

# TECHNICAL GROUP BULLETIN

7/11/2014

## FITVAL & PSI CALCULATOR CONFLICT

### PROBLEM:

**FitVal allows the sale of a P-Metric Tire, but when entering its load index into the PSI Calculator, it flags that the tire won't carry the load.**

**FitVal treats both P-Metric and Hard Metric Standard Load tires the same (at the higher Hard Metric Load index), While the PSI calculator uses the Load Index entered.**

**Until the calculator can be fixed to match Fitval, please use the process below to get the correct PSI.**

### SOLUTION:

**IF the PSI Calculator flags a P-Metric tire for load:**

- 1) Return to Twinquery (with correct vehicle selected)
- 2) Enter tire size and select SHOW ALL
- 3) IF P-Metric tires show as appropriate, search for a Hard Metric Standard Load tire product (Not a XL or LT) and reference its Load Index.
- 4) Return to the PSI Calculator and enter the Hard Metric Load Index to calculate appropriate revised PSI for the vehicle.

EXAMPLE: FOR PC#44732 USE LOAD INDEX FROM PC#11866 IN PSI CALCULATOR

COPRHA	11866	0 B	245/65R17 107T OWL	COOPER DISCOVERER HTP	★★★	7
YOKRHC	44732	0 B	P245/65R-17 105S BW	YOK GEOLANDAR HTS	★★★	5
MTARH6	38819	0 B	P245/65R17 105T ORWL	BFG LONG TRAIL T/A TOUR	★★★	4