

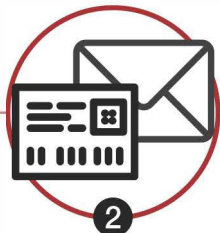


SPECIAL TOOL REPAIR PROGRAM

WHAT TO DO IF YOU NEED A REPAIR

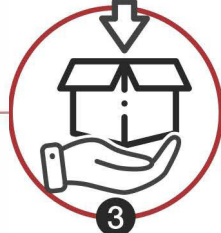


1 Submit the [Online Repair Form](#) to notify the EZ Garage Support Team of the defect.



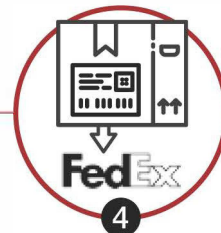
2 The EZ Garage Support team will email the free FedEx shipping label to the default store email address the next business day.

For batteries, special instructions will also be provided.

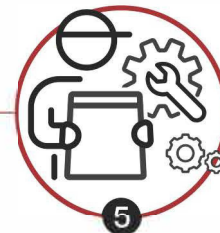


3 Securely package your defective Milwaukee product accordingly.

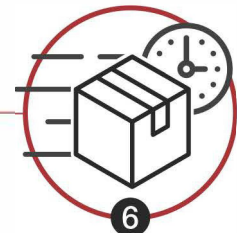
For batteries, follow specific instructions.



4 Place FedEx shipping label on the package, ready for FedEx to pick it up from the store.



5 Milwaukee Factory Trained Technicians will repair your tool with genuine Milwaukee parts.



6 Once repaired, typically within 14 days, your tool will be shipped back directly to your store.

Repair status monitoring and communications with Milwaukee will be coordinated by the EZ Garage Support team.

WHAT IS PART OF THIS PROGRAM?*



100089

M12 FUEL™ 1/4" Hex
2-Speed Screwdriver
(Tool Only)
MLW2402-20



100830

M12™ REDLITHIUM™
XC4.0Ah Compact
Battery Pack
MLW48-11-2440



91425

M18™ & M12™ Rapid
Charge Station - 6 port
(3 M18/3 M12)
MLW48-59-1807



91639

M12™ Four Bay
Sequential Charger
MLW48-59-1204



91472

M18™ REDLITHIUM™
XC5.0 Extended Capacity
Battery Pack
MLW48-11-1850



91473

M18™ & M12™ Multi-
Voltage Charger
MLW48-59-1812



100829

M18™ Six Pack
Sequential Charger
MLW48-59-1806



If you still need help or support please email:

DTEZGarageSupport@isnweb.com

*not an exhaustive list