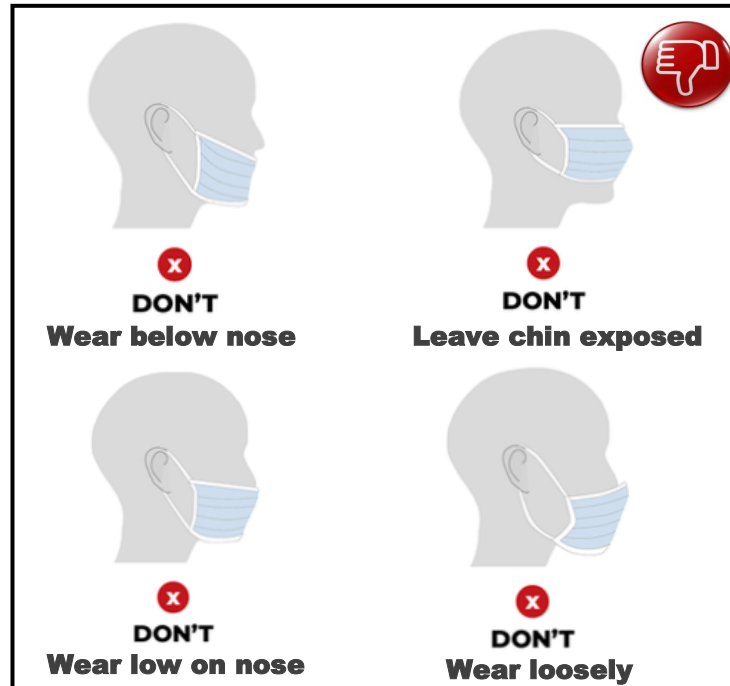


# OBSERVE AND COACH

## FACE COVERINGS

**Employee wears face covering correctly when:** Performing any role that involves interacting with customers, operating a customer's vehicle, congregating near co-workers and in jurisdictions that require them.



	SAFE	AT RISK
1		
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For each **SAFE** observation

1. Praise the employee for wearing their face covering correctly when required.
2. Remind the employee of the benefits of correctly wearing a face covering.
  - ! The CDC recommends using face coverings to slow the spread of COVID-19.
  - ! Cloth face coverings provide an extra layer to help prevent respiratory droplets from traveling in the air and onto other people.

For each **AT RISK** observation

1. Use the information below to coach the employee
  - ! Wearing a face covering correctly is our best practice.
  - ! Incorrectly wearing a face covering may reduce its effectiveness.
  - ! Incorrectly wearing a face covering, or failing to wear it when required, may expose you and those around you to potentially infected respiratory droplets.