

## Flow of Tasks: DTMI 2 Techs

Directions: Use this tool to observe completion of workflow tasks in a DTMI environment.

This tool is used to observe and coach the steps and flow (order of completion) of standard work.

Use DTMI Timing Checklist to support coaching of opportunities.

	Tech 1	Tech 2
PREP	<ol style="list-style-type: none"> <li>1. Turn van engine off</li> <li>2. Pre-service inspection</li> <li>3. Check balancer calibration</li> <li>4. Confirm air compressor gauge has stopped near 120psi</li> </ol>	<ol style="list-style-type: none"> <li>1. Turn inverter on</li> <li>2. Place wheel chocks and set up tools</li> <li>3. Stage tires/wheels to the left of the sliding door</li> <li>4. Set up inflation cage and stage product next to passenger door</li> </ol>
WORK	<ol style="list-style-type: none"> <li>5. Raise one side of vehicle</li> <li>6. Remove first assembly</li> <li>7. Buff the hub, wheel mounting pad, and wheel pilot hole</li> <li>8. Place one tire/wheel assembly inside the van on the floor</li> <li>9. Change assembly 1</li> <li>10. Change assembly 2</li> <li>11. Balance assembly 1</li> <li>12. Balance assembly 2</li> <li>13. Install assembly 2</li> <li>14. Lower vehicle and torque</li> <li>15. <b>Repeat steps 5-15 on other side of vehicle</b></li> <li>16. Turn off inverter</li> </ol>	<ol style="list-style-type: none"> <li>5. Raise one side of vehicle</li> <li>6. Remove second assembly</li> <li>7. Buff the hub, wheel mounting pad, and wheel pilot hole</li> <li>8. Receive assembly 1 and inflate</li> <li>9. Hand off assembly 2 for change</li> <li>10. Receive assembly 2 and inflate</li> <li>11. Handoff inflated assembly 1 for balance</li> <li>12. Receive assembly 1 for install</li> <li>13. <b>Repeat steps 5-12 on other side of vehicle</b></li> <li>14. Turn off inverter</li> </ol>
CLOSE	<ol style="list-style-type: none"> <li>17. Close app</li> <li>18. Confirm the area is just as clean or cleaner than when you started</li> </ol>	<ol style="list-style-type: none"> <li>15. Place tires to be recycled in the back of DTMI van</li> <li>16. Return both jacks to the place holders</li> <li>17. Return all tools and wheel chocks back to the DTMI van</li> <li>18. Confirm the area is just as clean or cleaner than when you started</li> </ol>

LEGEND:  [Satisfactory, checked] / Circled = opportunity note

# Flow of Tasks: DTM1 1 Tech

Directions: Use this tool to observe completion of workflow tasks in a DTM1 environment.

This tool is used to observe and coach the steps and flow (order of completion) of standard work.

Use DTM1 Task Timing Checklist to support coaching of opportunities.

## Tech 1

PREP	<ol style="list-style-type: none"><li>1. Turn van engine off</li><li>2. Turn Inverter on</li><li>3. Pre-service inspection</li><li>4. Check Balancer calibration</li><li>5. Confirm Air compressor gauge has stopped near 120PSI</li><li>6. Place wheel chocks and set up tools</li><li>7. Stage tires/wheels to the left of the sliding door.</li><li>8. Set up inflation cage and stage product next to door</li></ol>
WORK	<ol style="list-style-type: none"><li>9. Raise one side of vehicle</li><li>10. Remove first assembly</li><li>11. Buff the hub, wheel mounting pad, and wheel pilot hole</li><li>12. Remove second assembly</li><li>13. Buff the hub, wheel mounting pad, and wheel pilot hole</li><li>14. Move both left side tires to the DTM1 van</li><li>15. Place one tire/wheel assembly inside the van on the floor.</li><li>16. Change assembly 1 and inflate in cage</li><li>17. Change assembly 2 and swap in cage</li><li>18. Balance assembly 1 then place outside van</li><li>19. balance assembly 2</li><li>20. Stage both assemblies at the vehicle</li><li>21. Install both assemblies</li><li>22. Lower vehicle and torque serviced assemblies</li><li>23. <b>Repeat Service steps 9-23 on other side of vehicle</b></li><li>24. Turn off inverter</li></ol>
CLOSE	<ol style="list-style-type: none"><li>25. Place tires to be recycled in the back of the DTM1 van</li><li>26. Return both jacks to the place holders</li><li>27. Return all tools and wheel cocks back to the DTM1 van</li><li>28. Confirm the area is just as clean or cleaner than when you started</li></ol>

LEGEND:  [Satisfactory, checked] / Circled = opportunity note