

TECHNICAL GROUP BULLETIN

7-11-2015

CONTINENTAL TIRES

TIRE SAFETY RECALL

PRODUCT 205/65R15 95T XL Conti ProContact
AFFECTED: DOT TIN Range: VYUR 471B **0615**

PRODUCT 26234
CODE:

REASON: The tires may experience tread separation.

ONLY TIRES WITH THIS DOT ARE AFFECTED

NEW PRODUCT:

Remove affected product from inventory /
showroom displays and return to Adjustment
warehouse as New Defective

1. Transfer to warehouse
2. Under comments write "Tire Safety Recall"
3. Return through normal adjustment process

WHEN REMOVING RECALLED TIRES

- Key as a "Manufacturer Adjustable Condition"
- Select adjustment type "9-Recall/MFG Replacement Program"
- Enter complete D.O.T. number and full tread depth.
- No charge for replacement
- No charge for Certificate renewal (if purchased originally).
- Offer Certificates on the replacement tires (if not purchased originally).
- Process as normal adjustment