



500 W. 190<sup>th</sup> St. 6<sup>th</sup> Floor  
Gardena, CA 90248-4265 U.S.A.  
TEL: (310) 767-7990 FAX: (310) 217-9267  
www.tireco.com

### STANDARD LIMITED TREAD WEAR WARRANTY

In addition to the Standard Limited Warranty coverage, some Tireco tires are warranted for tread wear during a limit of five years from the installation date. See (Tireco Standard Limited Warranty) for full warranty details. Tireco's Standard Limited Mileage Warranty only applies to select new Passenger & Light Truck tire lines listed below:

Brand	30K Mile Warranty	40K Mile Warranty	50K Mile Warranty
Nankang:	NS-20 (W, & Y*)	NS-20 (H & V*)	N605
	NS-II (W, & Y*)	NS-II (H & V*)	XR611
		AS-1	FT-4
		CX668	FT-7
		SP-5	NS-25 (H & V*)
		SP-7	SP-9
		SV-2	AT-5
		N890	
		NS-25 (W, & Y*)	

\* Speed Rating

### MILEAGE WARRANTY

If within five (5) years from the date of installation, the tire wears evenly across the tread down to the tread wear indicators (2/32nds of an inch of tread remaining) before providing the minimum warranted miles of service as indicated by the vehicle odometer, a credit will be issued toward the purchase of a new tire on a prorated basis to the actual mileage received. The mileage received will be based on the current vehicle mileage on the odometer compared to the vehicle mileage at the time of new tire installation, which must be listed on the original tire invoice and the new tire invoice.

**Note:** On vehicles with staggered / split fitments (different size tires on front and rear axle), tires cannot be rotated between the front and rear axle. ... Therefore, the Mileage Warranty for tires on the rear axle of these vehicles will be 50% of the standard Mileage Warranty for the product line

Tires which wear out evenly before delivering the warranted mileage will be replaced on a pro rated basis only if:

- You are the original purchaser of the tires and you still own the vehicle on which they were originally installed. The tires must have only been used on that vehicle.
- The tires have been rotated and inspected by an authorized tire dealer every 5,000 miles, and the Mounting and Rotation service record has been fully completed and signed by the dealer (forms are available at [www.nankangusa.com](http://www.nankangusa.com)).
- The tires were originally registered online at [www.tireco.com/registration](http://www.tireco.com/registration).
- The completed service record form, Tire Installation Information Form, and the Original invoices are presented to the authorized tire dealer at the time of mileage warranty claim.



EXCLUSIVE DISTRIBUTOR OF NANKANG MADE PRODUCTS IN NORTH AMERICA



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These forms can be found on our website at [www.nankangusa.com](http://www.nankangusa.com) or contact our Consumer Relations Department at 800-937-9433.

### **MILEAGE WARRANTY PROCEDURE:**

Each step of the following procedures must be completed in order to qualify for any credit provided by this warranty:

1. The Dealer must contact the Tireco Consumer Relations Department to receive a Return Merchandise Number (RMA) to start the mileage warranty claim process.
  - a. [rma@tireco.com](mailto:rma@tireco.com)
  - b. 1-800-937-9433
2. The Dealer must use the Warranty Claim Form provided by Tireco for any adjustments to be considered for credit. The Claim Form must be filled in completely (Tire size, Tread pattern, DOT, Remaining tread, etc).
3. To obtain mileage proration adjustments the dealer must have completed the Tire Installation Form or go to [www.nankangusa.com](http://www.nankangusa.com) to download the form and provide proof of original purchase for the claim tires(s) that states the vehicle mileage at the time of the original installation.
4. Dealer must obtain proof that the tires have been rotated every 5,000 miles and complete and sign Tireco's Mounting and Rotation Service Record (For Mileage Warranty) Form or go to [www.nankangusa.com](http://www.nankangusa.com) to download the form.
5. The Consumer Relations Representative will request tire(s) to be sent to one of Tireco's Adjustment centers at our expense for inspection. Shipping instructions along with an RMA number will be provided.
6. The Dealer must send the completed Claim Form and all other documents for the mileage warranty with Tires to the Adjustment Center.
7. Upon receipt of documents and tires, the appropriate Tireco Representative will complete the inspection.
8. If the tire(s) is adjustable, the Dealer will be notified and will be issued a credit after which the tire will be destroyed by Tireco.
9. If the tire(s) is not adjustable and does not meet the limited mileage requirements, the Dealer will receive a letter of notification with an explanation. If the tire(s) was requested by the dealer to be returned, the non adjustable tire(s) will be returned at the expense of the Dealer. Any tire that the Dealer leaves with Tireco will be destroyed without further notice.
10. No credit shall be given until a completed warranty claim form and all documents related to the claim are received by Tireco and the tire is found to be adjustable.
11. Any form that is illegible or incomplete may be returned to the Dealer for completion and will delay the application process.

For any questions or if you need assistance in filling out the forms, please call Tireco consumer relations department (800) 937 - 9433 or email us at [rma@tireco.com](mailto:rma@tireco.com)



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### **Please Note**

All tires/wheels returned to Tireco for warranty consideration are subject to inspection. Tires/Wheels that are found to not meet the warranty criteria (adjustable) will be disposed of at the time of inspection unless the tires have been previously requested to be returned. All tires returned to the customer will be done at the customer's expense.

### **To Ask Questions, Request Information or File a claim**

Contact our warranty professionals at 1-800-937-9433 or via email at [rma@tireco.com](mailto:rma@tireco.com). No claim will be considered unless submitted in accordance with our standard claim procedures. Claim forms and all warranty related forms can be found on our website [www.tireco.com](http://www.tireco.com) and [www.nankangusa.com](http://www.nankangusa.com). All product returns must be accompanied by a completed Return Material Authorization (RMA) form and number. Products submitted without prior authorization will not be processed and are subject to freight chargeback.

### **Legal Rights**

All implied warranties, including any warranty of merchantability or fitness for a particular purpose, are expressly limited to the duration of this written warranty. All obligations or liabilities for indirect, incidental or consequential damages are hereby excluded to the extent permitted by law, including economic loss, loss of profit, loss of use of vehicle, loss of time, inconvenience, personal injury or death. Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusions may not apply. This warranty gives the customer legal rights that may vary from state/province to state/province. This is the only express warranty applicable to items sold by TIRECO, and supersedes the terms of any previous warranty.



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