

TECHNICAL GROUP BULLETIN

3-10-2021

CONTINENTAL & BARUM TIRE VOLUNTARY RECALL

PRODUCT AFFECTED: Barum Bravuris 3HM

11378 – 215/55R16 97H DOT A3 1419

Continental Control Contact Tour A/S Plus

39209 – 225/55R17 97H DOT A3 0219 & 0319

Continental 4X4 Contact

26186 & 26194 – 255/50R19 107H DOT A3 2519 & 3719

Continental Conti Pro Contact

19096 – 205/65R16 95H DOT A3 3618

29581 – 215/55R16 97H DOT A3 3819

17439 – 235/40R19 92H DOT A3 4919

26418 & 40124 – 235/45R19 95H DOT A3 0620

14043 & 26799 – 235/55R17 99H DOT A3 0819

14692 & 47038 – 215/60R16 94T DOT A3 1319

Continental Conti Pro Contact SSR

26357 – 245/45R18 100V DOT A3 3918

Continental Conti Pro Contact 5

40152 & 89671 – 255/45R20 101 W A3 0620

Continental Contitrac

29583 – LT275/65R18 123/120 S DOT A3 0718, 2118,
3018, 4318, 0219, 0719, 0819, 4119, 4219, 4319, 4419,
2120, 2220 & 2620

Continental Cross Contact LX

15244 – 225/65R17 102H A3 2418 & 2518

47073 – 225/65R17 102T A3 3220

Continental Cross Contact LX Sport

39475 – 235/65R18 106H A3 0219, 0319, 1419, 2719,
4219 & 0820

32444 – 245/50R20 102H A3 0519, 0619, 1719, 2719,
3119, 3319, 3819 & 3919

47117 – 245/60R18 105T A3 0719

41858 & 26417 – 255/50R19 107H A3 1219

TECHNICAL GROUP BULLETIN

PRODUCT AFFECTED: Continental Cross Contact LX Sport

47120 – 255/50R20 105T A3 1618,1718 & 1419

34545 & 15081 – 265/45R20 108H A3 1318

87634 – 265/45R21 104V A3 5218, 0419, & 2219

Continental Cross Contact LX 20

26327 – 235/60R18 107H A3 2418

28807 – 255/55R20 107H A3 2119, 2219, 2319 & 2719

40291 – 255/55R20 107H A3 5019, 5119 & 1120

18867 – 275/55R20 111S A3 0719, 1919, 2019, 2819 & 3020

42630 – 245/50R20 102H A3 4119

42625 – 255/50R19 107H A3 0120

Continental Extreme Contact DWS06

24143 – 245/45R19 98Y A3 2820

Continental Premium Contact 6

87563 – 315/30R22 107Y A3 4719

Continental Premium Contact 6 SSR

42855 – 275/40R22 107Y A3 2419 & 1020

Continental Pro Contact TX

39704 & 34523 – 215/60R16 95 H A3 1819, 3219 & 3120

28599 – 225/55R18 98H A3 1019, 3519, 3619 & 4319

29588 – 225/60R18 100H A3 2419 & 3819

39480 – 235/60R18 103H A3 3719 & 3819

34569 – 225/55R16 98V A3 3119

Continental Pure Contact LS

36655 – 205/55R16 91V A3 3019

Continental Terrain Contact A/T

32283 – 275/55R20 113T A3 4919 & 5019

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REASON:

Some tires produced in the specific weeks listed may have been over cured. Over cured tires may develop a break in the sidewall resulting in sudden air loss or a belt edge separation which could lead to a tread/belt loss. Either condition can cause a loss of vehicle control, increasing the risk of a crash.

Store Instructions:**Removing New Product from Store Inventory:**

1. Remove affected product from inventory/showroom
2. Contact your Adjustment Warehouse with your QTYS

Removing Recalled Tires from Vehicles:

1. Follow your normal adjustment process
2. Write up as a "Manufacturer Adjustable Condition" on invoice
3. Select adjustment type "9-Recall/MFG Replacement Program"
4. Enter complete D.O.T. number and Full Tread Depth measurements
5. Print & stick Adjustment label on tire(s)
6. Stage with your other adjustment tires
7. No charge to customer for replacement tire(s)
8. No charge to customer for Certification renewal(s), if they were originally purchased
9. Offer Certifications on replacement tire(s), if none were originally purchased

Continue to Warehouse Instructions:

TECHNICAL GROUP BULLETIN

Warehouse Instructions:

Recalled Tires from Vehicle:

1. Chalk "RECALL" on each tire
2. Process with all other adjustment tires, as normal

New Product from Store Inventory:

1. Receive store's affected QTY
2. Create STO from store(s) with affected article number(s)
3. Write "Voluntary Recall" under the comment section of STO
4. Collect physical unit(s) from store(s)
5. Chalk "RECALL" on each tire
6. Create a separate RTV PO with all affected tires in your region
7. Tape RTV PO to tire(s)
8. Email RTV PO and Qtys to steve.james@conti-na.com & Melissa.jones@discounttire.com
9. Melissa will provide further instructions

Let your Product Warranty Team know if you have any questions and/or concerns.