

Flow of Tasks: DTMI 2 Techs

Directions: Use this tool to observe completion of workflow tasks in a DTMI environment.

This tool is used to observe and coach the steps and flow (order of completion) of standard work.

Use DTMI Timing Checklist to support coaching of opportunities.

	Tech 1	Tech 2
PREP	<ol style="list-style-type: none"> 1. Turn van engine off 2. Pre-service inspection 3. Check balancer calibration 4. Confirm air compressor gauge has stopped near 120psi 	<ol style="list-style-type: none"> 1. Turn inverter on 2. Place wheel chocks and set up tools 3. Stage tires/wheels to the left of the sliding door 4. Set up inflation cage and stage product next to passenger door
WORK	<ol style="list-style-type: none"> 5. Raise one side of vehicle 6. Remove first assembly 7. Buff the hub, wheel mounting pad, and wheel pilot hole 8. Place one tire/wheel assembly inside the van on the floor 9. Change assembly 1 10. Change assembly 2 11. Balance assembly 1 12. Balance assembly 2 13. Install assembly 2 14. Lower vehicle and torque 15. Repeat steps 5-15 on other side of vehicle 16. Turn off inverter 	<ol style="list-style-type: none"> 5. Raise one side of vehicle 6. Remove second assembly 7. Buff the hub, wheel mounting pad, and wheel pilot hole 8. Receive assembly 1 and inflate 9. Hand off assembly 2 for change 10. Receive assembly 2 and inflate 11. Handoff inflated assembly 1 for balance 12. Receive assembly 1 for install 13. Repeat steps 5-12 on other side of vehicle 14. Turn off inverter
CLOSE	<ol style="list-style-type: none"> 17. Close app 18. Confirm the area is just as clean or cleaner than when you started 	<ol style="list-style-type: none"> 15. Place tires to be recycled in the back of DTMI van 16. Return both jacks to the place holders 17. Return all tools and wheel chocks back to the DTMI van 18. Confirm the area is just as clean or cleaner than when you started

LEGEND: □ [Satisfactory, checked] / Circled = opportunity note

Flow of Tasks: DTMI 1 Tech

Directions: Use this tool to observe completion of workflow tasks in a DTMI environment.
 This tool is used to observe and coach the steps and flow (order of completion) of standard work.
 Use DTMI Task Timing Checklist to support coaching of opportunities.

Tech 1	
PREP	<ol style="list-style-type: none"> 1. Turn van engine off 2. Turn Inverter on 3. Pre-service inspection 4. Check Balancer calibration 5. Confirm Air compressor gauge has stopped near 120PSI 6. Place wheel chocks and set up tools 7. Stage tires/wheels to the left of the sliding door. 8. Set up inflation cage and stage product next to door
WORK	<ol style="list-style-type: none"> 9. Raise one side of vehicle 10. Remove first assembly 11. Buff the hub, wheel mounting pad, and wheel pilot hole 12. Remove second assembly 13. Buff the hub, wheel mounting pad, and wheel pilot hole 14. Move both left side tires to the DTMI van 15. Place one tire/wheel assembly inside the van on the floor. 16. Change assembly 1 and inflate in cage 17. Change assembly 2 and swap in cage 18. Balance assembly 1 then place outside van 19. balance assembly 2 20. Stage both assemblies at the vehicle 21. Install both assemblies 22. Lower vehicle and torque serviced assemblies 23. Repeat Service steps 9-23 on other side of vehicle 24. Turn off inverter
CLOSE	<ol style="list-style-type: none"> 25. Place tires to be recycled in the back of the DTMI van 26. Return both jacks to the place holders 27. Return all tools and wheel cocks back to the DTMI van 28. Confirm the area is just as clean or cleaner than when you started

LEGEND: ☐ [Satisfactory, checked] / Circled = opportunity note