

VEE RUBBER MILEAGE WARRANTY

Treadwear - For tires with Mileage Warranty Coverage

Some VEE Rubber brand tread designs are covered by a manufacturer's limited warranty for treadwear. These tires have mileage coverage as follows:

CITY STAR V2	45,000 miles
VITRON H/V	45,000 miles
VITRON ZR	N/A
VITRON CROSS	50,000 miles
TAIGA H/T	50,000 miles
TAIGAA/T (P-metric sizes only)	40,000 miles
TAIGAA/T (LT-metric)	N/A
TAIGA W/T	N/A

GENERAL WARRANTY

To qualify under the Vee Rubber Limited Warranty, the original purchaser must present the tire(s) to the store where originally purchased from along with the original receipt/invoice; the tire(s) must have operated under normal service and on the vehicle were it/they was/were originally installed and in compliance to the vehicle's manufacturer specifications.

NOTE: Applicable taxes on the new tire and costs of mounting and balancing service shall be borne by the owner. Adjustment on out-of-balance or out-of-round tire is allowed only within the first 2/32" of tread wear from the original tread. A set of four (4) tires from the same vehicle claimed for out-of-round tire will not be accepted.

FOR WARRANTY ADVICE/ASSISTANCE CONTACT:

VEE RUBBER AMERICA
Attn: Technical Services Department -
3602 BROWNS MILL ROAD SE
ATLANTA, GA. 30354

Toll free (888) 612-3404
Fax 1(404) 305-9397
techsupport@veerubber.co.th
Contact: Len Manny
1(404) 305-9396

50% FREE REPLACEMENT

If a defect in workmanship and materials is found in any VEE RUBBER radial passenger car tire within the first 50% of tread wear (calculated by subtracting one-half (1/2) the difference between the original new tire tread depth, and 2/32 from the original new tread depth). VEE RUBBER will refund the cost of a replacement VEE RUBBER radial passenger car tire plus the cost of mounting and balancing as follows:

- The defective VEE RUBBER tire must be replaced with a comparable new VEE RUBBER tire by an authorized VEE RUBBER dealer.
- Applicable taxes on the new tire shall be borne by the owner.
- 50% free replacement applies to new first quality tires only. Blemished tires, retreads or road hazard tires are specifically excluded.

FOR SALES CONTACT:

VEE RUBBER AMERICA
3602 Browns Mill Rd SE
Atlanta, GA 30354

Cell (470) 985-9389
Fax (404) 305-9397
Tel (404) 305-9395
Contact: Ben Poston
Benjamin.p@veerubber.co.th

Rubber

PERFORMANCE TIRES



Product & Mileage Warranties

VEE RUBBER
Performance Tires

VEE RUBBER RADIAL PASSENGER CAR TIRE LIMITED WARRANTY

Ve Rubber guarantees its product to be free from defects in workmanship and materials. The Vee Rubber limited warranty covers products for the life of the original usable tread within 5 (five) years (60 months) from the manufacturing date or before reaching 2/32" (1.6mm) of remaining tread depth, whichever occurs first.

This Limited Warranty applies to any Passenger, LT, HP, UHP tire manufactured by Vee Rubber that bears the corresponding Department of Transportation (DOT) serial number, exhibiting workmanship and material failures. Neglect, misuse and commercial applications, are excluded from this warranty.

This warranty applies to tires manufactured on or after January 1, 2010. Tires manufactured prior to that date are specifically excluded from this warranty.

You are responsible for the cost of mounting, balancing, applicable sales taxes any other service charges.

Tires which wear out evenly before delivering the warranted mileage will be replaced on a pro rata basis

- You are the original purchaser of the tires
- You own the vehicle on which they were originally installed, and the tires have been used only on that vehicle.
- The tires have been rotated and inspected by a participating VEE Rubber tire retailer every 7500 miles, and a Rotation Service Record has been fully completed and signed
- The completed Rotation Service Record, Original Owner/Tire Installation Information form, and the original invoice are presented to a participating VEE Rubber tire retailer at the time of adjustment claim
- The tires have not become unserviceable due to a condition listed under WARRANTY EXCLUSIONS:

WARRANTY EXCLUSIONS

This limited warranty excludes tires that become unserviceable due to the following:

- Road hazard injuries such as: cut, bruise, snag, puncture, impact break, and flat spot.
- Imbalance of the tire and wheel assembly, and/or improper mounting practices.
- Improper repair.
- Misapplication, Commercial applications, off the road use and/or racing.
- Under inflation, over inflation.
- Uneven or rapid wear resulting from mechanical conditions, poor maintenance and/or wheel misalignment.
- Accident, fire, chemical corrosion, tire alteration, vandalism, chain use, and damages cause by nature.
- Anomalies arising from improper storage and transportation.
- The addition of liquid, solid or gaseous materials other than air, nitrogen or carbon dioxide (example: water based sealers or balancing substances).
- Ozone or weather checking anomalies resulting from exposure of extreme cold or heat.
- Tires branded or mark in such way to describe Non-adjustable "N/A", "BLEM" or notched above or around the DOT code on the sidewall of the tire.
- Tires with the serial or tire ID number buffed or cut-out.
- Purchased or used outside the United States, Puerto Rico or Canada
- Tires with remaining tread depth less than 2/32" in any groove or over the warranty period.
- Ride complaint occurring after the first 2/32" of tread wear
- Mileage claims without proper documentation or one tire claimed under mileage warranty.

REPAIRS AND RETREADING: RATING CHANGES AND CAUTIONS

Tires properly repaired according to TRA or RMA standards (plug-patch) will have their speed rating reduced by one level (ex. V to H). After the second such repair, the tire is no longer "speed rated".

If the aforementioned tire(s) is repairable, see the recommended repair procedures used by the tire dealer(s) for repairing tubeless passenger car radial tires as detailed and illustrated in the RMA puncture repair procedures.

Repairs must be restricted to the tread area of the tire and not the tire sidewalls.

Do not repair tread area punctures larger than 1/4" in diameter.

OWNERS OBLIGATIONS

In order to be eligible for VEE RUBBER Limited Warranty service, the dealer/owner must:

- At the time of purchase, the tires must be properly installed, correct air pressure set and the wheels balanced. Every 7500 miles the tires must be rotated, proper air pressures set and the wheel alignment checked.
- Any tire to be adjusted must be presented to an authorized VEE RUBBER dealer.
- Present proof of purchase to the satisfaction of the dealer.
- Complete and sign a VEE RUBBER Warranty Claim Form which is available at any authorized dealer.
- Pay the amount due on a new tire, less the amount of credit, including taxes, mounting and balancing charges or cost of other services ordered.