

TECHNICAL GROUP BULLETIN

1/26/2022

VEE TYRE & RUBBER CO VOLUNTARY RECALL

PRODUCT AFFECTED: **TRI-ACE PIONEER A/T III**

LT245/70R17 16M BC MJBL 4718 to 1819

LT235/85R16 16M JE MJBL 4718 to 1819

ARTICLE NUMBER: **MISC.**

REASON: **The position of the steel belt on some of the tires does not follow the specifications, and may result in a sidewall separation.**

Store Instructions:

Removing New Product from Store Inventory:

1. Remove affected product from inventory/showroom
2. Contact your Adjustment Warehouse with your Quantities.

Removing Recalled Tires from Vehicles:

1. Follow your normal adjustment process
2. Write up as a "Manufacturer Adjustable Condition" on invoice
3. Select adjustment type "9-Recall/MFG Replacement Program"
4. Enter complete D.O.T. number and Full Tread Depth measurements
5. Print & stick Adjustment label on tire(s)
6. Stage with your other adjustment tires
7. No charge to customer for replacement tire(s)
8. No charge to customer for Certification renewal(s), if they were originally purchased
9. Offer Certifications on replacement tire(s), if none were originally purchased

Warehouse Instructions:

New Product from Store Inventory:

1. Receive store's affected QTY
3. Create STO from store(s) with affected article number(s)
2. Write "Voluntary Recall" under the comment section of STO
3. Collect physical unit(s) from store(s), **February 28th, 2022.**
4. Create an RTV PO with all affected tires in your region
5. Email Melissa with your Qtys and RTV PO Number

Recalled Tires from Vehicle:

1. Process with all other adjustment tires, Data Only.

Let your Product Warranty Team know if you have any questions and/or concerns.