

Rivian Partnership OBP

To help us achieve our Mission of Making More Dreams Come True, we have partnered with Rivian to be the approved installer for all tires, wheels, and wiper blades for their Rivian EDVs (Electric Delivery Vehicles).

Intent

To help make this partnership successful and continue to deliver on our Safety Strategy by building a successful Business-to-Business (B2B) relationship with Rivian, it is critical that all Rivian vehicles are properly serviced in alignment with the [Raising Vehicles Best Practice](#), [Raising Rivian Vehicles QRG](#) and the [Raising Rivian Electric Delivery Van \(EDV\) Vehicles QRG](#).

Program Details

Rivian EDVs are invoiced on fleet accounts and will either be on **Element ACCT# 29892** or **LeasePlan ACCT# 31448**. Repair orders must be submitted in Auto Integrate.

Recommendations

The following tires are Approved by Rivian:

Ranking	Tire Brand	Tire Size	Article #
Most Preferred	HANKOOK DYNAPRO HT RH12	LT245 /70 R17 119S E1 BSW RI	144659
Preferred	MICHELIN AGILIS CROSSCLIMATE	LT245 /70 R17 119R E1 BSW	40674
Preferred	FIRESTONE TRANSFORCE HT2	LT245 /70 R17 119R E1 BSW	88710
Preferred	FALKEN WILDPEAK H/T HT02 HD	LT245 /70 R17 119R E1 BSW	44913
All-Terrain / Winter Climate	HANKOOK DYNAPRO AT2 RF11	LT245 /70 R17 119S E1 OWL	40720
Least Preferred	CONTINENTAL VANCONTACT A/S	LT245 /70 R17 119Q E1 BSW	118860

Mobile Service

Discount Tire/America's Tire stores are NOT to perform mobile or roadside services for the Amazon Rivian EDVs vehicles. Mobile installation with ONLY be handled by our Fleet Mobile Vans for the following regions: **AZP, CAS, COD, TXD, CAN, NVL, OKO, UTS**.

- Requests for mobile service **outside approved markets** are **not authorized**.
- Requests for mobile service by DTMI mobile vans are **not authorized**.
- Requests for "Roadside Service" or "Emergency Roadside Service" are **not authorized** and outside the scope of our program.

Contact

If you have any questions about Rivian or this partnership, please use the Feedback button on the [Fleet Leadership Responsibilities page](#).

FLEET Mobile Van Team:

AZP: Jim Regotti (602) 735-1817
COD: Jim Regotti (602) 735-1817
TXD: William Storr (602) 735-1830
CAS: Joe Hernandez (602) 735-1863
CAN: Kyle Cazett (480) 698-6313
NVL: Kyle Cazett (480) 698-6313
OKO: Kyle Cazett (480) 698-6313
UTS: Alex Nerwinski (480) 431-8251

Amazon Program Leader:

Brian Butler - Strategic Account Manager
 Phone: 909-892-1972

For all adapter, jack, or service-related questions, please contact
DTC_EquipmentQuality@discounttire.com