

Tire Mixing



**CRITICAL TO
SAFETY**

When Installing Winter Tires :

- If installing two winter tires, they must be installed on the rear regardless of which tires are new

When Installing Less Than Four Tires :

- For one or two tire purchases, tires will be installed on the rear, **unless customer requests otherwise**
- Tires on the vehicle will default to the lowest speed rating



**CRITICAL TO
QUALITY**

AWD/4WD Vehicles :

If the customer is purchasing less than four matching tires:

- Advise the customer of potential issues with mismatched tires
- Add the following comment to the invoice:
“Customer is aware of possible drivetrain wear or failure when replacing less than four matched tires.”

The Whys

- When tires of different tread depth are installed on the vehicle, the handling of both axles differs. This causes each end of the vehicle to react differently in adverse conditions
- Installing less than four matching tires on a vehicle with AWD/4WD can put extra wear on the drivetrain of the vehicle
 - Informing our customers of this fact helps them make the choice they prefer for their vehicle
 - Adding the statement of customer awareness is important for us to document that they were informed before any potential issues arise
- Vehicle handling and customer safety can be adversely affected if a vehicle has just two winter tires on the front, no matter what the tread depth is
- Winter tire tread rubber is designed to stay more pliable at lower temperatures allowing them to perform better than new all-season tires, even when worn to partial tread depth