

Pulling Vehicles Out

 CRITICAL TO SAFETY	<p><i>A valid driver's license is necessary to move vehicles.</i></p> <ul style="list-style-type: none">• Confirm all assemblies have been torqued and the vehicle has been lowered completely.• When backing out, always check to see that no employees are in front of or behind the vehicle. This includes employees changing, balancing, or using the inflation cage.• Adjust mirrors and be aware of your blind spot.• Honk! As you back up• Make sure the guide is standing to the side as the vehicle is being backed out.• Stay focused on the person guiding out the vehicle, their hand signals, and drive slowly.
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 CRITICAL TO QUALITY	<ul style="list-style-type: none">• Make sure hands and clothes are clean before entering customer's vehicle.• Confirm that all products, services, settings, and Tire Registration Cards (tire identification number, tire brand, and site number) have been completed.• If the customer is present, pull the vehicle to the front of the store, park, turn off vehicle, and perform benediction. If not, document vehicle's location on the invoice.
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The Whys

- We check for hazards before entering the vehicle so:
 - We do not run over jacks
 - We do not pull vehicles out before work is complete
 - We know spares are appropriately put away
- Honk the horn to alert bystanders that the vehicle will be pulling out
- Do not leave the driver's door open because doors have been damaged striking walls, tool stands, and pillars
- Having a guide out is necessary as the store walls create blind spots
- Taking the keys out of the vehicle when the customer is present can prevent a vehicle from being stolen or from rolling away