

TECHNICAL GROUP BULLETIN

3-10-2021

CONTINENTAL & BARUM TIRE VOLUNTARY RECALL

PRODUCT AFFECTED:

- Barum Bravuris 3HM**
11378 – 215/55R16 97H DOT A3 **1419**
- Continental Control Contact Tour A/S Plus**
39209 – 225/55R17 97H DOT A3 **0219** & **0319**
- Continental 4X4 Contact**
26186 & 26194 – 255/50R19 107H DOT A3 **2519** & **3719**
- Continental Conti Pro Contact**
19096 – 205/65R16 95H DOT A3 **3618**
29581 – 215/55R16 97H DOT A3 **3819**
17439 – 235/40R19 92H DOT A3 **4919**
26418 & 40124 – 235/45R19 95H DOT A3 **0620**
14043 & 26799 – 235/55R17 99H DOT A3 **0819**
14692 & 47038 – 215/60R16 94T DOT A3 **1319**
- Continental Conti Pro Contact SSR**
26357 – 245/45R18 100V DOT A3 **3918**
- Continental Conti Pro Contact 5**
40152 & 89671 – 255/45R20 101 W A3 **0620**
- Continental Contitrac**
29583 – LT275/65R18 123/120 S DOT A3 **0718**, **2118**,
3018, **4318**, **0219**, **0719**, **0819**, **4119**, **4219**, **4319**, **4419**,
2120, **2220** & **2620**
- Continental Cross Contact LX**
15244 – 225/65R17 102H A3 **2418** & **2518**
47073 – 225/65R17 102T A3 **3220**
- Continental Cross Contact LX Sport**
39475 – 235/65R18 106H A3 **0219**, **0319**, **1419**, **2719**,
4219 & **0820**
32444 – 245/50R20 102H A3 **0519**, **0619**, **1719**, **2719**,
3119, **3319**, **3819** & **3919**
47117 – 245/60R18 105T A3 **0719**
41858 & 26417 – 255/50R19 107H A3 **1219**

TECHNICAL GROUP BULLETIN

PRODUCT AFFECTED: Continental Cross Contact LX Sport

47120 – 255/50R20 105T A3 **1618, 1718 & 1419**

34545 & 15081 – 265/45R20 108H A3 **1318**

87634 – 265/45R21 104V A3 **5218, 0419, & 2219**

Continental Cross Contact LX 20

26327 – 235/60R18 107H A3 **2418**

28807 – 255/55R20 107H A3 **2119, 2219, 2319 & 2719**

40291 – 255/55R20 107H A3 **5019, 5119 & 1120**

18867 – 275/55R20 111S A3 **0719, 1919, 2019, 2819 & 3020**

42630 – 245/50R20 102H A3 **4119**

42625 – 255/50R19 107H A3 **0120**

Continental Extreme Contact DWS06

24143 – 245/45R19 98Y A3 **2820**

Continental Premium Contact 6

87563 – 315/30R22 107Y A3 **4719**

Continental Premium Contact 6 SSR

42855 – 275/40R22 107Y A3 **2419 & 1020**

Continental Pro Contact TX

39704 & 34523 – 215/60R16 95 H A3 **1819, 3219 & 3120**

28599 – 225/55R18 98H A3 **1019, 3519, 3619 & 4319**

29588 – 225/60R18 100H A3 **2419 & 3819**

39480 – 235/60R18 103H A3 **3719 & 3819**

34569 – 225/55R16 98V A3 **3119**

Continental Pure Contact LS

36655 – 205/55R16 91V A3 **3019**

Continental Terrain Contact A/T

32283 – 275/55R20 113T A3 **4919 & 5019**

TECHNICAL GROUP BULLETIN

REASON:

Some tires produced in the specific weeks listed may have been over cured. Over cured tires may develop a break in the sidewall resulting in sudden air loss or a belt edge separation which could lead to a tread/belt loss. Either condition can cause a loss of vehicle control, increasing the risk of a crash.

Store Instructions:**Removing New Product from Store Inventory:**

1. Remove affected product from inventory/showroom
2. Contact your Adjustment Warehouse with your QTYS

Removing Recalled Tires from Vehicles:

1. Follow your normal adjustment process
2. Write up as a "Manufacturer Adjustable Condition" on invoice
3. Select adjustment type "9-Recall/MFG Replacement Program"
4. Enter complete D.O.T. number and Full Tread Depth measurements
5. Print & stick Adjustment label on tire(s)
6. Stage with your other adjustment tires
7. No charge to customer for replacement tire(s)
8. No charge to customer for Certification renewal(s), if they were originally purchased
9. Offer Certifications on replacement tire(s), if none were originally purchased

Continue to Warehouse Instructions:

TECHNICAL GROUP BULLETIN

Warehouse Instructions:

Recalled Tires from Vehicle:

1. Chalk "RECALL" on each tire
2. Process with all other adjustment tires, as normal

New Product from Store Inventory:

1. Receive store's affected QTY
2. Create STO from store(s) with affected article number(s)
3. Write "Voluntary Recall" under the comment section of STO
4. Collect physical unit(s) from store(s)
5. Chalk "RECALL" on each tire
6. Create a separate RTV PO with all affected tires in your region
7. Tape RTV PO to tire(s)
8. Email RTV PO and Qtys to steve.james@conti-na.com & Melissa.jones@discounttire.com
9. Melissa will provide further instructions

Let your Product Warranty Team know if you have any questions and/or concerns.