

# TECHNICAL GROUP BULLETIN

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7-11-2015

## CONTINENTAL TIRES

### TIRE SAFETY RECALL

**PRODUCT AFFECTED:** 205/65R15 95T XL Conti ProContact  
DOT TIN Range: VYUR 471B **0615**

**PRODUCT CODE:** 26234

**REASON:** The tires may experience tread separation.

### ONLY TIRES WITH THIS DOT ARE AFFECTED

#### NEW PRODUCT:

Remove affected product from inventory /  
showroom displays and return to Adjustment  
warehouse as New Defective

1. Transfer to warehouse
2. Under comments write "Tire Safety Recall"
3. Return through normal adjustment process

#### WHEN REMOVING RECALLED TIRES

- Key as a "Manufacturer Adjustable Condition"
- Select adjustment type "9-Recall/MFG Replacement Program"
- Enter complete D.O.T. number and full tread depth.
- No charge for replacement
- No charge for Certificate renewal (if purchased originally).
- Offer Certificates on the replacement tires (if not purchased originally).
- Process as normal adjustment