

DTMI – Internal Van System Issue QRG

Purpose and Overview

The document outlines potential internal van system issues that a mobile installer may run into, as well as what actions should be taken if they experience a problem.

If you experience any system issues or need troubleshooting help, call **Tire Rack Tech Support Line** at **888-718-5629**.

Issues that would require you to call the Tech Support Line include:

- Inverter will not turn on
- Batteries will not charge
- Bead will not seat
- Cannot break the bead
- Hunter mounter issues
- Hunter balancer issues
- Compressor malfunctions
- Issues that require additional troubleshooting:
 - ANY Internal van systems are not functioning properly
 - Cannot mount assembly
 - Cannot balance assembly

Scheduling Hunter Service:

If you experience problems with the Hunter changer or balancer that cannot be properly remedied through the Tire Rack Tech Support Line, a Hunter Technician will need to service the machines.

To schedule service, contact your stores local **Hunter Technician**.

Contact

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