

TECHNICAL GROUP BULLETIN

5-29-2014

FEDERAL TIRES VOLUNTARY RECALL

PRODUCT
AFFECTED: **LT245/75R16/E 120/116**
FEDERAL COURAGIA A/T
DOT UXA3 1913 TO 1414

PRODUCT CODE: MISC

REASON: The affected tires may experience cracks in the shoulder caused by separation of the steel belt edge. Thus, these tires fail to comply to the requirements of Federal Motor Vehicle Safety Standard No. 139.



NEW PRODUCT:

Remove affected product from inventory /
showroom displays and return to Adjustment
warehouse.

1. Transfer to warehouse
2. Under comments write "Voluntary Recall"
3. Return through normal adjustment process

WHEN REMOVING RECALLED TIRES

- Key as a "Manufacturer Adjustable Condition"
- Select adjustment type "9-Recall/MFG Replacement Program"
- Enter complete D.O.T. number and full tread depth.
- No charge for replacement
- No charge for Certificate renewal (if purchased originally).
- Offer Certificates on the replacement tires (if not purchased originally).
- Process as normal adjustment