Last 6 Months)

