

TECHNICAL GROUP BULLETIN

9-22-2022

22T012

ROLLING BIG POWER TIRE VOLUNTARY RECALL

PRODUCT AFFECTED: REPULSOR M/T

LT285/75R16/E 126/123Q

DOT: AL D6 LCDE 1418 TO 1622



ARTICLE NUMBER: MISC

REASON: These tires may develop a sidewall separation leading to tire failure.

Store Instructions:

Removing Recalled Tires from Vehicles:

1. Follow your normal adjustment process
2. Write up as a "Manufacturer Adjustable Condition" on invoice
3. Select adjustment type "9-Recall/MFG Replacement Program"
4. Enter complete D.O.T. number and Full Tread Depth measurements
5. Print & stick Adjustment label on tire(s)
6. Stage with your other adjustment tires
7. **No charge** to customer for replacement tire(s)
8. **No charge** to customer for Certification renewal(s), if they were originally purchased
9. **No charge** for mounting, balancing, or any type of labor
10. Offer Certifications on replacement tire(s), if none were originally purchased

Warehouse Instructions:

Recalled Tires from Vehicle:

1. This is a manufacturer we do not deal with. Will need to be handled as a write off or contact the manufacturer in attempts to receive credit.
2. In attempts to receive credit, contact Shandong's customer service via email at service@snctire.com