

Store Standards - Restrooms

Introduction

The following guidelines will help you to provide an Inviting, Easy, and Safe environment for Our People and Our Customers. We understand that the way we present ourselves to the world is crucial to our success, and we believe that every aspect of our business, from the moment a customer arrives to the moment they leave, should reflect our commitment to excellence. By following the guidelines outlined in this document, we can ensure that our brand image remains consistent and our customers feel valued and appreciated every step of the way.

Expectations

Our restrooms should be thoroughly cleaned before the store opens and spot cleaned throughout the day as needed.

Below are the primary areas of focus for the restroom:

- Floors are clean and free of debris
- Toilet has no rings, stains, or dust
- Sink has no dirt or water stains
- Mirror has no streaks or water stains
- Paper products are well stocked
- Trash is emptied at roughly 80% capacity

If you see something, DO something. Restrooms are a shared space that is the responsibility of everyone in the store. Any damage that is found should be shared with your supervisor as soon as possible so they can take appropriate action to have it fixed properly.

Examples

Below are some examples of how restrooms should look every day.



Clean and well stocked.



Wiped clean, no water stains or dirt.

Questions

If you have any questions, contact Daphne.Barnes@discounttire.com
